

**FALKIRK COUNCIL AREA'S COMMUNITY PLANNING PARTNERSHIP
And
THE SCOTTISH GOVERNMENT**

SINGLE OUTCOME AGREEMENT

2008-2011

Purpose of agreement

For the first time Falkirk Council and our Community Planning partners have developed a Single Outcome Agreement. The purpose of this Agreement is to set out the improvements that Falkirk Council, our Community Planning partners and the Scottish Government want to achieve in our area between 2008 and 2011.

Whilst this Single Outcome Agreement is new, our collective commitment to ensuring that we provide the best quality services at an affordable cost to our communities and citizens, is not and has always been at the very heart of all that we do.

We welcome the Scottish Government's move away from the restrictions of ring fenced funding and the burdens of its restrictive monitoring regimes. This means that we have more flexibility to deliver services that meet our local priorities and our vision for the Falkirk Council area.

Our vision is to ensure that:

- *The legacy of our past and the potential of our future are protected.*
- *Our area is at the centre of Scotland.*
- *Our future is as one of the most culturally diverse and distinct areas in Scotland.*
- *Our future has investment in jobs, learning, homes and leisure for all.*
- *Our area is 'the place to be' in the third Millennium.*

Implicit in our vision is the need for our citizens and communities to be safe and healthy.

Scope of the Agreement

Working with others to deliver our vision is a way of life in the Falkirk Council area. Since 1996 we have worked with a wide range of public, private and voluntary bodies to help improve the lives of local people. Community planning brought fresh impetus to our established partnership ethos as well as a formal mechanism for further developing the area's vision. We are proud of the many tangible benefits our active engagement with our partners and our communities continues to produce. It is our intention to use our Single Outcome Agreement to further develop our partnership, and to promote joint working to deliver our vision for our area.

We believe our vision is challenging and unique to our area. Along with our partners, we agree that our activities should have a clear link with and make a positive contribution to promoting and achieving this long-term vision. It is important to our communities that our Single Outcome Agreement is clearly linked to the vision for our area.

Integral to our vision is a commitment to sustainability, equality of opportunity and social inclusion, with an emphasis on environmental, social and economic development. We want to make sure everyone in the area is part of the vision, especially those who are most disadvantaged or socially excluded.

The Council and our partners have a strong track record in establishing innovative and effective partnerships, linked to our strategic priorities, across a range of sectors. We will continue to work closely with other public organisations as well as the private sector, involving key stakeholders and the community through initiatives such as the business panel, local community planning and the Council survey.

We intend to enhance our approach to community engagement as part of the ongoing development of community and corporate planning linked to our Single Outcome Agreement.

This agreement covers the following agencies in the first instance:

- Falkirk Council;
- NHS Forth Valley;
- Central Scotland Police;
- Central Scotland Fire and Rescue Service;
- Forth Valley College; and
- CVS Falkirk and District.

Our Single Outcome Agreement will develop over time. We will further refine how we measure our performance against our outcomes, as well as extending our partnership to fully engage other key agencies and organisations. We will also further refine our targets as we make progress.

Customer and Citizen Focus, Consultation and Engagement

Citizens always come first in our area. We are a responsive Council and partnership. We engage energetically with our citizens to shape and improve services and we listen hard and respond to what they say. We consult our major stakeholder groups on an ongoing basis and use the results to make service improvements. This information has informed the development of this Single Outcome Agreement.

Examples of our formal engagement process with the community are

- Our biennial household customer satisfaction survey is one of the largest in Scotland, with over 3,500 responses in 2006.
- We engage with parents regularly through a range of activities, including a parents' focus group, an annual parents' conference and a bi-annual newsletter sent to all parents in the area and our parents' service is working towards Chartermark.

- We are rolling out a comprehensive community engagement strategy that will not only support the work of the Council but also our partnership.
- We carry out an annual budget survey through our website to inform our budget process.
- We produce Neighbourhood and Patch Plans for Council tenants and owners in mixed tenure estates and consult annually on the service priorities and improvements customers wish to see.
- We have effective and enthusiastic Pupil Councils.
- We regularly consult the 700 local businesses that are members of our Business Panel.
- We promote local community planning to inform strategic development of neighbourhoods.
- We have developed a partnership web site – Falkirk Online - that is regularly used to consult our communities on a variety of issues.
- We work closely to support the Public Patient Forum that underpins the work of the Community Health Partnership.

The vision for our area was established in 2000 by a process of community engagement that included community representatives and the business sector, as well as key public sector agencies. This ensures that our vision includes the aspirations of all sectors of our community. Our vision is set for 20 years and is underpinned by a series of five year Strategic Community Plans, as well as individual agency corporate plans.

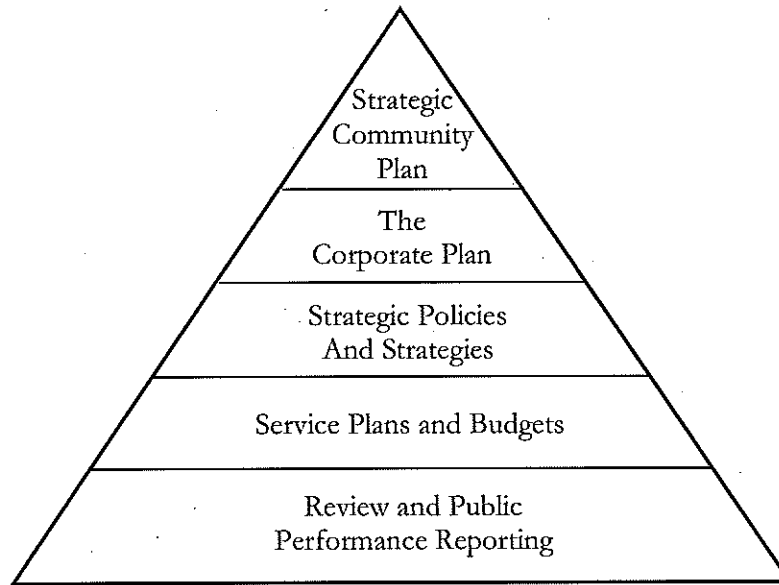
Governance and Performance Management

Progress on the Single Outcome Agreement will be monitored by the Council and our Community Planning partners in a number of ways.

The Council has embedded our Corporate Plan outcomes into the Single Outcome Agreement framework. This means that Elected Members will monitor progress against this annually through our existing performance management framework.

Our Strategic Planning and Management System (SPMS), sets a common operational framework to link all our activities to our strategic priorities and key service delivery objectives. It takes the form of a strategic pyramid relating our key priorities to what we are able to achieve with the resources we have, taking account of the different levels of policy development at the overall corporate/strategic level. The Single Outcome Agreement complements our SPMS and our existing reporting framework.

The Strategic Planning and Management Framework



The Corporate Plan, policies, strategies and service plans set a clear agenda for the Council. We regularly review our achievements to ensure we are delivering what we said we would deliver. Reviews are at three levels:

- Review of achievements against the Corporate Plan and now the Single Outcome Agreement;
- Review of the development of implementation of our policies and strategies; and
- Review of implementation of Service Plans and capital and revenue budgets.

Each Council service develops a Service plan which sets out the action that each service will take to deliver our priorities. Service Plans in turn lead to section plans, unit plans and individual work plans so that every employee is clear how the work they do contributes to the goals and values of the Council. Service Plans are produced each year and services report to the Best Values and Audit Forum on a quarterly basis on an agreed set of targets and performance indicators. This approach recognises the Council's statutory requirement to not only participate in Community Planning but also to lead the partnership and promote the well being of our area.

Community Planning

Our Community Planning partnership will have a critical role in developing and monitoring how we are achieving our outcomes. Our Strategic Community Plan details the shared priorities of our partnership. We have aligned the priorities contained in that plan with the national outcomes and local indicators. Where available, we have also included relevant indicators from our partners, which will form part of their respective performance frameworks. This will embed our Single Outcome Agreement within the governance and public reporting structures of these partners and will ensure that we are monitoring how collectively we are achieving our vision for the Falkirk Council area.

We understand the need to scrutinise what we are setting out to achieve. In order to do this we have established a Leadership Group and a Management Group with underpinning Implementation Groups. In addition to this we have a number of cross cutting groups that ensure key areas of activity such as sustainability, equalities and children are taken account of in all that we do.

The Leadership Group provides strong political and strategic direction for Community Planning. The Leader of Falkirk Council chairs the Leadership Group and it includes Board and Chief Officer representatives from NHS Forth Valley, Scottish Enterprise, Central Scotland Police, Forth Valley College, Central Scotland Fire and Rescue and CVS Falkirk and District.

The Management Group, chaired by the Chief Executive of Falkirk Council has responsibility for overseeing the work of the Implementation Groups and again has representation from the partners listed above. The Implementation Groups are responsible for developing action plans to take the work of the partnership forward. The action plans relate directly to the relevant operational service plans of the Council and our partners. Progress against each action is monitored by the use of agreed performance measures. These performance measures, agreed by our partners have been used to support this, our first Single Outcome Agreement.

The chair of each implementation group reports directly to the Management Group on progress made in relation to performance indicators. If there are issues in relation to progress against our agreed targets, the relevant members of the Management Group are responsible for taking these back to their own organisations for action.

The Leadership Group holds the partnership to account for its performance and ensures that it achieves the priorities and outcomes detailed within the Single Outcome Agreement. After reporting to the Leadership Group, the Council's Policy and Resources Committee can approve any recommendations or changes suggested by the Leadership Group, as can the Police Board, NHS Board etc. If relevant, any reports can be approved by full Council.

Our annual Community Planning conference, which involves interested parties in our communities, is where our partners give feedback to each other and our communities on the progress we have made towards achieving our vision.

Ongoing Development of the Single Outcome Agreement

This first Single Outcome Agreement has been developed by our Community Planning Partners, incorporating work that had been started in relation to monitoring the implementation of the Strategic Community Plan. The Single Outcome Agreement will be presented to the wider partnership and representatives from our communities at our annual Community Planning conference. The feedback from this event will be used to inform the future development of the Single Outcome Agreement and to begin the process of building community ownership of the Single Outcome Agreement. This will build on our current processes for community engagement.

Our agreement will also develop over time to reflect our maturity in measuring all sectors and partners performance in achieving our vision. Importantly over time we will include indicators to measure our community and voluntary sectors contribution to community life. We understand the valuable contribution volunteers and carers make to the lives of individuals and communities. We will hope over time to reflect this contribution over time within our Single Outcome Agreement.

It is through this and our Strategic Performance Management System that we will refine and develop the detail of the Single Outcome Agreement. Any changes in relation to local or national outcomes will be reported to both the Council's Policy and Resources Committee and to the Leadership Group of the Community Planning partnership. This will also be the process should the implementation of a national policy initiative lead to any pressure on Council or partners budgets. We welcome the position of the Scottish Government in that they have made a commitment to address this jointly as part of our maturing relationship.

The Single Outcome Agreement will provide us with a means of summarising existing performance information contained within both our Corporate and Community Planning systems. It is our intention that a yearly report will be submitted to both the Council's Policy and Resources Committee and the Community Planning Partnership Leadership Group before submitting the report to the Scottish Government. This report will set out our progress and achievements in relation to both national and local outcomes.

The targets set have been set for the duration of the Agreement. However we will review these annually to ensure they are challenging and continue to be relevant.

Public Reporting

It is our intention that following the yearly report submitted to the Council's Policy and Resources Committee and the Community Planning Partnership Leadership Group, we will ensure our communities are informed about the progress we are making. We will report on progress through the Council's and Community Planning Partners existing mechanisms for public performance reporting e.g. Falkirk Council News, our web sites and our community portal.

Risk Management

Each of our partner organisations has clear processes for identifying, addressing and mitigating risk. We understand risks can come in a number of forms including competing priorities, lack of progress leading to reputational risks. In addition to our individual risk management strategies, we are developing a risk management framework for our Community Planning Partnership. This is currently at an early stage of development but we are committed to making progress on this over the next year.

This Single Outcome Agreement will be endorsed by Scottish Ministers, Falkirk Council, NHS Forth Valley, Central Scotland Police, Forth Valley College, Central Scotland Fire and Rescue Service and by CVS Falkirk and District. All parties hope that over time this Single Outcome Agreement will lead to significant benefits for all people living, working and visiting in our communities.

SINGLE OUTCOME AGREEMENT

2008 -2011

FALKIRK COUNCIL COMMUNITY PLANNING PARTNERSHIP AND SCOTTISH GOVERNMENT TEMPLATES

Local Outcomes Key

(CP) = Falkirk Council's Corporate Plan – 2008 -2011

(SCP) = Falkirk Council Areas Strategic Community Plan 2005 -2010

(FSF) = Fairer Scotland Fund

(LHS) = Local Housing Strategy

(CSFRS) = Central Scotland Fire and Rescue Service

National Outcome One We live in a Scotland that is the most attractive place for doing business in Europe.	Local Context Our area is important to the economy of Scotland with over £2.1 billion of GVA being generated in the Council area in 2004. Grangemouth is the largest container port in Scotland and 9 million tons of freight are handled there each year. The petro-chemical industry remains a dominant force in the local economy. Our area is also important economically to the economies of the Edinburgh and Glasgow City Regions and since 2002 Falkirk's growth rate has exceeded that of the city region. Excellent road and rail connections make the area very attractive for industry, commerce and living. The area is served by two major motorways and there are fast and very frequent rail connections to both Glasgow and Edinburgh. The Falkirk Wheel is a new tourist icon for Scotland and as such has proved a major attraction with over 513,000 people visiting it last year. Our areas increasing importance as a tourist destination is reflected in the number of new hotels planned for the area with over 200 beds planned over the coming years. As well as developing the tourist infrastructure the Council and British Waterways, along with Central Scotland Forest Trust, are in the development phase of the Helix which will create a new stretch of canal, as well as creating a new lock that will incorporate moving kelpies, the largest moving equine structures in the world, as well as new park and green space between Falkirk and Grangemouth. The ambitious "My Future's in Falkirk" initiative aims to create over 4,200 jobs by 2012. New developments like the Falkirk Gateway and the Lottery funded Helix project, show the ambition which the area has.																									
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Raised the profile and image of the area through promoting and marketing the area to attract new investment (SCP) Raised the profile and image of the area through promoting and marketing the areas as a culture and leisure destination (SCP) Improved the image and quality of the physical environment including town centres (SCP)	The number of occupied business properties as a % of the total	Annual, CP, Community Services	98.6%	Maintain
	RSA awards accepted / paid	Annual, SCP, Community Services	4	Improve
	Average no and value		£1m	
	Business advice requests for consumer protection completed within 14 days	Annual, SPI Development Services	65.9	Maintain
	% of visitors to Big in Falkirk from out with the area	Annual, CP, Community Services	48%	Increase
	Increasing the total visitor expenditure to the area (per calendar year)	Annual, CP, Community Services	£76 m	Increase
	Increasing the number of bed nights taken up by tourism related visitors (per calendar year)	Annual, CP, Community Services	1.27m	Increase
	Falkirk Town Centre national ranking per CACI	Annual, SCP, Community Services	10 th in Scotland	Improve
	Total area of Vacant and Derelict land	Annual, Development Services, Vacant and Derelict Land Statistical Bulletin	52ha 90ha 142ha	Reduce
	Total	Annual, SPI, Development Services	54%	Maintain
	Carriageway condition - % of network that should be considered for maintenance treatment			

	Required Actions/commitment by local partners for these outcomes	❖ Upgrading our town centres; ❖ Ensuring our town centres benefit from modern communications including wireless networks; ❖ Managing our car parks to maintain the viability of our town centres; ❖ Ensuring a good supply of business properties; ❖ Developing the potential for the growth of Grangemouth Freight Hub; ❖ Developing the Falkirk Gateway; ❖ Improving our transport links; ❖ Developing an excellent public transport network ❖ Implementing our roads maintenance strategy; ❖ Improving accessible transport; ❖ Lobbying for improvements to the rail service in the district; ❖ Improving the standard of our roads network; and ❖ Promoting strong public private partnerships.
	Scottish Government required action/commitment to support delivery of local outcome.	Transfer of funding from the enterprise budget in respect to Business Gateway and local regeneration function. Investment is required by the Government on strategic infrastructure projects such as the Grangemouth Freight Hub (listed in NPF2). This includes Avon Gorge which is being discussed by the Scottish Government, SESTRAN and Falkirk and West Lothian Councils.

National Outcome Two We will realise our full economic potential with more and better employment opportunities for our people.	Local Context For a number of years the Falkirk Council area has been undergoing economic restructuring. From an area that was highly dependent on manufacturing, we have diversified our economic base. Our residents are employed in broad groups of industries. The largest employment sector is public administration, education & health in which over 18,000 people are employed, followed by distribution, hotels and restaurants in which 14,500 people work. At the other end of the scale, only 550 people work in agriculture, fishing, energy or water industries. Comparing the numbers employed in particular sectors per 1,000 population, only 42 people out of every 1,000 are employed in banking, finance and insurance in our area as opposed to 87 in Scotland. Fewer people are also employed in distribution, hotels and restaurants in Falkirk per 1,000 population (97) than in Scotland (105). Our area has above average levels employed in manufacturing and construction. 82.2% of the working age population are economically active compared to 79.9% in Scotland as a whole. There has been a general downward trend in jobseekers allowance claimant rates in our area over the last three years. In January 2005, 3.2% of working-age residents were registered unemployed. By January 2008 this figure had fallen to 2.3%, or 2,108 claimants. The Falkirk Council area's claimant count rate in January 2008 was the same as the Scottish average. Male unemployment is consistently significantly higher than female unemployment in our area, which is reflective of national trends.												
Local Outcomes Increasing the wealth and prosperity of our area(CP) Increase the number of people in jobs particularly the young and long term unemployed (SCP) Increase lifetime earning potential for all our citizens (SCP)	<table><tr><th>Relevant Indicators</th><th>Frequency / Type / Source</th><th>Baseline (2006/07)</th><th>By 2011 we will:</th></tr><tr><td>No of claimants in receipt of out of work benefits per 1,000 population. The benefits are defined as Jobseekers Allowance, Incapacity Benefit and Income Support (carers, lone parents and other on income related benefits) (FSF)</td><td>Annual, Local NOMIS/DWP</td><td>No of claimants 15,150 101.2 per 1,000 population 161.9 per 1,000 working age population</td><td>Reduce</td></tr><tr><td>Employment Rate</td><td>Annual, ILO/Nomis, Scottish Enterprise</td><td>77.8%</td><td>Maintain</td></tr></table>	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:	No of claimants in receipt of out of work benefits per 1,000 population. The benefits are defined as Jobseekers Allowance, Incapacity Benefit and Income Support (carers, lone parents and other on income related benefits) (FSF)	Annual, Local NOMIS/DWP	No of claimants 15,150 101.2 per 1,000 population 161.9 per 1,000 working age population	Reduce	Employment Rate	Annual, ILO/Nomis, Scottish Enterprise	77.8%	Maintain
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Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
Number of community benefit in procurement programmes with number of jobs and beneficiaries	Annual, SCP, Corporate and Commercial Services	0	Increase
The proportion of school leavers in a positive destination (FSF)	Annual, SLDS	84%	Increase
% of 16-19 year olds not in education, employment or training (FSF)	Annual, Corporate and Commercial Services	9%	Decrease
Reducing the number of unemployed people relative to the Scottish average	Annual, CP, Community Services NOMIS Jan 2008	Falkirk 2.3% Scotland 2.3%	Reduce
Increasing satisfaction of business panel with events	Annual, CP, Community Services	93%	Increase
Increasing the number of business start up support from the Council through national business gateway	Annual, CP, Community Services	139	Increase
Increasing the uptake of work based training provision provided by the Council	Annual, CP, Community Services	210	Increase
Increasing the number of modern apprentices and skill seekers managed by: the Council; and Forth Valley College	Annual, CP, Community Services	201 150	Increase
Increasing the number of jobs created or secured by the Council through support to businesses	Annual, CP, Community Services	684	Increase

	Required Actions/commitment by local partners for these outcomes	❖ Increasing the number of targeted training and employment opportunities from the public sector procurement; ❖ Increasing the availability and uptake of work based training; ❖ Improving the transition from schools to education, employment and/or training; ❖ Increasing the range and quality of employability support services; ❖ Improving local business competitiveness and growth; ❖ Reducing the number of young unemployed adults; ❖ Having an excellent range of business locations; ❖ Developing a skills strategy for a competitive workforce; ❖ Increasing employment and average wage earning; and ❖ Supporting individuals to come off working age benefits.
	Scottish Government required action/commitment to support delivery of local outcome	Ensure Skills Development Scotland engages appropriately with local Community Planning Partners to deliver on local priorities and issues. Development of Workforce Plus Action Plan and Youth Training Guarantee. Funding for the redevelopment of Forth Valley College infrastructure.

National Outcome Three	Local Context																																										
We are better educated, more skilled and more successful renowned for our research and innovation.	The workforce in our area is diverse. We have a variety of industries and services that require a range of skills. The 2005/06 Scottish Household Survey showed that Falkirk Council area had the fourth lowest percentage of adults aged 16-64 with a first or higher degree at only 18% compared to the Scottish average of 24%. We also have lower than the Scottish average of working age people with SVQ3 or above. However, this shows a considerable increase over previous figures. This survey also showed that 25% of adults were participating in some form of learning, although this was below the Scottish average. 51% of school leavers went on to further or higher education or some other form of training, below the Scottish average. We would look to see an improvement in these figures. A priority for the Community Planning Partnership has over the last number of years been to ensure our young people when they leave school, move onto suitable and sustained destinations. Some years ago the Council area had the third highest NEET levels in the Country. We have been working hard to reduce these from the 2004 levels of 25% to just 16% in 2007.																																										
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	% of working age population with SVQ3 or above	Annual, Labour Force Survey, Scottish Enterprise	46%	Increase
	% of working age people receiving job related training in the 13 weeks prior to survey	Annual, Scottish Enterprise	25%	Increase
	Required Actions/commitment by local partners for these outcomes	• Raising the levels of attainment for all young people in primary and secondary schools; • Raising the aspirations of our young people and families; • Raising the employability of our workforce; • Increasing the number of locally developed and incoming businesses; • Working with Forth Valley College to ensure they have a state of the art campus and facilities; • Ensuring our schools are of the highest quality to promote learning and achievement; • Continuing to develop our successful business support; • Continuing to encourage and facilitate the diversification of the local economy; • Increasing entrepreneurship; and • Increasing levels of employment.		
	Scottish Government required action/commitment to support delivery of local outcome	Implement the National Skills Strategy. From OECD report Quality and Equality in Schooling in Scotland implement recommendations 8, 9, 14, 17 and 18.		

National Outcome Four Our young people are successful learners, confident individuals, effective contributors and responsible citizens	Local Context The attainment and achievement of young people is one of our highest priorities. We have for a number of years prioritised the educational attainment and achievement of our young people because of the relatively low levels of achievement within our schools in formal exams. While S4-S6 attainment has shown a slight improvement in recent years, it remains below the Scottish average. School leaver destination statistics show continuing signs of improvement. The number of young people not making a positive transition has fallen for the past five years and the percentage of pupils entering employment has steadily increased, and is now at its highest level for five years. These positive developments are, however, balanced by a lower level of pupils entering full-time further and higher education. Education Services will continue to support and challenge schools to raise the attainment of all our pupils. The Council also supports youth groups, and organisations providing activities for young people which enhance their social, cultural, sporting and other life skills.																																								
	<table><tr><th>Local Outcomes</th><th>Relevant Indicators</th><th>Frequency / Type / Source</th><th>Baseline (2006/07)</th><th>By 2011 we will:</th></tr><tr><td>Our workforce will be highly skilled (CP)</td><td>Proportion of schools in HMIE reports published during the previous 3 years achieving 'good' or 'very good' or above for:</td><td>Annual, local Education Services, HMIE inspection reports</td><td></td><td></td></tr><tr><td>Promote early learning experiences for all young children to enable them to have the best possible start (SCP)</td><td>a) Structure of the curriculum</td><td></td><td>a) 94%</td><td>Improve</td></tr><tr><td>Provide appropriate and relevant learning experiences and child care for children and their families (SCP)</td><td>b) The teaching process</td><td></td><td>b) 89%</td><td></td></tr><tr><td></td><td>c) Leadership</td><td></td><td>c) 100%</td><td></td></tr><tr><td>Raise levels of attainment and achievement in education (SCP)</td><td>d) Expectations & promoting achievement</td><td></td><td>d) 89%</td><td></td></tr><tr><td></td><td>e) Equality & fairness</td><td></td><td>e) 100%</td><td></td></tr><tr><td>Provide high quality teaching in schools and early years establishments</td><td>f) Partnership with parents & the community</td><td></td><td>f) 94%</td><td></td></tr></table>	Local Outcomes	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:	Our workforce will be highly skilled (CP)	Proportion of schools in HMIE reports published during the previous 3 years achieving 'good' or 'very good' or above for:	Annual, local Education Services, HMIE inspection reports			Promote early learning experiences for all young children to enable them to have the best possible start (SCP)	a) Structure of the curriculum		a) 94%	Improve	Provide appropriate and relevant learning experiences and child care for children and their families (SCP)	b) The teaching process		b) 89%			c) Leadership		c) 100%		Raise levels of attainment and achievement in education (SCP)	d) Expectations & promoting achievement		d) 89%			e) Equality & fairness		e) 100%		Provide high quality teaching in schools and early years establishments	f) Partnership with parents & the community		f) 94%	
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	Provide flexible curriculum that meets the needs of all young people.	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		The % of pupils in P3, P4, P6 & P7 attaining or exceeding the appropriate levels for their stage in Reading Writing Mathematics	Annual, local, Education Services	85% 81% 88%	Improve Improve Improve
		Cumulative Attainment of National Qualifications by all pupils in publicly funded schools for S4 - % of the S4 roll gaining level 3 or better in English and mathematics; % of S4 roll gaining 5 or more awards as SCQF level 3 or better; % of S4 roll gaining 5 or more awards at SCQF level 4 or better; % of S4 roll gaining 5 or more awards at SCQF level 5 or better	Annual, local, Education Services	91% 89% 73% 30%	Improve Improve Improve Improve

		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S5 – % of the original S4 roll gaining 1 or more awards at SCQF level 6 or better	Annual, local, Education Services	34%	Improve
		% of the original S4 roll gaining 3 or more awards at SCQF level 6 or better;		17%	Improve
		% or the original S4 roll gaining 5 or more awards at SCQF level 6 or better		6%	Improve
		The % of young people who leave school without employment, further or higher education or training	Annual, CP, Community Services	16%	Decrease
		% of pupil attendance at school	Annual, CP, Education		
		Primary	Attendance Statistical Bulletin 2006/07	95.6%	Improve
		Secondary		89.9%	Improve
		Provision of a suitable mix of affordable, accessible and high quality of early learning and child care (0-4)	Annual, SCP, Education Services		
		a) Pre-school education places;		100%	Maintain
		b) toddlers places;		92	Increase
		c) baby places		24	Increase
		d) wraparound care		164	Increase

		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
	Required Actions/commitment by local partners for these outcomes	Number of young people in secondary schools involved in Pupil Councils. ❖ Providing effective teaching and learning; ❖ Improving levels of attendance at school; ❖ Providing training opportunities for young people and workless families; ❖ Being an exemplar employer; ❖ Ensuring our schools curriculum enhances the employability of young people; ❖ Ensuring the best possible start for all children – 0-8 agenda; ❖ Improving leaver destinations for young people; ❖ Raising education attainment for all young people in primary, early secondary and especially of secondary school leavers; ❖ Providing opportunities for people within work to continue to learn; ❖ Improving the range of support and childcare facilities for parents; ❖ Develop and implement the Curriculum for Excellence in all our schools; and ❖ Engage with young people through pupil councils and other central fora.	Annual, CP, Education Services	251	Maintain
	Scottish Government required action/commitment to support delivery of local outcome	Implement the national Early Years Strategy. Finalise Curriculum for Excellence. The Scottish Government recognises the pressures on Authorities where birth rates are rising when considering support to deliver the P1 – P3 class size reduction. From OECD report 'Quality and Equality in Schooling in Scotland' implement recommendations 1, 11, 12 and 13.			

National Outcome Five	Local Context																				
Our children will have the best possible start in life and are ready to succeed.	Our population is growing, and in addition to people moving into the area, we have had a rising birth rate over the last few years. We will have to face the challenge which this presents in terms of school capacity, in particular to meet the Scottish Government's targets for reducing class size. The Council is committed to improving pre-school education and providing opportunities for those who are more disadvantaged so that all children are ready for formal education at age five. The Council and its partners in childcare already provide sufficient pre-school education places for all those parents who want them. Our schools are working hard to reduce levels of pupil exclusion, and already have a lower exclusion rate compared to the Scottish average. The Council supports projects such as "Hungry for Success" which aim to improve children's ability to learn through ensuring a nutritionally balanced diet.																				
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		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		% of looked after children who on leaving care achieve both English and Maths at SCQF level 3 or higher	Annual, SPI, Social Work Services	27%	Improve
		Proportion of low birth weight per 1,000 live singleton births	Annual, Local, NHS Forth Valley	116 per 1,000	Reduce
		Pregnancies among under 20 year olds per 1,000 population	Annual, Local, NHS Forth Valley	268	Decrease
		School meals taken as % of school roll	Annual, CP, Corporate and Commercial Services	48%	Maintain
		% of schools with breakfast clubs	Annual, CP, Corporate and Commercial Services	35%	Maintain
		Increase the proportion of newborn babies exclusively breastfed at 6-8 weeks	Annual, Local, NHS Forth Valley	26.6%	Increase
		% of eligible children who take up free school meals- registered and present Primary	Annual, CP, Corporate and Commercial Services	2007/08	Maintain
		Secondary	92%		
		The no and proportion of looked after and accommodated children in community placements rather than residential care	Annual, CP, Social Work Services	77%	
			84%		Increase
		The proportion of young people who are looked after and accommodated who have a plan	Annual, CP, Social Work Services	100%	100%

	Required Actions/commitment by local partners for these outcomes	❖ Ensuring positive outcomes for looked after children; ❖ Providing wrap around family support services; and ❖ Supporting our looked after children through full time education. The cost, quality and availability of services to very vulnerable children as per 'the Spending Review 2007: An Assessment of Expenditure by Scottish Local Authorities on Children's Social Work Services from 2007-2011 by Professor Arthur Midwinter' requires to be reviewed on a national basis.
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Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
% of delayed discharges within the 6 week delayed discharge planning period	Annual, Local, NHS Forth Valley	17	Reduce
Delayed Discharge from hospital greater than 6 weeks per 1,000 population admitted to hospital	Annual SCP Social Work Services	1.1	Reduce
Life expectancy at birth Life expectancy at age 65	Annual, Local	2004-2006 At birth M - 74.6 F - 79.6 At age 65 M - 15.5 F - 17.9	Increase
Proportion and number of obese children in Primary 1	Annual, Local, NHS Forth Valley	8.2%	Reduce
Deaths per 1000 population - from alcohol related diseases	Annual, Local, NHS Forth Valley	27	Reduce
% of schools designated as 'Health Promoting schools'	Annual, Local, Education Services	4%	100%
Percentage and breakdown of the local population taking part in sport / leisure activities	Annual, Local, Community Services	28,105	Increase
Leisure Centre admissions for adults	Annual, CP, Community Services	483,125	Increase
Leisure Centre admissions for young people	Annual, CP, Community Services	388,792	Increase
Leisure Centre admissions for Leisure cards	Annual, CP, Community Services	54,108	Increase

Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
The number of people participating in healthy lifestyle physical activity programmes	Annual, CP, Community Services	13,537	Increase
The number of participants in sports development classes	Annual, CP, Community Services	7,637	Increase
The number of young people participating in health promoting initiatives Falkirk Council Forth Valley College	Annual, CP, Community Services and Forth Valley College	2,315 300	Increase
No and rate per 1,000 population of carer assessments carried out	Annual, JPLAF, Social Work Services	266 2.3 per 1,000	Increase
Staff qualification – the percentage of care staff who are qualified, Working in care homes for older people (65+) Working in care homes other adults (18-64)	Annual, SPI, Social Work Services	63.5% 90%	Increase
% of older people aged 65+ with intensive care needs receiving services at home	Annual, SPI, Social Work Services	33%	Increase
Home care – total hours as a rate per 1,000 population aged 65+	Annual, SPI, Social Work Services	579.4	Increase
Home care % home care clients aged 65+ receiving personal care	Annual, SPI, Social Work Services	67.2%	Increase

	Scottish Government required action/ commitment to support delivery of local outcome	The long term sustainability of Free Personal Care needs to be resolved including the adequacy of funding and consistency policy and practice to Councils. The Scottish Government should provide a long term strategy with associated funding to Community Planning Partners to implement electronic data sharing. The Scottish Government should provide as a matter of urgency strategic direction and framework for eCare to ensure co-ordinated and standardised practices are implemented across the Country.
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National Outcome Seven	Local Context
We have tackled the significant inequalities in Scottish Society.	While our area is getting more prosperous, we do have a number of communities that suffer from disadvantage and deprivation. In the 2006 Scottish Index of Multiple Deprivation almost 13,000 people lived in areas ranked in the worst 15% in Scotland – 8.8% of the total. The Council and its partners are committed to reducing the level of inequality within the Council area so that the difference between the most deprived areas and the rest of the Falkirk Council area is reduced – while at the same time improving the overall area. Average annual earnings increased steadily in the Falkirk Council area over the four years from 2002 to 2006. However the median annual pay of a full-time worker living in the Falkirk Council area is below the overall Scottish level. In 2002 this figure stood at £17,988 in Falkirk Council area, just over 94% of the Scottish figure. By 2004 the gap had narrowed with the Falkirk Council area median reaching 97.3% of the Scottish median. But in 2006 the median pay of a full-time worker in the Falkirk Council area (£21,684) had fallen back to 95.8% of the overall Scottish figure. We have a significant number of people who are on working age benefits. There were 5,520 IS claimants within the Falkirk Council area in February 2007. This represents 6.1% of the total population aged 16 to 59 which is lower than the figure for Scotland as a whole (7.1%). There has been a reduction of 7.1% from 2004 in the number of incapacity claimants. We are also committed to reducing disadvantage among ethnic minorities, the disabled and other groups of people who often have lower incomes and fewer opportunities than the rest of the community.
	Local Outcomes
	Disadvantaged communities will benefit from better services (CP)
	Increase the number of individuals participating in the local labour market (FSF)
	Increase household income (FSF)

Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
Median earnings in £'s for residents living in the local authority area who are employed – full time weekly gross pay Median earnings in £'s for workforce based in the local authority	Annual, local, Corporate and Commercial Services	2007 Residents £429.60 Workplace £418.40	Improve
No of claimants in receipt of employment related benefits Reduce the earnings differential between male and female residents	Annual, Job Centre Plus	17.1%	Decrease
	Annual, ASHE 2007, Corporate and Commercial Services	£493.90 m £402.30 f	Reduce

Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
Number of people experiencing multiple deprivation i.e. people living in the worst 15% of areas in Scotland	Bi annual SMID, Local Corporate and Commercial Services 2006 SMID	12,985 (8.8%)	Decrease
% of households where respondent or partner has a bank or building society account	Annual, local, Corporate and Commercial Services	SHS 2005/06 91%	Increase
The number of new learners participating in adult literacy programmes Falkirk Council Forth Valley College	Annual, CP, Community Services	178 650	Increase
Learning centres and learning access points A – number of users as a % of resident population B – the no of times the terminals are used per 1,000 population	Annual, SPI Community Services SPI	8.9% 565.6	Increase
Number of new IT learners from priority area Falkirk Council Forth Valley College	Annual, CP, Community Services and Forth Valley College	777 650	Increase
Number of time the free public access terminals are used in libraries	Annual, CP, Community Services	84,360	Increase
The number of individuals obtaining Welfare benefits advice Debt advice – new cases	Annual, CP, Social Work Services	17,150 681	Maintain Maintain

		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		Number of benefit enquiries and benefit gains (FSF)	Annual, SCP, Social Work Services and CABs	23,647 £7.7m	Increase
		Number of new debt cases and total debt negotiated (FSF)	Annual, SCP, Social Work Services and CABs	1411 £26.7m	Reduce Increase
		Average time (days) to process new housing benefit claims	Annual, SPI, Finance Services	29.8 days	Reduce
		Number of working age benefit claimants relative to Falkirk Council average in Priority areas – areas in worst 15% SIMD 2006	Annual, CP, Corporate and Commercial Services	2.02:1	Reduce
		The number of benefit claimants in priority areas participating in work based training	Annual, CP, Community Services and Forth Valley College	102 183 in Falkirk LEA	Increase
		Reduce standardised mortality rates in our most deprived communities	Annual, SCP, Health	Grangemouth 155	Reduce
	Required Actions/commitment by local partners for these outcomes	❖ Decreasing the opportunity gap between our communities; ❖ Improving the employment opportunities for people living in our areas of need; ❖ Improving the health and well-being of people in our areas of need; ❖ Reducing the stigmatisation of greatest areas of need; ❖ Making our most disadvantaged communities safer; ❖ Working in partnership to target appropriate services on areas of disadvantage; ❖ Supporting the health service to provide services to our most disadvantaged areas; ❖ Improving the image of areas of needs; ❖ Working with our tenants and residents to improve our housing estates; ❖ Developing housing and community regeneration strategies in identified priority areas; ❖ Ensuring benefits and money advice is readily available to those who may need this service; and ❖ Providing money and debt advice services in conjunction with partners.			

	Scottish Government required action/ commitment to support delivery of local outcome	The Scottish Government should determine a national definition of 'vulnerable adults into employment'. The Scottish Government should work with Community Planning Partners to ensure all available information relating to vulnerable / equalities groups eg. ethnic minorities, people with disabilities, looked after and accommodated children and under performing young males that is collated by the Government through surveys is made available to LAs to assist in targeting services for those groups. Scottish Government to work with Community Planning Partners to develop equality indicators.
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National Outcome Eight	Local Context																									
We have improved the life chances for children, young people and families at risk.	Within the Falkirk Council area we have over a number of years had a focus on improving the health and wellbeing of our youngest citizens. We have developed healthy school meals options and breakfast clubs and young people are encouraged to take part in exercise and sporting activities. We also know we must focus on meeting the particular needs for our most vulnerable children. 2,750 young people aged under 16 live in the 15% most deprived areas in Scotland. 16% of our primary school children were entitled to free school meals in 2007 and almost 3,000 received clothing and footwear grants. The Council provides high quality education and support for those with disabilities. The number of children attending our schools whose first language is not English has increased and although numbers remains small compared to other areas the pressures on the schools need to be addressed. 2,068 children were referred to the Children's Reporter in 2005/06 which is 7.3% of the child population age 0-15 in the Falkirk Council area, slightly higher than the Scottish average at 5.8%.																									
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	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
	Number of Children's Panel Members appointed in a year.	Annual Local, Law and Administration Services	34	Maintain.
Required Actions/commitment by local partners for these outcomes	❖ Ensuring consistent access to children's services at a local level; ❖ Continuing to improve access to our premises for disabled people; ❖ Implementation of the Integrated Assessment Framework for Children; ❖ Taking forward the framework of Getting It Right For Every Child; ❖ Ensuring all our schools are health promoting; and ❖ Implementing locality based children's teams.			
Scottish Government required action/commitment to support delivery of local outcome	The Scottish Government should adopt a more effective and joined up approach to Children's Services in their dealings with health and local authorities. The Scottish Government should develop strategies to decrease the incidence and impact of drugs and alcohol abuse in children, young people and their families. Lobbying for the establishment of a Royal Commission or establishing a high level review in relation to substance misuse and its implications for families. The important partnership between Councils, the Children's Panels and the SCRA should be maintained. Scottish Government to improve mental health services for children, young people and their families.			

National Outcome Nine	Local Context												
We will live our lives safe from crime, disorder and danger.	Overall crime has fallen across central Scotland by nearly 3%. This trend has also been seen in the Falkirk Council area where the overall crime rate has gone from 71.9 crimes per 1,000 population to 65.3 crimes per 1,000 population, a drop of 10.7%. Vandalism and Breach of the Peace are the two most common types of crime in our area. In 2005/06, there were 2,781 reported incidents of vandalism and 2,144 of breach of the peace. There was an increase in reported vandalism between 2004/05 and 2005/06 of 5% whereas there has been a decrease of 10% of Breach of the Peace incidents. The fear of crime is often higher than the actual crime. 83.9% of the adults in the Falkirk Council area feel very safe or fairly during the day in their local area with 47.4% stating that they feel very or fairly safe in their local area after dark. We also are committed to protecting our communities by putting ever increasing emphasis on preventing fires and life threatening incidents focusing on those most at risk in our communities. To complement our approach to community safety, we also have in place rigorous emergency planning arrangements. We know our area has a number of hazards due to our location e.g. flooding and the petro chemicals industries.												
	Local Outcomes												
	Our citizens will be protected (CP)												
	Improve crime reduction and community safety (SCP)												
	Reduce fear of crime (SCP)												
Reduce the incidence of death, injury and economic loss by fire and respond effectively to a broad range of fire and other emergencies (CSFRS)													
Support the delivery of safer communities (CSP)													
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Confidence in individual safety in local areas During the day At night	Bi Annual, CP, Corporate and Commercial Services	84% 47%	Improve Improve										

	Preserve and restore public order; (CSP) Investigate crime effectively (CSP) Contribute to the reduction of crime (CSP) Continue to increase public re-assurance (CSP)	Relevant Indicators	Frequency / Type / Source	Baseline (2007/08)	By 2011 we will:
		Volume and rate of recorded crimes and offences per 10,000 population Crimes and offences are categorised as: - Group 1 – Crimes of violence - Group 2 – crimes of indecency - Group 3 – Crimes of dishonesty - Group 4 – Vandalism, fire-raising and malicious conduct - Group 5 – other crimes which includes all drugs offences - Group 6 – offences (miscellaneous) - Group 7 – offences (road traffic)	Annual, local, Central Scotland Police	14.4 18.5 278.5 201.9 135.4 384.7 727.6	Reduce Reduce Reduce Reduce Reduce Reduce Reduce
		Overall prevalence of problem drug misuse – No of problem drug users in the area	Annual, local, Central Scotland Police	856	Reduce

		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		The proportion of social enquiry reports submitted to court by due date	Annual SPI, Social Work Services	99.9%	Maintain
		Probation – the proportion of new probationers seen by a supervising officer within one week	Annual SPI, Social Work Services	87.5%	Increase
		Community Service – the average hours per week taken to complete Community service orders	Annual SPI, Social Work Services	3.3	Increase
		Food hygiene – the % of premises with a minimum inspection frequency of 12 months or less, that were inspected on time	Annual SPI, Development Services	99.3%	Maintain
		The number of casualties fatally or seriously injured on our roads	Annual, Local CP, Development Services	421 – rolling 5 year total	Reduce
		% communicable disease investigations started within time	Annual, CP, Development Services	98.4%	Maintain
		Inspection of trading premises – the % in high and medium risk inspections that were inspected on time	Annual, SPI, Development Services	High – 100% Medium 97.8% Both 97.9%	Maintain
		Consumer complaints completed within 14 days of receipt	Annual, SPI, Development Services	71.5%	Increase

		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		Cost of repairs on schools due to vandalism	Annual, CP, Education Services	£216k	Reduce
		The proportion of reports submitted by the Social Work Services Department to the Courts by the due date	Annual, SPI, Social Work Services	99.9%	Maintain
		Number and rate per 1,000 of adults at risk of harm investigations	Annual, Local, Social Work Services	13 1 per 1,000	N/A
		The number of accidental dwelling fires per 10,000 population	Annual SCP, Central Scotland Fire and Rescue Service	7.48	Reduce
		The number of accidental fire fatalities per 10,000 population	Annual, SCP, Central Scotland Fire and Rescue Service	0.2	Reduce
		The number of incidents resulting in casualties per 10,000 population	Annual, local SCP, Central Scotland Fire and Rescue Service	0.93	Reduce
		The number of wilful fire raising incidents per 10,000 population	Annual, SCP, Central Scotland Fire and Rescue Service	6.16	Reduce
		The number of hoax emergency calls to the Fire and Rescue service per 10,000 population	Annual, SCP, Central Scotland Fire and Rescue Service	17.16	Reduce
		Required Actions/commitment by local partners for these outcomes	❖ Ensuring civil contingency arrangements are robust; ❖ Reducing accidents on our roads; ❖ Ensuring our citizens are advised how to minimise their risks; ❖ Promoting activities that work across generations; ❖ Ensuring people feel safer; ❖ Developing a therapeutic unit;		

		❖ Further developing our enforcement teams; ❖ Reducing the contamination of land in our area; and ❖ Promoting safer routes to schools. The resource implications of increasing Community Penalties require to be addressed nationally. The resources necessary for implementation of the Adult Support and Protection (Scotland) Act 2007 are required from Government. The Scottish Government to provide resources to ensure its commitment to increasing the number of Police Officers.
	Scottish Government required action/commitment to support delivery of local outcome	

National Outcome Ten	Local Context																				
We live in well designed, sustainable places where we are able to access the amenities and services we need.	Over 90% of Falkirk Council area residents rate their area as a good place to live and access to services is considered to be similar to the Scottish average. Falkirk Council has a relatively high proportion of local authority houses in comparison to other Scottish local authorities. However, the impact of the Right to Buy on the distribution of tenure has been significant. In 1981 69.3% of Falkirk households were in Local Authority housing and only 26.3% owner occupied. Right to Buy has widened access to owner occupation significantly and 68.3% of households in the Falkirk Council area are now owners, 24.2% are in Local Authority housing, 4.4% are housing association tenants and 3.1% rent privately (based on 2007 estimates) House prices have risen steadily in the Falkirk Council area over the past decade. The average price of a house sold in 1997 in the Falkirk council area was £53,400 and this rose to £121,300 in 2006. The average price of a new build property has increased even more dramatically over the last decade. In 1997 the average new build house was sold for less than £64,000, and by 2006 this average had increased to £176,400, a rise of 176% over the period. The number of new houses built in the Council area has decreased in the last two years from a peak of around 1,000 houses per year. The area remains an attractive place to live and development pressures are expected to be maintained. The Falkirk Council area has seen a 29% increase between 2002/03 and 2006/07 in the number of homeless applications. The number of applicants assessed as in priority need has increased from 65% in 2002/03 to 71% in 2006/07. The Council has recently reviewed our approach to dealing with homelessness in order to ensure we can appropriately meet the needs of those who are homeless and ensure we meet the Government's target for 2012.																				
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		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		% of people presenting and assessed as homeless who were offered permanent housing	Annual, local, Corporate and Commercial Services	53%	Increase
		Average time (weeks) between presentation and completion of duty by the Council for those cases assessed as homeless or potentially homeless	Annual, SPI, Corporate and Commercial Services	10.8 weeks	Reduce
		% of cases reassessed as homeless or potentially homeless within 12 months of previous cases being completed	Annual, SPI, Corporate and Commercial Services	2.7%	Reduce
		% of CHS offers issued within 2 months of application	Annual, SPI, Law and Administration Services	90.3%	Improve
		No of council dwellings being brought up to the SHQ standard by 2015 by criteria: • tolerable standard; • free from serious disrepair; • energy efficient; • modern facilities and services; • healthy, safe and secure; • Fire Safety checked total dwelling being brought up to SHQs	Annual, CP, Corporate and Commercial Services and Central Scotland Fire and Rescue Services	0 0 1,074 0 42 114 1,077	Increase

		Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		Number of people seeking re-location due to overcrowding	Annual, SCP, Corporate and Commercial Services	1688	Reduce
		Tenancy changes – the % of rent loss due to voids	Annual, SPI Corporate and Commercial Services	1.6%	Improve
		% of Council House sales settled within 26 weeks	Annual, SPI, Law and Administration Improve	86.1%	Improve
		Privacy - percentage of residential care places occupied by older people that are in single rooms	Annual, SPI, Social Work Services	88%	Improve
		The proportion of people in single rooms with ensuite provision in care homes	Annual, CP, Social Work Services		Improve
		Older people (65+)		72%	
		Other adults (18 -64)		33%	
		The number and rate per 1,000 adult population of MECS community alarms provided	Annual, CP, Social Work Services	703 6 per 1,000	Improve
		The number and rate per 1,000 population of new adaptations provided during the reporting year	Annual, CP, Social Work Services	499 4 per 1,000	Improve
		Privacy - percentage of residential places occupied by other adults that are in single rooms	Annual, SPI, Social Work Services	93.3%	Improve
		Increase the number of hours of homecare	Annual, JPLAF target, Social Work Services	13,554	Increase

	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
	% of household planning applications dealt with within 2 months	Annual, SPI, Development Services	85.1%	Improve
Required Actions/commitment by local partners for these outcomes	❖ Implementing more effective planning processes by adopting a Council wide local plan 2010, preparing our draft local development plan by 2011, introducing a Development Management Customer Charter and continuing to speed up the processing of planning applications; ❖ Ensuring the provision of an adequate supply of affordable housing for young people and families; ❖ Continuing to upgrade our housing so it meets the Scottish Housing Quality Standard by 2015; ❖ Ensuring private rented sector meets the needs of some of our most vulnerable communities; ❖ Ensuring the viability of our outlying villages and towns; ❖ Meeting the needs of homeless people ❖ Participating in the provision of new social housing; ❖ Continuing our investment programme in our housing stock; ❖ Working with private landlords to ensure private tenants have appropriate standards of accommodation that are safe and legal; ❖ Working in partnership to provide new and affordable housing; ❖ Ensuring the provision of a diversity of housing to meet the needs of people with special needs; ❖ Implementing our homelessness strategy; and ❖ Developing plans for our villages.			
	Scottish Government required action/commitment to support delivery of local outcome	Government needs a clear strategy regarding the delivery of affordable homes with a clear definition of what is an affordable home but also on how to release land for house building e.g. review planning policy NPF2. Clarification on subsidy/support arrangements for local authorities wishing to pursue Council house building and on the enhance role envisaged for private landlords in meeting housing needs as outlined in the Firm Foundations discussion document.		

National Outcome Eleven	Local Context																				
We will have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.	Substance use is continually linked to offending behaviour and in Scotland the use of alcohol is seen as being particularly problematic in this respect. The Youth Crime Audit 2005 identified that there was a strong link between the consumption of alcohol and offending behaviour in the Falkirk area. The Youth Crime Audit also found that the young people with offending behaviour had poorer mental health than the general population of young people. 26% of the young people sampled in the youth Crime Audit had been referred to, assessed by or received treatment from a psychologist and 30% to a psychiatrist. 30% of the young people suffered low self esteem. Exclusion and truancy rates amongst young offenders are relatively high. 62% had been excluded from school and 70% had a high level of truancy. Domestic abuse is a crime, the impact of which cuts across all social, geographic and cultural groups regardless of the gender of the victim or the perpetrator. We acknowledge the right of the individual to live free from fear and regard all forms of domestic abuse as unacceptable. The Council acknowledges that addressing domestic abuse is a national priority and will adopt a responsible approach to reducing the level of domestic abuse. More people in the Falkirk Council area are satisfied with what agencies are doing to tackle anti-social behaviour (45%) than in Scotland as a whole (39%).																				
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	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
	Number of young people involved in a range of youth intervention initiatives	Annual, SCP, Central Scotland Fire and Rescue Services	40	Increase
	Reduce levels of reported anti-social behaviour	Annual, SCP, Corporate and Commercial Services	3474	Reduce
	ASB – % acknowledgement of new instruction issued within 1 day	Annual, CP, Law and Administration	100%	100%
	ASB – % lodged in Court within 4 days of final instruction / information	Annual, Local, Law and Administration	100%	Maintain
	Rates of domestic abuse incidents per 10,000 population	Annual, local, Central Scotland Police	2007/08 126	Reduce
	Required Actions/commitment by local partners for these outcomes	❖ Encouraging people to be motivated, involved and empowered; ❖ Reducing antisocial behaviour and bullying; ❖ Providing diversionary activities for young people; ❖ Consulting people in order that they can influence decisions on care services; ❖ Supporting people to take more control of their packages of care; ❖ Developing our community wardens services; ❖ Working with the community and voluntary sector to ensure the voices of vulnerable groups are heard in service design and provision; and ❖ Providing a network of facilities for young people.		
	Scottish Government required action/commitment to support delivery of local outcome	Scottish Government needs to recognise the value of volunteers in the community and the resources required to support capacity building. Need for the Scottish Government to improve and speed up the Disclosure Scotland arrangements for checking volunteers.		

National Outcome Twelve	Local Context																				
We value and enjoy our built and natural environment and protect it enhance it for future generations.	Our vision is to create a safe, reliable, convenient, accessible and sustainable transport system that truly contributes to a high quality of life for those living, working and visiting in the Falkirk Council area. Since 2000, there have been significant transport achievements in the Falkirk Council area. Just over £25 million has been spent on transport capital projects during this period that has enabled, among other things: the provision of a Park and Ride site at the Falkirk Wheel; completion of the railway station access project giving full access to the southern platform at Falkirk High Station; structural assessment of all the Authority's bridges with over a 3m span; 41km of road and 64km of footway resurfaced or surface dressed; provision of additional car parking at Larbert, Polmont and Falkirk High Stations; public transport information provided at 50% of bus stops; production of six Route Accident Reduction Plans; completion of the Falkirk Orbital Road, and completion of all school travel plan assessments with 21 schools having cycle stands installed and all schools having 20mph signing provided. The Scottish Household Survey shows that the Falkirk Council area has a slightly higher percentage of people travelling to work or education by car (69%) when combining drivers and passengers, while the Scottish average is only (63%). Conversely fewer adults in Falkirk Council area walk or use a bicycle to work or education (13%) compared to a Scottish average of 18%. And while fewer Falkirk Council area adults get the bus (10%) than in Scotland overall (14%), more use trains (8% compared to 4%). The Council is proud of its rich historic heritage, including the Antonine Wall which has been put forward for World Heritage Site status, our legacy of industrial archaeology including the Carron Iron works and the Forth and Clyde and Union canals. There are two conservation area schemes underway in Bo'ness and Airth and a preliminary appraisal planned in Falkirk Town Centre. On site work on the Bo'ness flood prevention scheme started in March 2008. This is scheduled to take 3 years with a total contract value of £5.2m. The Council has an on going flood protection / management programme involving assessment surveys and minor projects.																				
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	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
Improving the quality of the built and natural environment for local neighbourhoods (SCP)	% programmed watercourse assessments carried out	Annual, Development Services	95%	Maintain
	Assessment survey scores of cleanliness in public places	Annual, CP, Corporate and Commercial Services	72	Maintain
	Abandoned vehicles removed within 14 days of notification	Annual, SPI, Development Services	85.2%	Improve
	Special uplifts completed within 5 days	Annual, CP, Corporate and Commercial Services	78	Improve
Required Actions/commitment by local partners for these outcomes		❖ Implementing more effective planning processes; ❖ Adopting sustainable design principles for the Council's property and facilities projects; ❖ Maintaining the balance between open spaces and new developments; ❖ Managing our risk from flooding; ❖ Improving the cleanliness of our area; ❖ Improving our open spaces and parks ❖ Implementing our open spaces strategy; ❖ Developing a play ground and parks development and maintenance strategy; ❖ Continuing our approach to litter through prevention, education and enforcement; ❖ Developing our HELIX project and other parks projects; and ❖ Implementing our built heritage strategy.		
		Scottish Government to develop and implement a national strategy for flooding.		
		Scottish Government to commit funding to the HELIX project		
		Scottish Government to amend financial legislation to allow Councils to invest developer contributions for continuing support for revenue activity such as maintenance of bus services and open spaces.		
		Scottish Government to support the bid for World Heritage status for the Antonine Wall.		
Scottish Government required action/commitment to support delivery of local outcome				

National Outcome Thirteen We take pride in a strong, fair and inclusive national identity.	Local Context The number of people from an ethnic minority background in the Falkirk Council area is relatively small – 1% of the population in the 2001 Census. Since then, the area has received new migrants from Eastern Europe although the numbers are small compared to other areas. The Council and its partners have been involved in monitoring and developing services for these new residents to ensure that they can be integrated into the local community whether they choose to stay for a long or a short period of time. Falkirk will host the National Mod in October 2008, the major Gaelic festival in Scotland. The population in the Falkirk Council area is projected to increase and there are projected to be significant changes in the age groups that make up the population. These differences will have implications for the services that the Council and its partners provide. The number of people over retirement age is expected to increase substantially between 2006 and 2031. The increase in the younger retired population may impact on Leisure Services since many are likely to be willing and fit enough to take part in social, cultural and recreational activities, and to have time available to participate. The number of people aged 85 and over is expected to show the most rapid rate of increase by over 150% across the period from 2006 to 2031 to 6,300. This has important implications for Social Work Services and for Care in the Community because this age group makes the greatest demands on their services. The provision of advice and assistance to allow elderly and disabled homeowners to remain in their own homes is an established element of the private sector housing services provided by the Council. Through a long established 'care and repair' service, home owners are supported with disabled adaptations, as well as repairs and improvements to their homes. The Council makes grants available to around 100 householder annually at a value of £100,000. The Council's 'care and repair' scheme has recently been extended to include a pilot small repairs service for elderly people. It intended to develop proposals for an all tenure Handyman Service that will tackle jobs such as hanging curtains, changing light bulbs etc. Local Outcomes Our citizens continue to access critical services that meet their needs. (CP) Develop our approach to local community planning in all our communities (SCP)																								
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Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
Public access % of Council buildings that are suitable and accessible to disabled people	Annual, SPI, Development Services	56%	Improve
No of old people's welfare organisations operating across the Council area	Annual, CP, Corporate and Commercial Services	40	Maintain
Public access % of schools that are fully or mostly accessible to disabled people	Annual, SPI, Development Services	86%	Improve
No of racist incidents and racially motivated crimes	Annual, local, Central Scotland Police	172	Reduce
Percentage of racially motivated crimes detected	Annual, local, Central Scotland Police	78.5%	Improve
❖ Improving access to services and facilities for disabled people including access to housing both in the public and private sector; ❖ Providing services that promote the interests of vulnerable groups; ❖ Positively promoting equality of opportunity across our services; ❖ Ensuring older people feel supported at the heart of their communities; ❖ Supporting people who move into our area; ❖ Continue to develop our approach to Equality Impact Assessments; ❖ Developing a specific retirement community; ❖ Developing community activities that include older people; ❖ Working with established groups to address issues of discrimination; ❖ Encouraging social justice for all including young, elderly, migrant populations; and ❖ Providing opportunities for older and younger people to understand each other's lifestyles and points of view.			
Required Actions/commitment by local partners for these outcomes			
Scottish Government required action/commitment to support delivery of local outcome			

National Outcome Fourteen We will reduce the local and global environmental impact of our consumption and production.	Local Context Our vision is for Falkirk Council area communities to become dynamic and sustainable communities with a good quality of life resulting from a healthy environment, prosperous economy and inclusive society. Falkirk Council area's record on waste recycling is very good with it significantly exceeding the Scottish average of 28.4%. Just over 35% of household waste was recycled during 2006/07. This is a marked increase when compared with 19% in 2004/05. The Scottish Household Survey suggests that Falkirk Council area has seen a significant increase over the years in the percentage of people who recycle one or more of - glass, plastic, metal cans and newspapers or magazines from 57% in 1999/2000 and 59% in 2003/04 to 84% in 2005/06 which is above the Scottish average of 78% and well above the lowest at 55% in Glasgow. The Council adopted a Fairtrade policy in 2004 and Falkirk became a Fairtrade town in 2006 and is now looking to achieve this for the whole Council area. The area is home to a number of nationally and internationally important Ramsar sites and Sites of Special Scientific Interest which need to continue to receive protection from development.																								
Local Outcomes We will be greener (CP) Demonstrate commitment and direct contribution to the attainment and promotion of sustainable development (SCP) Improving our approach to waste management (SCP)	<table><tr><th>Relevant Indicators</th><th>Frequency / Type / Source</th><th>Baseline (2006/07)</th><th>By 2011 we will:</th></tr><tr><td>Tonnage of municipal waste collected per 1000 population</td><td>Annual, Local, Development Services</td><td>760.9 tonnes</td><td>Improve</td></tr><tr><td>The maximum total tonnes of biodegradable municipal waste allowed to be sent to land fill</td><td>Annual, SPI, Development Services</td><td>45,142</td><td>48,144 tonnes by 2009/10</td></tr><tr><td>Proportion of municipal waste collected by the Authority: recycled or composted</td><td>Annual, SPI, Development Services</td><td>35%</td><td>40% by 2010 50% by 2013 70% by 2025</td></tr><tr><td>Modal share of adults travelling actively to work or education</td><td>Annual, Local, Development Services</td><td>2005/06 Walk – 11% Cycle – 2%</td><td>Improve</td></tr><tr><td>No's and percentage of children travelling actively to</td><td>Annual, Local, Development Services</td><td>63.4% P 74.3% S</td><td>Improve</td></tr></table>	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:	Tonnage of municipal waste collected per 1000 population	Annual, Local, Development Services	760.9 tonnes	Improve	The maximum total tonnes of biodegradable municipal waste allowed to be sent to land fill	Annual, SPI, Development Services	45,142	48,144 tonnes by 2009/10	Proportion of municipal waste collected by the Authority: recycled or composted	Annual, SPI, Development Services	35%	40% by 2010 50% by 2013 70% by 2025	Modal share of adults travelling actively to work or education	Annual, Local, Development Services	2005/06 Walk – 11% Cycle – 2%	Improve	No's and percentage of children travelling actively to	Annual, Local, Development Services	63.4% P 74.3% S	Improve
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school		Relevant Indicators	Hands Up Survey Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
		% of our vehicle fleet with reduced emission technology	Annual, CP, Corporate and Commercial services	80%	Improve
		Exceedances of each Government air quality objective to remain within the limits of allowable no of exceedances	Annual, CP, Development Services	15 minutes SO2 was over limit of 35 at 2 sites.	Improve. Below target for 8 objectives until 2010.
		% of educational establishments achieving Eco Schools awards: Bronze awards; Silver awards; Green Flags	Annual, CP, Education Services	73% 47% 12%	Improve Improve Improve
		Reported incidents of illegal tipping Refuse Accumulations	Annual, SCP, Development Services	134 476	Reduce Reduce
		Required Actions/commitment by local partners for these outcomes		❖ Implement the Biodiversity Action Plan 2005/2010. Complete Action plans for 20 priority habitats and 112 species; ❖ Producing an integrated habitat network study; ❖ Promoting sustainable development; ❖ Reducing energy use; ❖ Reducing carbon emissions; ❖ Reducing the amount of waste generated in the Falkirk Council area; ❖ Exceeding national waste recycling targets; ❖ Tackling climate change; ❖ Protecting the natural environment and promoting biodiversity; ❖ Reducing the Council's carbon emissions by 20%; ❖ Enforcing building standards; ❖ Providing state of the art recycling centres and facilities; ❖ Encouraging the reduction in unnecessary packaging; ❖ Increasing public awareness of recycling and other 'green' initiatives; ❖ Protecting the natural environment through adherence to the development plan;	

		❖ Promoting sustainable procurement; ❖ Ensuring the safety of our estates and green spaces; and ❖ Continuing to improve our paths network and open spaces.
	Scottish Government required action/commitment to support delivery of local outcome	Scottish Government to put pressure on Europe to introduce legislation to reduce packaging. Scottish Government to compete timeously their review of National Waste Strategy. Scottish Government to determine way of measuring carbon footprint of the Council and other public sector partners.

National Outcome Fifteen	Local Context																				
Our public services are high quality, continually improving, efficient and responsive to local people's needs.	The Council and its partners accept the challenge to provided high quality services, efficiently and effectively, to all its residents. 44% of residents agree that Falkirk Council provides high quality services, a similar proportion to the Scottish average. The Council has a good record in having buildings which are fit for purpose and in good condition and an increasing number provide suitable access for people with disabilities. The cost of administering council tax and housing benefit applications is among the lowest in Scotland and Council Tax levels are also amongst the lowest in Scotland. Falkirk Council is the largest employer in the area with approximately 6,500 employees, followed by the health service, while other public sector partners are also major employers. This gives the Council and its partners a duty not only to provide high quality services but also to their employees to be a good employer. The Council is striving to be an employer of choice in the Falkirk area. Work remains to be done to improve sickness absence rates among public sector staff. The size of the public sector budgets means that the Council and its partners make a major contribution to the economy of the area. Falkirk Council's budget alone is over £300m. Our largest services are Education £143m, and Social Work Services £66m. The Council and its partners will continue to consult its citizens on its policies and plans.																				
	<table><tr><th>Local Outcomes</th><th>Relevant Indicators</th><th>Frequency / Type / Source</th><th>Baseline (2006/07)</th><th>By 2011 we will:</th></tr><tr><td>We are committed to</td><td>Sickness absence - % of working days lost through sickness absence for chief officers and local government employees</td><td>Annual, SPI, Corporate and Commercial Services</td><td>5.4%</td><td>Reduce</td></tr><tr><td>Public service</td><td>% of who people who contacted the Council that were satisfied with the service they received</td><td>Biannual, Council Tax Survey, Corporate and Commercial Services</td><td>72.7 % (2008)</td><td>Improve</td></tr><tr><td>Performance</td><td>% of operational buildings of appropriate condition for current use.</td><td>Annual, SPI, Corporate and Commercial Services</td><td>89.4%</td><td>Improve</td></tr></table>	Local Outcomes	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:	We are committed to	Sickness absence - % of working days lost through sickness absence for chief officers and local government employees	Annual, SPI, Corporate and Commercial Services	5.4%	Reduce	Public service	% of who people who contacted the Council that were satisfied with the service they received	Biannual, Council Tax Survey, Corporate and Commercial Services	72.7 % (2008)	Improve	Performance	% of operational buildings of appropriate condition for current use.	Annual, SPI, Corporate and Commercial Services	89.4%	Improve
Local Outcomes	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:																	
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Performance	% of operational buildings of appropriate condition for current use.	Annual, SPI, Corporate and Commercial Services	89.4%	Improve																	

	Relevant Indicators	Frequency / Type / Source	Baseline (2006/07)	By 2011 we will:
	% of people who feel informed about the Council	Biannual, Council Tax Survey, Corporate and Commercial Services	75% (2008)	Increase
	% of SPIs in upper quartile	Annual, CP, Corporate and Commercial Services	33%	Maintain
	Response repairs The % of housing repairs completed within the target times	Annual, CP, Corporate and Commercial services	77%	Improve
	% of Council tax collected in the year	Annual, SPI, Finance Services	96.2%	Increase
	Time taken to respond to emergency calls Central Scotland Police Central Scotland Fire and Rescue Service - % handled in less than 1 minute	Annual, SCP, Central Scotland Police	84% 61.8%	Improve Maintain
	Required Actions/commitment by local partners for these outcomes	Meeting our efficiency targets; Becoming the employer of choice in the local area; Ensuring we have the necessary qualified and motivated workforce to meet our service delivery priorities; Ensuring our customers have information they need to access services and is easily understood; Ensuring we continue to understand and meet the needs of our customers; Working with other public sector agencies to provide seamless services; Implementing our Human Resources Workforce Strategy; Working with our employees and trade unions; Continuing to develop our management and leadership training; Continuing to survey our customers to find out their views; Responding to public feedback; and Working with our partners to review the services we provide.		

	Scottish Government required action/commitment to support delivery of local outcome	Scottish Government to ensure the recommendations of the Grear Review are implemented timcously.
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