

**Falkirk Community Planning Partnership
Single Outcome Agreement
Monitoring Statement
September 2012**

This Single Outcome Agreement (SOA) helps measure the progress we are making locally to achieve our shared vision for the Falkirk Council area. The purpose of this monitoring statement is to note progress the partnership has made in achieving our vision and local outcomes over the period of the agreements.

Our collective commitment will ensure that in achieving our vision, we will provide the best quality services at an affordable cost to our communities and citizens and that this is at the very heart of all that we do.

Our vision is to ensure that:

- ***The legacy of our past and the potential of our future are protected.***
- ***Our area is at the centre of Scotland.***
- ***Our future is as one of the most culturally diverse and distinct areas in Scotland.***
- ***Our future has investment in jobs, learning, homes and leisure for all.***
- ***Our area is 'the place to be' in the third Millennium.***

Implicit in our vision is the need for our citizens and communities to be safe and healthy.

This agreement is shared by the following partners:

- Falkirk Council
- NHS Forth Valley
- Central Scotland Police
- Central Scotland Fire and Rescue Service
- Forth Valley College
- CVS Falkirk and District
- Scottish Enterprise
- Skills Development Scotland
- SEStran
- The Scottish Government

We must acknowledge that we alone cannot achieve our vision for our area and are reliant on a range of partners, communities and individuals to work with us to do this. Their contribution must be valued and recognised if we are to achieve what our communities need over the coming years.

As a partnership, we understand that the recession continues to affect individuals and communities – and will do for years to come. We must ensure the measures we have put in place to address the issue of recession are having the effect we expect, while continuing to meet the

outcomes expressed within this single outcome agreement. Over the coming years we will review progress against our outcomes. We understand that we will be facing great challenges in meeting the growing needs of our communities with reducing resources. We must become more efficient in our use of resources, not only individually, but across our partnership. We also understand the pressures which the wide Welfare Reform agenda will place on some of our most vulnerable citizens.

We have a Strategic Community Plan which was based on extensive consultation with both our key partners and our citizens. The Strategic Community Plan 2010 – 2015 sets out a challenging agenda for change, for Community Planning Partners, as well as our citizens and communities. Central to the Plan, is a commitment to build and further both individual and community contributions to our vision and local outcomes. The Plan also sets out how we will address the key challenges and priorities facing the Falkirk Council area into the future. This has a continuing role to play and will continue to complement our new SOA

We continue to develop our approach on community engagement supported by our Community Participation Strategy. This strategy sets out our commitment to ensuring our engagement with our communities is effective and adds value to our planning and decision making. We have our Citizen's Panel which the Council and our partners have used on four occasions to consult on a variety of issues. We have a commitment to increase our membership and widen its representativeness, with a particular focus on young people. We are also seeking to engage with individuals, as well as groups of communities in new and innovative ways.

Our agreement will continue to develop over time to reflect our maturity in measuring all sectors' and partners' performance in achieving our vision. Importantly, we will include indicators to measure our community and voluntary sectors' contribution to community life. This will support priorities set out in our Strategic Community Plan 2010 – 2015. We understand the valuable contribution volunteers and carers make to the lives of individuals and communities. We are also aware of the changes emerging from the National Review of Community Planning and SOA's. We expect that our new SOA to be developed by 1 April 2013, will incorporate:

- A clearer prioritisation of local outcomes with priority being given to addressing our most significant inequalities;
- An outline of how through time we will align our resources with our priorities;
- How we will develop capacity across the partnership and with local communities to deliver on our local outcomes.

During the past year the Falkirk Community Planning Partnership has progressed the implementation of a new structure. This includes the establishment of a new Leadership Board to provide the partnership with strategic direction and to fulfil part of the direction of travel outlined in the Statement of Ambition. We also plan to establish a Partnership Co-ordination Group in the near future which will support the Leadership Board on a pan partnership basis with a view to securing continuous improvement and Best Value.

The Single Outcome Agreement provides us with the means of summarising existing performance information contained within both our Corporate and Community Planning systems. The Outcome Agreement helpfully tracks changes over time and thus provides us with a vehicle by which to scrutinise our performance and thus progress towards our local outcomes.

In addition to noting specific progress for each indicator, we are identifying key actions that make a difference to the lives of individuals and communities. As these actions relate to our local outcomes, they have been grouped under specific themes of economy, health and safety, disadvantage and discrimination and the environment. Rather than going into great detail we have cited some of our key thematic challenges and what we are doing to progress these. During the past year the Community Planning Partnership has adopted a thematically based action plan which support the attainment of our local outcomes expressed in our Strategic Community Plan. An updated action plan, intimating progress on local outcomes is attached at Appendix 2.

We are endeavouring to pursue a more focused and prioritised approach on the action we take collectively as a partnership. The following thematic overview provides a brief commentary on this.

FURTHER DEVELOPING A THRIVING, SUSTAINABLE AND VIBRANT ECONOMY

We want to continue progressing the prosperity of our area underpinned by sustainable local economic growth. One of the particular challenges we face in our area is the legacy of the financial downturn and providing opportunities for local young people. As a Community Planning Partnership we have encouraged partners to provide employment or work experience opportunities through schemes such as modern apprenticeships. During the past year 391 young people were taken on as part of our modern apprenticeship scheme. A further £850,000 has been committed to providing additional opportunities for young people through schemes such as graduate internships. Falkirk Council has instigated its graduate internship scheme to provide work experience for young people graduating from University or College who otherwise may become unemployed. As a result of these activities Falkirk Council has been nominated, in the large employer category, in Scotland's 2012 Modern Apprenticeships Awards.

The Tax Incremental Financing (TIF) initiative provides support for the provision of infrastructure and initial development investment which will assist the growth of the local economy. TIF allows money to be borrowed from the Public Work Loan Board to supply infrastructure and to help facilitate development in designated areas. Non domestic rates income is released from these areas to the borrowing authority. This is usually used to help repay the loan debt. Designated area in both Grangemouth and Falkirk have been identified which qualify for TIF support. A stage 1 grant of £2m has been approved, with the TIF anticipated to commence in April 2013. This will also help to lever in additional monies which will make a significant difference to progressing sustainable economic growth in the Falkirk Council area.

We also recognise the potential of the Social Enterprise sector to contribute to our local economy. We will be taking steps this year with colleagues drawn from across the Community Planning Partnership to develop a strategy which will build both the strength and the capacity of the local Social Enterprise sector. This will also provide public sector partners with additional not for profit options and flexibility as they seek to innovate in transforming their services.

CONTINUING TO IMPROVE THE HEALTH, SAFETY AND WELLBEING OF OUR CITIZENS AND COMMUNITIES

Locally, we have recognised the need to better understand the nature and causes of health inequalities. We have recently adopted 'Equally Well in Falkirk', our framework for tackling local

health inequalities. This has been developed based on the analysis of local health inequality profiles. In addition to strategic implementation, we are working with local communities to understand their perception of health inequalities, so that we can design locally led interventions and approaches to help tackle their causes. There is also an onus on all Community Planning partners, within 'Equally Well in Falkirk' to make an appropriate contribution to tackling health inequalities.

During the coming year the partnership will include representation from the new Police Service for Scotland and the Scottish Fire and Rescue Service. In anticipation of this, work is underway to undertake a refreshment of our Community Safety Strategic Assessment. This will provide a key contribution to the development of local policing and fire and rescue plans. We also plan to involve the Falkirk Citizen's Panel in this work.

Falkirk Council is working closely with NHS Forth Valley to sensitively redesign care services to older people, striking an appropriate balance between residential and non residential care services. The 'Reshaping Care for Older People' initiative has been helpful in progressing this. Service reform in this area is essential to improve the quality of older people's lives, addressing the challenge of the growing older people's population and managing our available resources to best effect. Falkirk Council, NHS Forth and neighbouring authorities have produced a redefined vision for older people's services. Going forward service redesign will be built on both a clear understanding of service need and demand for the next 5 to 10 year period. Integral to this will be a significant level of engagement with older people to access their views on service redesign. This will be added to demographic, performance and financial data to provide a robust evidence base which will inform the redesign process. In addition to this we also plan to review the efficacy of residential and other high dependency services. This work will be informed by the evidence we gather. This work also has an important contribution in the wider integration of Health and Social Care Services.

INCREASING OUR EFFORT TO TACKLE DISADVANTAGE AND DISCRIMINATION

Falkirk Council continues to roll out its 10 year Poverty Strategy with the support of Community Planning partners. Moving forward however, our ability to implement our strategy is going to be impacted by the reform of welfare benefits being implemented by the UK Government. The impact of these changes is wide ranging and poses a substantial risk to some of our most vulnerable citizens, if the process is not properly managed. It is essential that affected benefit claimants can access to both adequate and appropriate advice and support services. A number of Falkirk Council Services are collaborating on how best to respond to this agenda, through developing new customer oriented models of service delivery. These are being developed with a preventative approach very much to the fore. We anticipate that as a result of this work customers will experience a seamless service which will make quick and effective decisions, offering the support which meets customer's needs.

Falkirk Council has over 9,500 people waiting for a Council house. The Council was one of the first in Scotland to re-institute a programme to build new Council houses, or properties which a number of local people are already benefitting from. In addition to this, the Council is seeking to buy back ex local authority housing stock, so that this adds to our social housing stock.

ENHANCING AND SUSTAINING AN ENVIRONMENT IN WHICH PEOPLE WANT TO LIVE, WORK AND VISIT

Parts of the Falkirk Council area are at risk from severe weather related and climate change affected events such as flooding. This is even more significant when the area at risk includes Grangemouth which incorporates one of Scotland's major industrial assets, the refinery. In recognising this Falkirk Council has developed a Sustainable Development and Climate Strategy covering the period 2011 – 2016. This will be supported by a Climate Change Action Plan covering the next few years. This work will be informed by the Falkirk Local Climate Impact Profile which looks at the impact of severe weather events on the Falkirk Council area during the past 10 years. This includes the impact on Council operations, local businesses, partners and communities. Information has been collated from Council sources, Community Planning partners and from the national and local press. Information on service disruption, repair costs, resource hours, disruption to people's lives and economic impact will be combined with the latest computer modelling and analytical techniques to project likely future severe weather impacts in the coming decades. The results of this will be shared across Falkirk Council and with Community Planning partners, local businesses and communities.

PUBLIC SERVICE, PERFORMANCE AND PARTNERSHIP

The Falkirk Community Planning Partnership understands its leadership role in transforming public services, whilst being the steward for assuring that our local outcomes and strategic 20-year vision are realised. At the forefront of this will be ensuring that we are both radical and creative in developing new service delivery solutions which cost less, maintain service quality and have the ability to cope with both diverse and rising demand. In driving this agenda forward we will put both service users' needs and views at the heart of change. We also believe that prevention and early intervention will feature much more significantly in our service redesign agenda. Some recent examples of this include:

- Our Public Social Partnership Approach which initially focused on Children's Services but is now being rolled out to support the transformation of older people's services in partnership with NHS Forth Valley, The Third Sector, other providers and neighbouring authorities. The approach taken involves commissioning officers working with providers at the pre tender stage of commissioning to specify services based on need and to innovate new service delivery solutions, which provide better services for users often at less cost. This approach is proving to be highly successful;
- Falkirk Community Planning partners have been busy during the past year developing a strategic framework of policies and strategies to meet some of our most significant challenges in the years ahead. It is essential however that we ensure that these policies and strategies are firmly rooted in local context and meet the needs of service users, citizens and communities. Work is currently taking place, through our Local Community Planning team supported by corporate Research and Information officers to prepare local need and inequality profiles. This is also supported by very locally based engagement to better understand citizen's service experiences and need through their eyes. This initiative is firmly founded on taking an asset based approach to delivering locally based service delivery solutions which are co-produced with local communities. This approach is being pursued in partnership with NHS Forth valley to support the rollout of 'Equally Well in Falkirk', our strategic initiative to tackle health inequalities in the Falkirk Council area; and
- Our Alcohol and Drugs Partnership wanted to better understand young people's perspectives of alcohol misuse. This was with the aim of affecting a cultural change with them and their relationship with alcohol, through not feeling under pressure to drink

alcohol so as to better fit in with their peers. A pilot project was undertaken at two schools in the Denny area and completed in March 2012. The approach comprised surveying and accessing young people's views, working with them proactively by using positive peer models to change their perception and thus their relationship with alcohol. The results of this work have been dramatic with significantly less young people choosing to drink alcohol or get drunk. Additional Council funding has been found to support the extension of this project to cover the whole Council area.

National Outcome One – We live in a Scotland that is the most attractive place for doing business in Europe

Local Outcomes

- The quality of our infrastructure will help promote the growth of the local economy (CP)
- Ensured our profile reflects our area as a destination of choice (CP)
- Increased business investment, innovation and competitiveness and the diversification of our economy (SCP)
- Raised the profile and image of the area through promoting and marketing the area to attract new investment (SCP)
- Raised the profile and image of the area through promoting and marketing the areas as a culture and leisure destination (SCP)
- Improved the image and quality of the physical environment including town centres (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	‘End’ target(s) and timescale
Total Gross Added Value of businesses in the area	£2,064m - 2004	£2,244m – 2005	£2,434m – 2006	£2,571m – 2007	£2,597m-2008	£2,548m 2009	+£484m	✓	Increase
Total business stock	3,440	3,480	3,635	3,625	3,630	3,602	+165	✓	Increase
% of business properties leased by the council that are occupied	98%	97.3%	97.1%	94.7%	95.3%	Not yet available	N/A	✓	Maintain above 95%
Total and % of employment in ‘priority industries’ e.g. chemicals, construction, financial services, food and drink, forest industries, tourism, textiles, energy	16,668 28.3%	17,181 29.0%	18,013 29.7%	16,181 28.7%	16,097 29.7%	Not yet available	N/A	✓	Increase
Regional Selective Assistance awards: number accepted/paid and their value	4 £1m	3 £620,000	2 accepted £875,000 2 paid - £415,000	2 accepted £280,000	1 accepted £850,000 5 paid £2,640,000	4 accepted £1,997,500 6 payments to 3 companies £605,000	+£997,500	✓	Increase
Business advice requests for consumer protection completed within 14 days	65.9%	88.7%	93.4%	95%	92%	97.3%	+31.4	✓	95%
Total visitor expenditure in the council area (per calendar year)	£76 m	£77m	£77m	£73m (provisional figure – a recalculation of the bed stock	£76 million	£79 million	+£3million	✓	Increase

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
				has exaggerated the apparent decline in 2009-10)					
Number of visitor bed nights spent in the council area (per calendar year)	1.27m	1.25m	1.25m	1.20m (provisional figure as above)	1.23m	1.24m	-0.03m	✘	Increase
Falkirk Town Centre's national retail centre ranking as measured by CACI	10 th in Scotland	15 th in Scotland	15 th in Scotland	7 th in Scotland	7 th in Scotland	12 th in Scotland	-2 ranks	✘	Improve
Total area of Urban Vacant land	Oct 2006 100ha	Oct 2007 53ha	Oct 2008 51ha	Oct 2009 53ha	Oct 2010 50ha	Oct 2011 60ha	-40ha	✓	Reduce
Derelict land	105ha	92ha	87ha	85ha	69ha	79ha	-26ha	✓	
Total (Urban Vacant and Derelict land)	205ha	145ha	139 ha	137 ha	119ha	139ha	-66ha	✓	
Carriageway condition - % of network that should be considered for maintenance treatment	54%	35%	33.2%	38.1%	42.1%	37.7%	-16.3%	✓	Maintain

National Outcome Two - We will realise our full economic potential with more and better employment opportunities for our people

Local Outcomes

- Increasing the wealth and prosperity of our area(CP)
- Increase the number of people in jobs particularly the young and long term unemployed (SCP)
- Increase lifetime earning potential for all our citizens (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
No of claimants in receipt of out of work benefits per 1,000 population. The benefits are defined as Jobseekers Allowance, Incapacity Benefit and Income Support (carers, lone parents and other on income related benefits)	No of claimants 15,810 106 per 1,000 population 162 per 1,000 working age population	No of claimants 15,070 100 per 1,000 population 153 per 1,000 working age population	No of claimants 14,780 98 per 1,000 population 149 per 1,000 working age population	No of claimants 16,780 110 per 1,000 population 168 per 1,000 working age population	No of claimants 16,600 108 per 1,000 population 166 per 1,000 working age population	No of claimants 16,940 110 per 1,000 population 170 per 1,000 working age population	No. of claimants +1,130 +4 per 1,000 pop +8 per 1,000 working age pop	✘	Reduce
Employment Rate	75.6%	76.6%	72.7%	72.3%	73.0%	Not yet available	N/A	✘	Increase
Number of job placements and training places achieved as a result of "community benefit in procurement" programmes	0	24	14	29	42	51	+51	✓	Increase
The proportion of school leavers in a positive destination In worst 15% SMID	84.3%	86.7%	82.1%	84.2%	87.9%	Not yet available	N/A	✓	Increase
% of 16-19 year olds not in education, employment or training	9.3%	8.4%	9.5%	11.0%	10.5%	Not yet available	N/A	✘	Reduce
Reducing the number of unemployed people relative to the Scottish average	Falkirk 2.4% Scotland 2.6% Sept 06	Falkirk 2.0% Scotland 2.1% Sept 07	Falkirk 2.4% Scotland 2.4% Sept 08	Falkirk 4.1% Scotland 3.8% Sept 09	Falkirk 4.0% Scotland 3.8% Sept 10	Falkirk 4.5% Scotland 4.1% Sept 11	Falkirk +0.6 percentage points compared to Scotland	✘	At or lower than the Scottish average.

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
Number of business start ups which received support from the Council through the business gateway	300	278	339	324	358	Not yet available	N/A	✓	Maintain
Number of trainees placed in work based training by the Council	432	560	791	943	941	830	+398	✓	Maintain
Number of persons who were new starts on national training programmes	201 150	227 600	312	368	351	468	+267	✓	Maintain
Number of jobs created or secured by business gateway and council employment and training activities	684	729	730 Total 339 via Business Gateway 391 via ETU	966 Total 544 via Business Gateway 422 via ETU	973 Total 500 via Business Gateway 473 via ETU	949.5 Total 501.5 via Business Gateway 448 via ETU	+265.5	✓	Increase
% of working age people receiving job related training in the 13 weeks prior to survey	22.6%	18.3%	18.0%	18.2%	17.1%	Not yet available	N/A	✗	Increase

National Outcome Three - We are better educated, more skilled and more successful, renowned for our research and innovation

Local Outcomes

- Our area will be recognised as having a culture of aspiration and ambition (CP)
- Support lifelong learning in the community (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
The % of school leavers moving into Higher education Further education Training Employment	25.5% 16.2% 10.0% 32.6%	28.1% 19.3% 11.4% 27.8%	31.1% 21.8% 7.9% 21.1%	33.1% 19.0% 9.8% 22.2%	31.8% 21.6% 13.1% 20.7%	Not yet available until Dec 2012	N/A	✓ ✗ ✓ ✗	30% 24% 11% 30%
Diversity in sectoral employment: - numbers and percentage. Wholesale and retail; Manufacturing; Health and Social Work; Public Administration; Construction; Education; Other Industries	11,000 – 18.8% 8,800 – 15.1% 9,000 – 15.5% 5,500 – 9.4% 4,400 – 7.6% 4,100 – 7.1% 15,300 – 26.4%	10,200 – 17.3% 9,100 – 15.3% 9,000 – 15.3% 5,600 - 9.4% 4,100 – 6.9% 4,200 – 7.1% 16,900 – 28.7%	10,900 – 17.9% 8,400 – 13.8% 9,200 15.2% 4,800 8.0% 5,500 9.0% 4,500 – 7.3% 17,500 – 28.8%	10,300 – 18.4% 7,200 – 12.8% 10,000 – 17.8% 3,900 – 6.9% 4,400 – 7.8% 4,200 – 7.5% 16,300 – 28.9%	10,700 – 19.7% 7,100 – 13.0% 8,400 – 15.4% 4,200 – 7.7% 4,100 – 7.6% 4,000 – 7.4% 15,900 – 29.3%	Not yet available	N/A	✓	Monitor
% of school leavers offered a guaranteed positive destination.	84%	87%	82%	84%	87%	Not yet available	+3%	✗	100%
% of population aged 16-64 with SVQ3 or above	51.2%	50.7%	51.8%	52.1%	52.2%	50.5%	-0.7%	✗	Improve

National Outcome Four - Our young people are successful learners, confident individuals, effective contributors and responsible citizens

Local Outcomes

- Our workforce will be highly skilled (CP)
- Promote early learning experiences for all young children to enable them to have the best possible start (SCP)
- Provide appropriate and relevant learning experiences and child care for children and their families (SCP)
- Raise levels of attainment and achievement in education (SCP)
- Provide high quality teaching in schools and early years establishments
- Provide flexible curriculum that meets the needs of all young people.

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
Proportion of schools achieving 'good' or 'very good' or 'excellent' in the last 3 years in HMIE reports for: <ul style="list-style-type: none"> Improvements in performance Children's experiences The curriculum Meeting learning needs Improvement through self evaluation	n/a	New indicator. 2008/09 data to be established as baseline	(1 year only) 100% 100% 100% 100% 86%	(2 years only) 93% 100% 86% 93% 71%	95% 100% 95% 90% 80%	89% 95% 84% 84% 79%	n/a	n/a	Improve on baseline data
The % of pupils in P3, P4, P6 & P7 attaining or exceeding the appropriate levels for their stage in Reading Writing Mathematics	85% 81% 88%	85% 81% 87%	85% 82% 88%	86% 82% 88%	n/a	n/a	n/a	n/a	5-14 measures under review.
Cumulative Attainment of National Qualifications by all pupils in publicly funded schools for S4 - % of the S4 roll gaining level 3 or better in English and mathematics; % of S4 roll gaining 5 or more awards as SCQF level 3 or better; % of S4 roll gaining 5 or more	91% 89%	91% 89%	95% 92%	95% 93%	96% 93%	Provisional Figures 94% 93%	Provisional Figures +3% +4%	✓	Improve

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
awards at SCQF level 4 or better; % of S4 roll gaining 5 or more awards at SCQF level 5 or better	73% 30%	72% 33%	77% 35%	79% 35%	80% 36%	81% 37%	+8% +7%		
Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S5 – % of the original S4 roll gaining 1 or more awards at SCQF level 6 or better % of the original S4 roll gaining 3 or more awards at SCQF level 6 or better; % or the original S4 roll gaining 5 or more awards at SCQF level 6 or better	34% 17% 6%	37% 19% 7%	39% 21% 8%	44% 25% 12%	44% 24% 9%	Provisional Figures 46% 26% 12%	Provisional Figures +12% +9% +6%	✓	Improve
The % of young people who leave school without employment, further or higher education or training	15.7%	13.0%	17.9%	15.8%	12.1%	Not yet available	-3.6	✓	7%
% of pupil attendance at school Primary Secondary	95.6% 89.9%	95.4% 90.8%	95.6% 91.7%	95.4% 91.7%	95.2% 91.3%	Provisional Figures 95.3% 91.3%	Provisional Figures -0.3% +1.4%	✗	96% 92%
Number of young people in secondary schools involved in Pupil Councils.	251	375	429	503	422	512	+104%	✓	450

National Outcome Five - Our children will have the best possible start in life and are ready to succeed

Local Outcome

- All our children will be happy and healthy and able to make positive decisions about their own health (SCP)
- All our children will achieve their potential through learning and being creative and developing the skills and knowledge to make them fulfilled happy adults (SCP)
- Ensure high quality early years learning experiences including sufficient provision for vulnerable young people and their families (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
Proportion of children living in households that are dependent on out of work benefits or child tax credit more than the family element number per 1,000 children aged 0-15	172 Child Tax Credit - 550	167 Child Tax Credit – 544	158 Child Tax Credit – 569	172 Child Tax Credit – 586	180 Child Tax Credit – 593	180 Not yet available	+8 per 1,000 children	n/a	Monitor
Proportion of early years establishments achieving 'good', 'very good', or 'excellent' in the last 3 years in HMIE reports for: <ul style="list-style-type: none"> Improvements in performance Children's experiences The curriculum Meeting learning needs Improvement through self evaluation 	n/a	New indicator 2008/09 data to be established as baseline	(1 year only) 80% 80% 80% 80% 60%	(2 years only) 93% 93% 93% 87% 73%	78% 78% 67% 78% 78%	88% 88% 75% 88% 88%	n/a	✓	Improvement on baseline data
Provision of a suitable mix of affordable, accessible and high quality of early learning and child care (0-4) <ul style="list-style-type: none"> Percentage of 4 year olds in a grant-aided pre-school place Number of toddler places Number of baby places Number of wraparound care. 	100% 92 24 164	100% 92 24 220	100% 101 24 254	100% 121 42 276	100% 127 48 306	100% 142 58 306	Maintained +54% +142% +87%	✓ ✓	100% Maintain mix of public and private provision

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
% of looked after children who on leaving care achieve at least one subject at SCQF level 3 or higher	48.1%	70.6%	62.7%	75.5%	75.6%	74.0%	+25.9%	✓	Better than the Scottish Average
% of looked after children who on leaving care achieve both English and Maths at SCQF level 3 or higher	25.9%	44.1%	40.3%	41.5%	20.0%	68.0%	+42.1%	✓	Better than the Scottish Average
Proportion of low birth weight per 1,000 live singleton births – Full term babies	18.4	19.3	23.6	21.5	21.4	22.4	+4	✗	Reduce
Pregnancies among under 20 year olds per 1,000 population	2005 61.0	2006 61.4	2007 64.2	2008 60.8	2009 61.6	2010 53.4	-7.6	✓	Reduce
School meals taken as % of school roll Primary Secondary	60% 50%	59% 50%	59% 51%	56% 52%	55% 53%	52% 48%	-8% -2%	✗	Maintain
% of schools with breakfast clubs	35%	35%	40%	45%	35%	35%	Maintained	✗	Increase
Increase the proportion of newborn babies exclusively breastfed at 6-8 weeks	18.9%	19.7%	22.47%	19.5%	19.2%	Not available	n/a	✓	Increase
% of eligible children who take up free school meals- registered and present Primary Secondary	93% 50%	99.3% 87.1%	97% 73%	97% 87%	99.7% 98.9%	99.5% 96.0%	+2.1% +3.8%	✓ ✓	99% 90%
The number and proportion of looked after children in community placements at annual census	297 83.8%	417 85.8%	378 86.5%	405 89.4%	347 87.0%	Not yet available	N/A	✓	Better than Scottish Average
The proportion of young people who are looked after and accommodated away from home at annual census who have a current care plan	100%	100%	98.6%	98%	100%	Not yet available	N/A	✓	Better than Scottish Average

National Outcome Six - We will live longer, healthier lives

Local Outcomes

- Our citizens will be supported to make positive health choices in order that they can live longer (CP)
- Promoting healthy living within our communities (SCP)
- Reduce health inequalities (SCP)
- Improve emotional health, psychological and social well being. (SCP)
- Reduce the level of alcohol, drugs and substance misuse (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-12	On track for target	'End' target(s) and timescale
Deaths per 100,000 population from coronary heart disease and all cancers	2006	2007	2008	2009	2010	2011			
CHD - No of Deaths	357	361	307	270	278	Not available	N/A	n/a	Monitor
Crude Rate	238.5	239.5	202.6	177.1	181.4	Not available	N/A		
All Cancers – No of Deaths	446	419	445	445	443	444	-2		
Crude Rate	298	278	294	291.8	289.0	287.6	-10.4		
Reduce the increase of daily dose antidepressant prescription	33.3	35.2	35.7	38.6	40.3	40.6	+7.3	✖	Reduce
Reduce psychiatric readmissions within one year for those who have had a psychiatric hospital admission over the 7 days	n/a	95	92	89	68	55	2008/09 – 2011/12 -37	✓	Reduce
Reduce the number of alcohol related acute hospital admissions (inpatient or day cases) with alcohol as main diagnosis	182	190	203	194	170	175	-7	✓	Reduce
Number of suicides	2006 16	2007 18	2008 19	2009 19	2010 16	2011 24	+8	✖	Reduce
The number of months during the reporting year that the target was achieved of zero delayed discharge patients waiting 6 weeks or more	0/12	0/12	6/12	8/12	2/12	2/12	+2 (months)	✖	12 (National Monthly target of 0 delayed discharges >6wks)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-12	On track for target	'End' target(s) and timescale
Life expectancy at birth Life expectancy at age 65	2004-2006 At birth M – 74.5 F – 79.4 At age 65 M – 15.5 F – 17.9	2005-2007 At birth M – 74.9 F – 79.5 At age 65 M – 15.9 F – 18.1	2006-2008 At birth M – 75.1 F – 79.6 At age 65 M – 15.9 F – 18.0	2007-2009 At birth M – 75.9 F – 79.8 At age 65 M – 16.4 F – 18.4	2008-2010 At birth M – 76.4 F – 80.3 At age 65 M – 16.6 F – 18.8	To be published Nov 2013	N/A	✓	Increase
High BMI in Primary 1 children number of reviews and % of children receiving a review who are overweight	1,447 22%	1,487 18.1%	1,560 20.5%	1,632 23.3%	1,745 21.5%	Not available	n/a	n/a	Reduce
Number of alcohol related deaths	2006 29	2007 37	2008 28	2009 37	2010 34	2011 35	+6	✗	Reduce
% of schools designated as 'Health Promoting schools'	4%	98%	100%	100%	100%	100%	+96%	✓	100%
Participation in organised culture and leisure activities	28,105	35,558	40,666	41,729	61,096	69,031	+40,926	✓	Increase
Leisure Centre admissions for adults	483,125	458,428	526,843	517,345	476,864	478,993	-4,132	✗	Increase
Leisure Centre admissions for young people	388,792	396,834	399,960	373,709	371,842	355,718	-33,074	✗	Increase
Leisure Centre admissions for Leisure cards	54,108	59,061	44,453	61,977	60,533	64,359	+10,251	✓	Increase
The number of people participating in healthy lifestyle physical activity programmes	13,537	19,669	37,001	42,855	39,232	38,815	+25,278	✓	Increase
The number of participants in sports development classes	7,637	10, 375	9,346	10,619	10,301	12,057	+4,420	✓	Increase

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-12	On track for target	'End' target(s) and timescale
The number of young people participating in health education initiatives Falkirk Council Forth Valley College	2,315 300	5,072	8,402 300	5,761 400	4,012 350	4,258 400	+1,943 +100	✓	Maintain number engaged
No and rate per 1,000 population of carer assessments carried out	266 2.3 per 1,000	1,236 10.6 per 1,000	2,108 17.7 per 1,000	1,708 14.2 per 1,000	1,494 12.4 per 1,000	1,553 12.7 per 1,000	+1,287 +10.4	✓	Maintain
Staff qualification – the percentage of local authority care staff who are qualified, Working in care homes for older people (65+) Working in care homes other adults (18-64)	63.5% 90.0%	72.2% 80.0%	78.9% 70.0%	72.1% 88.9%	67.5% 90.9%	82.0% 90.9%	+18.5% +0.9%	✓	Better than the Scottish Average
Rate per 100,000 pop of all emergency admissions for patients of all ages	8676	9375	9125	8965	8591	Not available	N/A	✓	Reduce
Reduce smoking among adults – Number of attempts to quit	n/a	2007 593 1.9%	2008 864 2.7%	2009 1609 4.3%	2010 1,398 3.7%	2011 2,004 5.7%	+1,411 +3.8%	✓	Increase

National Outcome Seven - We have tackled the significant inequalities in Scottish Society

Local Outcomes

- Disadvantaged communities will benefit from better services (CP)
- Increase the number of individuals participating in the local labour market (FSF)
- Increase household income (FSF)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-12	On track for target	'End' target(s) and timescale
Median earnings in £'s for residents living in the local authority area who are employed – full time weekly gross pay. Median earnings in £'s for workforce based in the local authority	Residents £429.30 Workplace £419.00	Residents £458.30 Workplace £426.00	Residents £462.80 Workplace £460.00	Residents £475.20 Workplace £499.60	Residents £470.40 Workplace £488.20	Not yet available	N/A	✓ ✓	Increase
No of claimants in receipt of employment related benefits	15,810	15,070	14,780	16,780	16,600	16,940	+1,130	✗	Reduce
Reduce the earnings differential between male and female residents	£482.90 m £406.20 f Ratio 1.19	£470.40 m £426.00 f Ratio 1.10	£513.90 m £399.90 f Ratio 1.29	£519.10m £427.20f Ratio 1.22	£509.90m £416.70f Ratio 1.22	Not yet available	N/A	✗	Reduce
Number of people experiencing multiple deprivation i.e. people living in the worst 15% of areas in Scotland SIMD 2009	13,225 8.8%	13,248 8.8%	13,292 8.8%	13,266 8.7%	13,209 8.6%	13,265 8.6%	+40 +0.2%	✗	Reduce
% of households assessed as homeless who are in priority need	71%	78%	86%	90%	83.9%	90.0%	+19%	✗	100% by 2012
The % of homeless households provided with permanent accommodation in Council stock who maintained their tenancy for at least 12 months	91%	93%	90%	92%	92%	88.1%	-2.9%	✗	Increase
% of households where respondent or partner has a bank or building society account	SHS 05/06 91%	n/a	SHS 07/08 91%	n/a	SHS 09/10 90%	n/a	n/a	✗	Increase
Number of active members of the Falkirk and District credit union.	n/a	674	482	846	1,374	Not yet available	n/a	✓	Increase

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-12	On track for target	'End' target(s) and timescale
The number of new learners participating in adult literacy programmes Falkirk Council Forth Valley College	178 650	439 700	408 -	497 800	518 800	217 600	+39 -50	✓	Maintain
Learning centres and learning access points Number of users of the free public access terminals in libraries		11,794	12,225	13,149	9,833	9,611	-2,183	✗	Maintain
Number of new IT learners from priority areas and with special needs Falkirk Council Forth Valley College	650	118 500	184 -	155 550	181 600	123 600	-527 +100	✗	Maintain
Number of times the free public access terminals are used in libraries	84,360	95,899	97,088	106,974	108,262	96,720	+12,360	✓	Increase
Number of benefit enquiries and benefit gains Falkirk Council and Citizen's Advice Bureaux	23,647 £7.7m	17,009 £8.1m	17,084 £9.7m	18,990 £8.0m	18,372 £8.0m	28,093 £10.3m	+4,446 +£2.6m	n/a	n/a
Number of new debt cases and total debt negotiated Falkirk Council and Citizen's Advice Bureaux	1,411 £26.7m	1,266 £32.3m	1,464 £49.3m	1,531 £63.3m	1,374 £44.7m	1,289 £44.7m	-122 +£18m	n/a	n/a
Average time taken in calendar days to process all new claims and change events in housing and council tax benefit from the date of first notification. (The Right Time indicator)	n/a	n/a	Change to indication definition	20.03 days	13.8 1 days	Change to indicator. 25 days: New claims 10 days: For Change Events	n/a	n/a	Maintain
Number of working age benefit claimants relative to Falkirk Council average in Priority areas – areas in worst 15% SIMD 2006	2,845 2.037:1	2,700 2.038:1	2,680 2.068:1	2,890 2.020:1	2,890 2.020:1	2,990 2.054:1	+145	✗	Reduce
The number of benefit claimants in priority areas participating in work based training with Falkirk Council	102	163	Not available	74	Not available			✓	Increase

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-12	On track for target	'End' target(s) and timescale
Forth Valley College	183 in Falkirk LEA	150		200	200	240	+57		

National Outcome Eight - We have improved the life chances for children, young people and families at risk

Local Outcomes

- Vulnerable children will be protected (CP)
- People will have equitable access to local health, support and care (CP)
- All our children will grow up in a safe environment where they are protected and enabled to enjoy their lives(SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
Number and % of dental registrations (3-5 years)	March 2007 3,267 66.3%	March 2008 3,869 78.5%	March 2009 4,362 88.4%	March 2010 4,617 89.3%	March 2011 4,680 89.8%	March 2012 4,899 91.5%	+1,632 +25.2%	✓	Monitor
Proportion of social background reports submitted to the Children's Panel within 20 days	41.7%	46.7%	33.4%	33.5%	48.1%	47.4%	+5.7%	✓	Better than the Scottish Average
Number and rate per 1,000 of child protection referrals/ investigations carried out during the year	486 15.2	484 15.1	434 13.5	362 11.3	380 11.8	249 7.7	-237 -7.5	n/a	n/a
Number and % of first contacts following supervision requirement within 15 working days	70 77.8%	133 82.1%	101 90.2%	70 80.5%	99 84.8%	99 89.9%	+29 1-+12.1	✓	Better than the Scottish Average
Number and rate per 1000 of looked after children at home at annual census	118 3.7	218 6.8	168 5.2	184 5.7	171 5.3	Not yet available	n/a	n/a	n/a
Number and rate per 1000 of children looked after away from home at annual census	236 7.3	268 8.4	269 8.4	259 8.0	228 7.1	Not yet available	n/a	n/a	Scottish Average
Number of children receiving Playscheme Respite sessions provided by the children with disabilities team	171	200	167	175	173	186	+15	✓	Maintain
Number of Children's Panel Members appointed in a year.	27	34	36	26	28	None due to Children's Hearings (Scotland) Act 2011	N/A	n/a	Target not appropriate
The total overnight respite weeks	Baseline	152.4	238.0	283.0	211.7	224.1	+71.7	✓	

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
provided to children with a disability. The total daytime respite weeks provided to children with a disability	2007/08	413.8	544.3	577.2	587.7	531.7	+117.9	✓	Scottish Government Concordat Commitment

National Outcome Nine - We will live our lives safe from crime, disorder and danger

Local Outcomes

- Our citizens will be protected (CP)
- Improve crime reduction and community safety (SCP)
- Reduce fear of crime (SCP)
- Reduce the incidence of death, injury and economic loss by fire and respond effectively to a broad range of fire and other emergencies (CSFRS)
- Support the delivery of safer communities (CSP)
- Preserve and restore public order; (CSP)
- Investigate crime effectively (CSP)
- Contribute to the reduction of crime (CSP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
% of adult residents stating that they feel 'very safe' or fairly safe' when at home alone at night	SHS 2005/06 97%	n/a	SHS 2007/08 95%	n/a	SHS 2009/10 97%	n/a	n/a	✖	Increase
Confidence in individual safety in local areas	2006	2008	n/a	2010	n/a	2012			
During the day	84%	89%		90%		93%	-9%	✓	Maintain
At night	47%	51%		58%		63%	+16%	✓	Increase
Volume and rate of recorded crimes and offences per 10,000 population. Crimes and offences are categorised as:									
Group 1 – Crimes of violence	13.9	14.4	15.1	11.5	11.8	11.9	-12	✓	Reduce Groups 1-4
Group 2 – crimes of indecency	16.8	18.5	13.8	12.3	14.9	15.1	-1.7	✓	
Group 3 – Crimes of dishonesty	280.7	278.5	260.8	238.2	264.2	246.0	-34.7	✓	
Group 4 – Vandalism, fire-raising and malicious conduct	226.3	201.9	191.0	152.3	147.2	137.7	-88.6	✓	
Group 5 – other crimes which includes all drugs offences	140.3	135.4	133.4	116.6	107.9	111.9	-28.4	n/a	Groups 5–7 monitor
Group 6 – offences (miscellaneous)	370.6	384.7	376.1	330.1	327.0	361.0	-9.6	n/a	
Group 7 – offences (road traffic)	1185.0	1114.9	1051.3	923.8	835.2	963.1	-221.9	n/a	

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
Road accident casualties killed or seriously injured (KSI)	Av no: 2002-06 83	Av no: 2003-07 74	Av no: 2004-08 70	Av no: 2005-09 69	Av no: 2006-10 60	Av no. 2006-11 55	-28	✓	Reduce
Road accident casualties KSI per 100 million vehicle kilometres	Av rate: 2002-06 5.84	Av rate: 2003-07 5.11	Av rate: 2004-08 4.75	Av rate: 2005-09 4.59	Av rate: 2005-2009: 3.99	Traffic data for 2011 not yet available.	n/a	✓	Reduce
Road accident casualties aged fewer than 16 years KSI per 100 million vehicle kilometres	Av rate: 2002-06 0.52	Av rate: 2003-07 0.44	Av rate: 2004-08 0.44	Av rate: 2005-09 0.45	Av rate: 2005-2009 0.37	Traffic data for 2011 not yet available.	n/a	✓	Reduce
Road accident casualties slightly injured per 100 million vehicle kilometres	Av rate: 2002-06 23.97	Av rate: 2003-07 23.01	Av rate: 2004-08 22.25	Av rate: 2005-09 22.03	Av rate: 2005-09: 21.09	Traffic data for 2011 not yet available.	n/a	✓	Reduce
Overall prevalence of problem drug misuse									
No of new individual clients reported	312	271	295	260	257	Not yet available	n/a	✓	Reduce
Rate per 100,000 population	226	194	206	184	181			✓	
Scotland – rate per 100,000 population	258	268	258	240	219				
The proportion of Criminal Justice Social Work Reports submitted to court by due date	99.9%	99.9%	99.7%	99.8%	99.8%	99.7%	-0.2%	✓	100%
Community Payback: The proportion of individuals on new orders seen by a supervising officer within one week	87.5%	93.2%	93.4%	93.0%	93.7%	95.8%	+8.3%	✓	100%
Community Payback: The average hours per week taken to complete community service orders	3.3	3.2	2.7	3.0	3.7	4.3	+1.0	✓	Better than the Scottish average
Food hygiene – the % of premises with a minimum inspection frequency of 12 months or less,	99.3%	97.1%	99.2%	100%	99.5% (only 1	100%	+0.7%	✓	Maintain

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
that were inspected on time					premise late)				
Inspection of trading premises – the % in high and medium risk inspections that were inspected on time	97.9%	96.8%	95.5%	90.7%	92.0%	88.7%	-9.2%	✖	Maintain
Cost of repairs on schools due to vandalism Education	£216k	£183k	£233k	£172k	£281k	£188k	-13%	✓	Decrease
Number and rate per 1,000 of adults at risk of harm investigation	13 0.11	123 1.02	121 1.00	59 0.49	136 1.13	195 1.56	+182 +1.45	n/a	n/a
The number of accidental dwelling fires per 10,000 population	7.48 (Scottish average 10.7)	5.68	8.28	6.40	7.2	6.5 (Scottish Average 10.1)	-0.98	✓	To reduce at least as quickly as the Scottish average
The number of accidental fire fatalities per 10,000 population	0.20	0	0.06	0.06	0.13	0.13 (2 fatalities) (Scottish Average 0.72)	-0.07	✓	Lower than the Scottish average
The number of fire incidents resulting in casualties per 10,000 population	0.93	0.73	1.06	1.3	1.44	0.92 (Scottish Average not available)	-0.01	✓	Lower than the Scottish average
The number of wilful fire raising incidents per 10,000 population	77.56	65.06	54.08	49.60	46.8	37.6	-39.9	✓	Reduce to 50
The number of hoax emergency calls to the Fire and Rescue service per 10,000 population	17.16	9.69	8.6	9.3	10.2	4.9 (Scottish average 5.11)	-12.26	✓	Achieve a year on year reduction

National Outcome Ten – We live in well designed, sustainable places where we are able to access the amenities and services we need

Local Outcomes

- Our housing continues to meet the needs of people who live and may wish to live in our area (CP)
- Increase pride and satisfaction with their local community (FSF)
- Ensure the provision of a range of affordable housing options which meet the needs of local people including those with specific needs (LHS)
- Improved and maintained the Council's core housing stock (LHS)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
The % of residents stating their neighbourhood as a 'very good' or fairly good' place to live.	2006 81%	2008 84%	n/a	2010 86%	n/a	2012 86%	+5%	✓	Improve
In worst 15% SMID (FSF)	73%	68%		n/a					
The number and variety of affordable homes total rented RSL and Council new build units completed;	65	8	38	93	119	142	+77	✓	Increase
total low cost home ownership new home build units completed	8	0	0	54	9	0	-8	✗	Increase
% of Council tenancies allocated to homeless people	37%	53%	60%	58%	49%	41%	+4%	✓	Increase
% of RSL tenancies allocated to homeless people	-	45%	37.5%	39%	67%	42%	-3%	✗	
% of Council tenancies allocated to other groups in housing need	-	-	35%	35%	47%	44%	+9%	n/a	New indicator
% of RSL tenancies allocated to other groups in housing need	-	-	32%	32%	Not yet available	Not yet available	-	n/a	New indicator
% of cases reassessed as homeless or potentially homeless within 12 months of previous cases being completed	4.1%	3.8%	1.5%	1.4%	3.8%	4.5%	+0.4%	✗	Reduce
% of council house sales settled within 26 weeks	86.1%	90.1%	86.7%	90.1%	96.8%	93.3%	-7.2%	✓	Increase
% of householder planning applications dealt with within 2 months	85.1%	82.9%	79%	83.9%	82.1%	88.3%	+3.2	✓	Increase. Top quartile in Scotland

National Outcome Eleven – We will have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others

Local Outcomes

- Citizens and communities will be encouraged to take responsibility for their own health and well being (CP)
- Changing attitudes and modifying behaviour (SCP)
- Divert young people away from criminal activity and antisocial behaviour (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
The number and rate per 1,000 obtaining self directed support	50 adults 0.42 11children 0.34	45 adults 0.38 8 children 0.25	42 adults 0.35 6 Children 0.19	56 adults 0.47 8 children 0.25	114 adults 0.94 7 children 0.22	122 adults 1.00 6 children 0.19	+72 adults +0.58 -5 children -0.15	n/a	n/a
Anti social noise complaints – average time to respond (in hours) Average response times less than 1 hour. All response visits to be made within 2 hours.	157	19	0.41 hours	0.49 hours	0.51 hours	0.48 hours	-156.52 hours	✓	Response time <1hr. Visits <2hrs
No of community litter clean ups organised	16	20	23	23	55	74	+58	✓	Increase
Number of young people involved in a range of youth intervention initiatives	40	120	2,300	2,490	2,620	2,713	+2,673	✓	Minimum of 150
Number of calls to anti-social behaviour helpline	3,474	2,774	2,971	3,927	4,440	2,054	-1,580	✓	Reduce
% of new tenancies sustained for at least 12 months	91%	93%	92%	92%	91.5%	87.9%	-3.1%	✗	Increase
ASB – % acknowledgement of new instruction issued within 1 day	100%	100%	100%	100%	100%	100%	100%	✓	Maintain Target 85%
ASB - % lodged in Court within 4 days of final instruction/information	100%	100%	100%	90%	100%	100%	98.3%	✓	Maintain Target 85%
% of homeless applicants fleeing domestic abuse	20%	22%	19%	19%	21%	32%	+12%	n/a	Monitor
Number of domestic abuse incidents per 10,000 population	117	126	141	122	132	136	-19	n/a	Monitor

National Outcome Twelve - We value and enjoy our built and natural environment and protect it enhance it for future generations

Local Outcomes

- We will improve the built environment (CP)
- Our open spaces will be attractive accessible and safe (CP)
- Improving the quality of the built and natural environment for local neighbourhoods (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
% of non householder planning applications dealt with within 2 months	40.7%	49.5%	33.6%	28.1%	37.1%	59.5%	+18.8%	✓	60%
% of all planning applications dealt with within 2 months	64.5%	67.1%	56%	59.3%	58.6%	72.4%	+7.9%	✗	80%
Traffic light failure repairs completed within 48 hours	90.6%	94.5%	96.4%	96.7%	97.0%	96.9%	+6.3%	✓	95%
Street light failure repairs completed within 7 days	96.2%	97.1%	98.2%	96.9%	84.4% (extreme winter weather)	93.9%	-2.3	✓	93%
Assessment survey scores of cleanliness in public places	73	70	71	72	72	73	-	✓	Maintain
Abandoned vehicles removed within 14 days of notification	85.2%	89.4%	60.9%	89.1%	89.7%	95.1%	+9.9%	✓	85%
Special uplifts completed within 5 days	78%	92.8%	90%	81%	97%	98%	+20%	✓	90%

National Outcome Thirteen - We take pride in a strong, fair and inclusive national identity

Local Outcomes

- Our citizens continue to access critical services that meet their needs. (CP)
- Develop our approach to local community planning in all our communities (SCP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
No of civil marriages	307	316	333	324	376	344	n/a	n/a	Monitor
No of civil partnerships	6	9	8	5	6	6	n/a	n/a	Monitor
No of baby naming ceremonies	6	11	10	3	4	5	n/a	n/a	Monitor
No of renewal of wedding vows ceremonies	11	7	1	1	3	4	n/a	n/a	Monitor
No of people attending citizenship ceremonies	56	54	37	37	65	73	n/a	n/a	Monitor
Public access: % of council buildings that are suitable and accessible to disabled people	56.0%	63.4%	73.4%	76.6%	80.5%	77.9%	+21.9%	✖	100%
Public access: % of schools that are fully or mostly accessible to disabled people	86%	86%	89%	89%	92%	-	+6%	✓	Further progress beyond 89% depends on the school replacement programme
No of hate incidents	No data	No data	440	338	153	175	-265	✓	Reduce
No of hate motivated crimes and offences	No data	No data	659	441	169	206	-453	✓	Reduce

National Outcome Fourteen - We will reduce the local and global environmental impact of our consumption and production

Local Outcomes

- We will be greener (CP)
- Promote a safety and efficient multi modal transport system that minimises on the local environment (SCP)
- Demonstrate commitment and direct contribution to the attainment and promotion of sustainable development (SCP)
- Improving our approach to waste management (SCP)
- A reduction in the numbers of people living in fuel poverty (LHS)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
CO2 emissions from Falkirk Council operations	42,875 tonnes 2005-06 baseline 43,794 tonnes	43,497 tonnes (297 tonnes below 2005-06 baseline)	42,855 tonnes (939 tonnes below 2005-06 baseline)	41,007 tonnes (1,236 tonnes below 2005-06 baseline)	44,177 tonnes (383 tonnes above 2005/06 baseline)	45,353 tonnes (1,559 tonnes above 2005-06 baseline)	+2,478 tonnes	✘	20% reduction in annual CO2 emissions by 2012/13 from 05/06 baseline
Tonnage of municipal waste collected per 1000 population	760.9 tonnes	678.5 tonnes	633.3 tonnes	596.67 tonnes	588 tonnes	585 tonnes	-175.9 tonnes	✓	Reduce
The maximum total tonnes of biodegradable municipal waste allowed to be sent to land fill	45,142 tonnes	38,633 tonnes	31,795 tonnes	29,651 tonnes	20,641 tonnes	24,391 tonnes	-20,751	✓	Reduce
% of municipal waste collected by the Authority: recycled or composted. Total Recycled Composted	35% 24.8% 10.1%	36% 24.3% 11.7%	40.8% 27.6% 13.2%	42.75% 28.8% 14.0%	49.25% 34.2% 15.3%	53.12% 35.74% 17.37%	+18.12% +10.94% +7.94%	✓	50% 2013 70% 2025 – aspirational
Percentage of children travelling actively (walking, cycling or skating) to school (Primary and secondary)	55%	54% (plus 4% "park and stride")	54% (plus 7% "park and stride")	49% (plus 8% park and stride)	49% (plus 6% park and stride)	49% (plus 6% park and stride)	-6%	✘	Increase

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
% of our vehicle fleet with reduced emission technology	80%	88%	99%	100%	100%	100%	+20%	✓	100%
Compliance with EU and UK government air quality directives (SO ₂ – Sulphur dioxide) (NO ₂ – Nitrogen dioxide) (NO – Nitrogen oxides) (AWMA – Air quality management area)	Sulphur dioxide (UK) objective exceeded at two monitoring sites in Grangemouth	Sulphur dioxide (UK) objective exceeded at 2 monitoring sites in Grangemouth	2 SO ₂ breaches in Grangemouth 2 NO ₂ breaches at 1 site in Falkirk Town centre and 1 site in Hags (A80/A803)	SO ₂ breach in Grangemouth PM ₁₀ breach at one site in Falkirk Town Centre	2 SO ₂ in Grangemouth 2 NO ₂ at Falkirk West Bridge St, and Hags (A80/A803). 2 PM ₁₀ at Falkirk West Bridge St and Banknock	2 SO ₂ in Grangemouth 1 NO ₂ at Falkirk West Bridge St. 1 PM ₁₀ at Falkirk West Bridge St.	No change to SO ₂ breaches. +1 NO ₂ +1 PM ₁₀	06/07 - 11/12 ✕ 10/11 - 11/12 ✓	Compliance with EU, UK and Scottish government air quality objectives at all 11 monitoring sites within the Council area
% of educational establishments achieving Eco Schools awards: Bronze awards; Silver awards; Green Flags	73% 47% 12%	75% 52% 21%	81% 67% 37%	86% 75% 49%	86% 79% 67%	100% 89% 70%	+27% +42% +58%	✓ ✓ ✓	80% 60% 30%
Reported incidents of illegal tipping and refuse accumulations	1,980	3,161	2,419	1,866	1,463	1,539	-441	✓	Reduce
Total number of dwellings brought up to SHQS by criteria in each year: <ul style="list-style-type: none"> Tolerable standard Free from serious disrepair Energy efficiency Modern facilities and services Healthy, safe and secure Total no of properties meeting SHQS	16,005 14,715 2,897 9,759 12,246 6,298	16,005 15,256 5,028 11,273 13,258 6,446	16,005 15,564 7,004 12,494 13,466 6,730	16,005 16,267 8,894 13,707 14,513 7,021	16,183 15,442 8,912 15,097 15,233 8,497	16,192 16,001 11,649 16,121 16,136 11,410	+187 +1,286 +8,752 +6,362 +3,890 +5,122	✓	Increase

National Outcome Fifteen - Our public services are high quality, continually improving, efficient and responsive to local people's needs

Local Outcomes

- We are committed to
 - Public service
 - Performance
 - Partnership (CP)

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
Sickness absence - % of working days lost through sickness absence for chief officers and all local government employees [including teachers]	4.89%	5.21%	4.69%	4.91%	4.21%	4.2%	0.69%	✘	4%
% of who people who contacted the Council that were satisfied with the service they received	2006 75.2%	2008 72.7%	n/a	2010 74%	n/a	2012 76%	+0.8%	✓	Increase
Percentage of operational accommodation buildings suitable for their current use.	90.6%	89.2%	94.1%	90.4%	85.0%	81.6%	-9%	✘	Increase
Percentage of gross internal floor area of operational buildings that is in a satisfactory condition	75.3%	73.4%	80.9%	85.6%	80.9%	82.0%	+6.7%	✓	Increase
% of people who feel informed about the Council	2006 71.8%	2008 75%	n/a	2010 87%	n/a	2012 89%	+17.2%	✓	Increase
Response repairs the % of housing repairs completed within the target time	77%	83%	89.3%	94.3%	95.2%	95%	-18%	✓	Increase
Tenancy changes – the % of rent loss due to voids	1.6%	1.5%	1%	1%	0.9%	0.9%	-0.7%	✓	Reduce

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
% of homeless assessments completed within 28 days	39%	46%	72.2%	84.2%	85.2%	92.0%	+53%	✓	Increase
The % of not low demand dwellings that were re-let within 4 weeks	15%	11%	74%	21%	49%	62.9%	+47.9%	✓	Increase
% of tenants satisfied with the Council as a landlord	-	93%	-	93%	83%	87.4%	+5.6%	✗	Increase
% of Council tax collected in the year	96.2%	96.4%	96.09%	95.98%	96.11%	96.1%	-0.1%	✗	Improve
Time taken to respond to emergency calls Central Scotland Police – emergency calls attended within target	84%	84%	87%	86%	86%	83%	-1%	✗	Maintain 70% target achieved
Central Scotland Fire and Rescue Service - % calls handled in less than 1 minute	61.8%	65.1%	66.8%	50%	58.2%	52.2%	-9.6%		

National Outcome 16: Our people are able to maintain their independence as they get older, and are able to access appropriate support when they need it.

Local Outcomes:

[illegible]

Indicator	Baseline at 2006-07	2007/08 Performance	2008/09 Performance	2009/10 Performance	2010/11 Performance	2011/12 Performance	Overall Performance 2006-2012	On track for target	'End' target(s) and timescale
care places in local authority & independent care homes in single rooms older people (65+) other adults	87.6% 93.3%	92.3% 94.3%	96.2% 92.7%	94.0% 96.7%	96.9% 94.3%	97.7% 98.1%	+10.1% +4.8%	✓	Better than the Scottish average
The proportion of people in local authority & independent care homes in single rooms with ensuite provision in care homes older people (65+) other adults (18 -64)	71.4% 32.8%	71.8% 36.9%	74.0% 48.2%	75.2% 43.1%	76.7% 51.0%	79.1% 50.9%	+7.7% +18.1%	✓	Better than the Scottish average
The number and rate per 1,000 adult population of Mecs community alarms provided	703 6.0	683 5.8	847 7.1	777 6.5	930 7.7	Not yet available	Not yet available	n/a	Maintain level of service
The number of adaptations commissioned during the reporting year and the rate per 1,000 population	898 7.6	1,297 10.9	1,747 14.6	2,014 16.7	1,522 12.6	1,456 11.9	+558 +4.3	✓	Maintain level of service.