AGENDA ITEM 3(a)

DRAFT

MINUTE of MEETING of CENTRAL SCOTLAND VALUATION JOINT BOARD held within HILLSIDE HOUSE, STIRLING on FRIDAY 21 MARCH 2014 at 10.00 a.m.

COUNCILLORS: Depute Provost Donald Balsillie

Margaret Brisley Gordon Hughes

Charles MacDonald (Convener)

Corrie McChord Adrian Mahoney Cecil Meiklejohn Rosie Murray Alan Nimmo Steven Paterson Sandy Turner

OFFICERS: Shona Barton, Assistant to Clerk

Douglas Smith, Internal Audit

Alex Torrance, Senior Accountancy Assistant

Jane Wandless, Assistant Assessor

Peter Wildman, Acting Assessor and Electoral

Registration Officer

VJB40. APOLOGIES

Apologies for absence were intimated on behalf of Depute Provost Hamilton and Councillor Holden.

VJB41. DECLARATIONS OF INTEREST

There were no declarations made.

VJB42. MINUTE

There was submitted (circulated) and **APPROVED** Minute of Meeting of Central Scotland Valuation Joint Board held on 24 January 2014.

VJB43. REVENUE BUDGET 2013/14 – REVIEW AS AT 31.01.14

The Board considered a Report by the Treasurer which advised of the forecast outturn for the financial year ending 31 March 2014.

The report outlined the current budget for the financial year and showed that there was a projected outturn against the budget of £111K.

Decision

The Board noted the contents of the report.

VJB44. INTERNAL AUDIT ANNUAL PLAN 2014-15

The Board considered a Report by the Internal Audit and Fraud Team Leader presenting the Annual Internal Audit Plan for 2014-15 on the Valuation Joint Board's internal control environment.

Decision

The Board approved the Annual Internal Audit Plan for 2014-15.

VJB45. NON-DOMESTIC APPEAL DISPOSAL

The Board considered a Report by the Assistant Assessor (a) providing information on the number of Revaluation Appeals submitted following the 2005 Revaluation; (b) advising of the details of the appeal disposals to date, and (c) outlining the future arrangements for the remaining outstanding appeals.

Discussion took place on the following:-

- the achievement of staff in dealing with a considerable increase in workload
- the Lands Tribunal process

Decision

The Board:-

- (1) noted the report, and
- (2) asked that further information on the number of appeals upheld be provided at the next meeting.

Depute Provost Balsillie entered the meeting during discussion of the following item of business.

VJB46. COMPLAINTS HANDLING PROCEDURE

The Board considered a Report by the Acting Assessor & Electoral Registration Officer which submitted for approval a revised complaints handling procedure.

The Public Services Reform (Scotland) Act 2010 gave the Scottish Public Services Ombudsman (SPSO) the authority to lead the development of simplified and standardised complaints handling procedures across the public sector. The SPSO has produced a Model Complaints Handling Procedure which has been used as a basis for the revision to the Board's existing procedure.

Discussion took place on the difference between the existing Policy and the revised version.

Decision

The Board approved the new complaints procedure and noted that it would be submitted to the SPSO for formal recognition.



DRAFT

MINUTE of MEETING of CENTRAL SCOTLAND VALUATION JOINT BOARD APPOINTMENTS COMMITTEE held within HILLSIDE HOUSE, STIRLING on TUESDAY 3 JUNE 2014 at 2.00 p.m.

PRESENT: Councillors Brisley, Holden, MacDonald and Meiklejohn.

CONVENER: Councillor MacDonald.

APOLOGIES: Councillors McChord and Nimmo.

ATTENDING: Assistant to Clerk (B Pirie); Chris Alliston, Senior HR Adviser, Lorna

Young, Learning and Development Adviser (both Clackmannanshire Council) and Joan Hewton, Chair of the Assessor's Association for

Scotland.

DECLARATIONS

OF INTEREST: None.

VJB1. EXCLUSION OF PUBLIC

RESOLVED in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, to exclude from the meeting the press and public for the following item of business on the grounds that it would involve the likely disclosure of exempt information as defined in Paragraph 1 of Part 1 of Schedule 7A of the said Act.

VJB2. POST OF ASSESSOR AND ELECTORAL REGISTRATION OFFICER

There was submitted Report (circulated) by the Clerk (a) advising on the background to the recruitment of the Assessor, (b) attaching for approval various documents in relation to the recruitment process — namely the recruitment timetable, advert, job profile and person specification for the post, and (c) requesting that the Committee agree the format of the selection process.

Discussion took place on:-

- The recruitment timetable
- The selection process in particular the inclusion of an assessment centre exercise pre interview and the format of the presentation element of the process
- Terms and conditions for the post

AGREED:-

(1) the proposed timetable for recruitment subject to the assessment of applications being held during week commencing 11 August 2014;

- (2) the proposed advert subject to the inclusion of information on the assessment centre and on the likely date of the interviews;
- (3) the job profile;
- (4) the person specification subject to it being adjusted to account for members comments in regard to the essential/desirable criteria;
- (5) that the selection process will include a presentation and that notice of the topic will be given to candidates 4 days prior to the interview; interview and an online strategic Executive scenario exercise; and
- (6) to authorise the HR adviser to engage with CEB SHL to provide the online assessment package at a cost of approximately £77per candidate.



AGENDA ITEM 4

CENTRAL SCOTLAND VALUATION JOINT BOARD

Subject:

DRAFT FINAL ACCOUNTS as at 31 MARCH 2014

Meeting:

CENTRAL SCOTLAND VALUATION JOINT BOARD

Date:
Author:

20th June 2014 TREASURER

1. INTRODUCTION

- 1.1 The Board is required by law to prepare a statement of accounts in accordance with 'proper practices' which set out its financial position at the end of each financial year. This is defined as meaning compliance with the terms of the Code of Practice in Local Authority Accounting in the United Kingdom prepared by CIPFA/ LASAAC Joint Committee.
- 1.2 The Code specifies the principles of accounting required to give a 'true and fair' view of the financial position and transactions of the Board, following completion of the audit.
- 1.3 The Code is based on International Financial Reporting Standards within a framework of the Government Financial Reporting Manual (FReM).
- 1.4 The Board is legally obliged to complete the draft accounts and submit them by 30th June to the Controller of Audit so that they can be scrutinised by the appointed external auditor for accuracy and completeness.
- 1.5 A final audited set of accounts, and the auditor's report, will be presented to the Joint Board at the next appropriate meeting.

2. BACKGROUND

- 2.1 The accounts have been prepared in accordance with proper practices as set out in the Code of Practice on Local Authority Accounting in the United Kingdom 2013/14. The Financial Statements show the actual figures for 2013/14 and the comparable figures for 2012/13.
- 2.2 The draft deficit on the provision of services reported in the Comprehensive Income and Expenditure Account is £54k. However this includes £198k of accounting adjustments which require to be reversed out in the Movement in Reserves Statement to create a surplus of £144k for the year.

- 2.3 The useable surplus brought forward from previous years is £619k. The surplus achieved in the year is £144k. The surplus carried forward to future years is therefore £763K. The balance of £763k has been retained as a surplus attributable to constituent authorities in the general fund usable reserve.
- 2.4 The Board has previously approved the ear-marking of £359K for specific projects. This has been reviewed and the amount of ear-marked reserves required at the end of the 13-14 financial year is now considered to be £225K. This comprises £200K for Individual Electoral Registration and £25K for outstanding property review requirements. The balance of un-earmarked reserves is therefore £538K.
- 2.5 The Board's reserves strategy stipulates that it should retain uncommitted reserves at a minimum level of 3% of net expenditure, which as at March 2014 would translate to a figure of £76K. The outturn position is therefore £462K in excess of this minimum reserve figure and represents a level of 21%.
- 2.6 A full review of the reserves position is due to take place over the summer with the outcome being presented to Board prior to Budgets being set for the 2015-16 financial year.
- 2.7 A summary of the main financial highlights of the year is contained in my report on pages 5 and 6 of the draft accounts.
- 2.8 A statement recording the remuneration paid to senior employees is also included within the accounts.

3. CONCLUSIONS

3.1 The Valuation Joint Board has outturned a surplus of £144k which when added to previous surpluses results in a net surplus of £763k now being held.

4. **RECOMMENDATIONS**

4.1 The Joint Board is asked to note the 2013/14 Draft Statement of Accounts and agree to their submission to the Controller of Audit

Treasurer 20th June 2014 **LIST OF BACKGROUND PAPERS**

1. Annual Year End Working Papers.

Any person wishing to inspect the above background papers should contact the Treasurer, Nikki Bridle, on Alloa (01259) 452030.

STATEMENT OF ACCOUNTS 2013/14

Contents	<u>Page</u>
Members and Officials	2
Introduction	3
Explanatory Forward	5
Statement of Responsibilities	7
Annual Governance Statement	8
Remuneration Report	10
Movement in Reserves Statement	13
Comprehensive Income and Expenditure Statement	14
Balance Sheet	15
Cash Flow Statement	16
Notes to the Financial Statements	17
Independent Auditor's Report	43

MEMBERS AND OFFICIALS

CONVENER

Councillor C MacDonald, Falkirk Council

VICE CONVENER

Councillor C Holden, Clackmannanshire Council

FALKIRK COUNCIL

Appointed Members:-

Councillor G Hughes

Councillor A Mahoney

Councillor C Meiklejohn

Councillor R Murray

Councillor A Nimmo

Councillor A Turner

STIRLING COUNCIL

Appointed Members:-

Councillor N Benny

Councillor M Brisley

Councillor C McChord

Councillor S Paterson

CLACKMANNANSHIRE COUNCIL

Appointed Members:-

Depute Provost D Balsillie

Depute Provost I Hamilton

OFFICIALS

Assessor - Brian Byrne (to 31st December 2013)
Acting Assessor - Peter Wildman (from 1st January 2014)

Clerk - Rose Mary Glackin

Treasurer - Nikki Bridle

INTRODUCTION

by Pete Wildman, Assessor (Acting)

Central Scotland Valuation Area covers three council areas of Clackmannanshire, Falkirk and Stirling. The Valuation Joint Board appoints an Assessor for the Valuation Area and bears the costs of carrying out the statutory duties. The three Councils have also appointed the Assessor as Electoral Registration Officer.

The Assessor has three core statutory duties. These are:-

1. Valuation of Lands and Heritages

The Valuation Roll contains every non-domestic property (unless exempted by statute) in the Valuation Area showing the rateable value of the property. Rateable value is effectively the estimated rental value of the property. Since the revaluation in April 2010, rateable value has been effectively the estimated rental value of the property at April 2008. There are over 11,000 non-domestic properties in Central Scotland with a total rateable value of over £325 million. The Roll includes commercial properties like shops and offices, industrial properties from small workshops to giants like the petrochemical works and the refinery at Grangemouth, and publicly owned properties such as schools and sport centres. The Assessor maintains survey records of each property and is obliged by law to carry out regular revaluations of non-domestic properties. The next revaluation is due in April 2017. Between revaluations the Assessor must maintain the Roll to reflect new and altered properties.

The vast majority of valuation appeals from the 2005 Revaluation have been dealt with. There are a few appeals from the 2005 Revaluation still to be heard by the Lands Tribunal. Significant progress has been made during 2013/14 to deal with the appeals from the 2010 Revaluation Of the original 3,532 properties under appeal 39 properties remain under appeal at the end of March 2014. The appeals on these properties have all been referred to the Lands Tribunal for determination

In the year 2013/14 along with the Revaluation appeal work we continued to maintain the Roll for new entries, amendments and deletions. In addition to the normal level of appeals arising from these routine changes we received a large number (approximately 5,000) of material change appeals referring to the economic climate. These material change appeals were dealt with based on the outcome of three significant appeals determined by the Lands Valuation Appeal Court for properties in other Valuation Areas (Dundee, Glasgow, and Fife) and by the statutory deadline of 31 December 2013.

2. Compiling the Valuation List

All domestic properties are shown in the Valuation List. The Assessor places every domestic property in a valuation band based on the capital value that the property would have had at April 1991 and in line with statutory assumptions. The pace of new building has levelled and is beginning to show signs of an increase. There are now over 136,000 domestic properties on the Council Tax Valuation List in Central Scotland.

The Council Tax band for an altered existing property is reconsidered when it is sold. While appeal/proposal activity in Council Tax for new and altered houses is normally fairly light, occasional media interest in the Council Tax proposal procedures throughout the UK can result in an increased level of enquiry into existing bandings. An increase in Council Tax enquiries follows each television programme on this issue which creates an unplanned workload for technical staff. Staff have continued to handle this well with as little as possible impact on the timing of other survey work in domestic alterations.

3. Compiling the Register of Electors

The Register of Electors is published annually and is a listing of every declared eligible elector in each local authority area set against the local address that satisfies the residence qualification. The Register is used for all Local Government, United Kingdom, Scottish and European Parliamentary Elections. It is also used for Community Councils' elections and for referendums. In combination with data from other Electoral Registration Officers it is used to compile a register as required for National Park Elections. The Electoral Registration Officer is also required to publish an Edited Register and to maintain Absent Voter Lists.

The last annual canvass under the existing legislation was carried out between October 2013 and the publication of the new Register on 10 March 2014. The canvass also for the first time included collecting details of young voters in preparation for the Register of Young Voters to be used at the Scottish Independence Referendum on 18 September 2014. This reflects the reduction in voting age for the Referendum to 16 years.

The number of properties canvassed by post and by other methods now stands at over 135,000. The number of electors stands at over 220,000.

Significant work has gone into the preparation for the introduction of Individual Electoral Registration on 19 September 2014. This has involved upgrading IT systems and training of staff in the new procedures and processes. This will be a fundamental change in Electoral Registration and will involve individuals registering rather than relying on a single household return and will significantly change the workload of the organisation. Preparation work has also been undertaken for the forthcoming European Parliament Election in May 2014, the Loch Lomond and Trossachs National Park Election in July 2014 and the Scottish Independence Referendum in September 2014.

Explanatory Foreword 2013/14

by Nikki Bridle, Treasurer

Introduction

I am pleased to present the Board's Statement of Accounts for the year ended 31 March 2014.

The purpose of the Statement of Accounts is to present a summary of the financial activities of the Valuation Joint Board for the benefit of members and officers of the three constituent authorities and the general public, to report on the stewardship of funds for the financial year 2013/14, and explain in overall terms the Joint Board's financial position.

The Statement of Accounts has been prepared in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom (the Code) issued by the Chartered Institute of Public Finance and Accountancy (CIPFA) and the Local Authority (Scotland) Accounts Advisory committee (LASAAC), based on International Financial Reporting Standards (IFRS).

The Code is based on approved accounting standards issued by the International Financial Reporting Interpretations Committee. It also draws on approved accounting standards issued by the International Public Sector Accounting Standards Board and the UK Accounting Standards Board where these provide additional guidance.

The Code aims to improve the comparability of public sector accounts and, over time, public sector accounts with those of the private sector. Overall this results in the presentation of more detailed financial statements which aim to provide greater transparency about the key issues affecting the Board's finances.

Core Financial Statements

The main financial statements comprise the following:

Movement in Reserves Statement

the Movement in Reserves Statement shows the movement in the year on the different reserves held by the Board, analysed into 'usable reserves' (those that can be used to fund expenditure) and other reserves.

Comprehensive Income and Expenditure Statement

The Comprehensive Income and Expenditure Statement shows the accounting cost in the year of providing services in accordance with generally accepted accounting practices, rather than the amount to be funded from requisitions.

Balance Sheet

The balance sheet is a consolidation of the Board's financial position. It shows the balances available, long term indebtedness and the long-term and current assets and liabilities of the Board.

Cash Flow Statement

The Cash Flow statement shows the inflows and outflows of cash as a result of the Board's transactions, both capital and revenue.

There have been no changes in the Code that imping upon the accounts for 2013.

The deficit on the provision of service for the financial year reported in the Comprehensive Income and Expenditure Account is £54k. However this includes £199k of adjustments between the accounting and funding basis. When these are removed from the deficit shown in the Comprehensive Income and Expenditure Account the net useable surplus available is £145k. This is the amount that that is available to meet future capital and revenue expenditure.

The usable surplus brought forward from previous years is £619k. The usable surplus achieved in the year, per above, is £145k. The surplus carried forward to future years is therefore £619k. The balance of £764k has been retained as a surplus attributable to the constituent authorities in the general fund usable reserve.

Within the overall budgetary performance there were a number of variances, both positive and negative, and the major variances are highlighted below.

There is a saving of £79k relating to salaries. This has arisen as a result of general staff turnover and the retirement of the Assessor. The Depute Assessor is currently employed in this acting up role and the post of Depute is currently vacant. Staffing costs in particular are further off-set by additional income of £63K which has been provided to assist with the costs of the implementation of Individual Electoral Registration/

There is a savings of £35K attributable to rental costs. This reduction in costs is reflected in the 2014-15 budget and is a direct result of the property review.

Administration payments includes £89k relating to the National Assessors Project. This is funded by contributions from all Scottish Assessors included in Income and has no effect on the net cost to the Valuation Joint Board.

Financial Outlook

Work will continue through the current year ready for the implementation of Individual Electoral Registration on the 19th September. The Cabinet Office is committed to support Electoral Registration Offices financially in identifying and engaging with individual electors and financial assistance has been provided. However it is not known at this stage if the Cabinet Office will reimburse all associated costs. Ear marked reserves have been set aside to off-set any shortfall in funding.

STATEMENT OF RESPONSIBILITIES

The Valuation Joint Board's responsibilities

The Joint Board is required:-

- (1) to make arrangements for the proper administration of its financial affairs, and to ensure that one of its officers has responsibility for the administration of those affairs. In respect of the Valuation Joint Board that officer is the Treasurer.
- (2) to manage its affairs to secure economic, efficient and effective use of resources and safeguard its assets.

The Treasurer's responsibilities

The Treasurer is responsible for the preparation of the Valuation Joint Board's statement of accounts which, in terms of the CIPFA / LASAAC Code of Practice on Local Authority Accounting in Great Britain, is required to present a true and fair view of the financial position of the Valuation Joint Board at the accounting date and its income and expenditure for the year then ended.

In preparing this statement of accounts, the Treasurer has:

- (1) selected suitable accounting policies and then applied them consistently;
- (2) made judgements and estimates that were reasonable and prudent;
- (3) complied with the Code of Practice.

The Treasurer has also:

- (1) kept proper accounting records which were up to date;
- (2) taken reasonable steps for the prevention and detection of fraud and other irregularities.

The Financial Statements present a true and fair view of the financial position of the Board at the accounting date and its income and expenditure for the year ended 31 March 2014.

Nikki Bridle Treasurer 20 June 2014

ANNUAL GOVERNANCE STATEMENT

Scope of responsibility

The Valuation Joint Board and the Assessor are responsible for ensuring that business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively. The Board and the Assessor have a responsibility to make arrangements to secure continuous improvement in the way in which the organisation's functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

In discharging this overall responsibility, the Board and Assessor are responsible for putting in place proper arrangements for the governance of the organisation's affairs, and facilitating the effective exercise of their functions, which includes arrangements for the management of risk.

The Board and the Assessor have in place governance arrangements which are consistent with the principles of the Chartered Institute of Public Finance and Accountancy (CIPFA) Framework 'Delivering Good Governance in Local Government'. These arrangements are defined within the Valuation Joint Board's Code of Corporate Governance. This statement explains how the Board and the Assessor has complied with the Framework.

The purpose of the governance framework

The governance framework comprises the systems and processes and culture and values, by which the organisation is directed and controlled and its activities through which it accounts to and engages with the community. It enables the Board to monitor the achievement of the strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost effective services.

The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of the Board's policies, aims and objectives, to evaluate the likelihood of those risks being realised and the impact should they be realised, and to manage them efficiently, effectively and economically.

The governance framework

The responsibilities of the Valuation Joint Board and the Assessor are laid out in statute. These responsibilities, together with the corporate governance framework, are contained within the Code of Corporate Governance. The Code is further supported by the Standing Orders, Scheme of Delegation, Financial Regulations and Contract Standing Orders During the period 2014-15 Financial Regulations, Standing Orders and Contract Standing Orders will be reviewed, and revised as necessary, to ensure that they reflect the current business needs of the organisation. The Scheme of Delegation will also be revised in light of senior management changes.. Professional support is provided by Clackmannanshire Council and Falkirk Council on financial and clerk matters, respectively.

The Assessor is supported in meeting his statutory responsibilities by his Management Team, which has responsibility for all aspects of planning, managing, monitoring and reporting of statutory function, service delivery and performance improvement.

The Three Year Service Plan is the key corporate tool for making best use of financial, technological, human and other resources available. From the Three Year Service Plan, the annual operational and services plans are prepared with progress monitored by the Management Team. A performance framework is in place with standards and targets in place. Ongoing monitoring against targets is undertaken by the Management Team and Valuation Joint Board.

The Board's financial management arrangements conform to the standards of the Chartered Institute of Public Finance and Accountancy (CIPFA) and the Role of Treasurer is fulfilled by the Section 95 Officer from Clackmannanshire Council. The Board approve a financial budget annually, prior to the start of the financial year, and performance against budget is monitored regularly by both the Management Team and the Board, on a regular basis.

The Board has an approved Risk Management Strategy, which ensures that key strategic, business and operational risks are defined, monitored and mitigated against. Key business risks are regularly considered and reviewed by both the Management Team and the Board. In relation to the day to day operations, a framework of internal controls is in operation, which further mitigates against risks.

The governance framework has been in place at the Valuation Joint Board for the year ended 31 March 2013 and up to the date of approval of the Statement of Accounts.

Review of effectiveness

The Board and the Assessor have responsibility for conducting, at least annually, a review of the effectiveness of the governance framework including the system of internal control.

The process that has been applied in maintaining and reviewing the effectiveness of the governance framework includes the following:

- the internal management processes, including performance, risk and financial management and monitoring;
- an annual self assessment of the adequacy of the governance arrangements;
- work undertaken by Internal Audit during the year, including a review of the Valuation Roll Non Domestic Properties and the follow up of recommendations from the previous governance audit; and
- external audit review of the work of internal audit and comment on the corporate governance, risk management and performance management arrangements.

A plan to address weaknesses and ensure continuous improvement of the system is in place.

Significant governance issues

I have been advised of the outcome of the review of the effectiveness of the governance arrangements and am satisfied that the arrangements continue to be regarded as fit for purpose in accordance with the governance framework. There have been no governance issues identified to date during the year that are considered significant in relation to the overall governance framework. Specific opportunities for improvements in governance and internal control identified as part of the assurance processes detailed above have been addressed or are included in improvement plans allocated to the relevant member of the Management Team.

The key areas for improvement identified during the annual review include :-

- Developing a Fraud and Anti-Corruption policy
- review of Financial Regulations
- review of scheme of delegation
- review of Contract Standing Orders
- review of Standing Orders
- Developing a Whistle-blowing policy
- consider an SLA covering the services provided by Clackmannanshire

Signed on behalf of the Valuation Joint Board

Assessor Convenor of the Board

20 June 2014

20 June 2014

REMUNERATION REPORT

All information disclosed in the tables of the remuneration report has been audited by Deloitte LLP to ensure that they are consistent with the financial statements.

The remuneration of senior officers of the Valuation Joint Board is regulated by The Local Government (Scotland) Act. Section 27/5 states that the Assessor be appointed on reasonable terms by the Valuation Authority. The Local Valuation Joint Board (Scotland) Order 1995 Regulations 2 (2), Section 27 transferred the authority to the Valuation Joint Board. Appointment of Senior Officers are approved by the Board.

The following tables provide details of the remuneration paid to the Board's Senior Employees.

Remuneration of Senior Employees of the Board

Remaindration of Central Employees of the Board						
Name and Post Title	Salary, fees and allowances £	Taxable Expenses · £	Compensation for loss of Employment £	Benefits other than in cash £	Total Remuneration 2013-14 £	Total Remuneration 2012-13 £
B Byrne, Assessor (to 31st December 2013)	68,870	-	-	-	68,870	90,918
P Wildman, Acting Assessor (from 1st January 2014)	22,520	-	-	-	22,520	-
P Wildman, Depute Assessor	54,549	-	-	-	54,549	72,012

The senior employees included in the table include any Joint Board employee:

- Who has responsibility for management of the Board to the extent that the person has power to direct or control the major activities (including activities involving the expenditure of money) during the year to which the Report relates whether solely or collectively with other persons;
- Who holds a post that is politically restricted by reason of section 2(1) (a), (b) or (c) of the Local Government and Housing Act 1989; or
- Whose annual remuneration is £150,000 or more.

The Section 95 Officer is Nikki Bridle, Director of Finance and Corporate Services, Clackmannanshire Council. Her remuneration is paid by Clackmannanshire Council.

Pension Benefits

Senior Employees

The pension entitlements of Senior Employees for the year to 31 March 2013 are shown in the table below, together with the contribution made by the Board to each Senior Employees' pension during the year.

	In-year pension Contributions			Accrued pension benefits		
Name and Post Title	For year to 31 March 2013 £	For year to 31 March 2014 £		As at 31 March 2013 £	As at 31 March 2014 £	Difference from 31 March 2013
B Byrne, Assessor	17,729	13,774	Pension Lump Sum	47,000 123,000	48,000 123,000	1,000
P Wildman, Depute Assessor	14,042	15,414	Pension Lump Sum	22,000 52,000	25,000 55,000	3,000 3,000

All senior employees shown in the tables above are members of the Local Government Pension Scheme (LGPS). The pension figures shown relate to the benefits that the person has accrued as consequence of their total local government service and not just their current appointment.

Where staff are no longer in employment at 31 March 2014 there is no increase in accrued pension benefit attributable.

Officers' Remuneration

The number of employees whose remuneration, excluding employer's pension contributions, was £50,000 or more in bands of £5,000 were:

Number of Employees

Remuneration band	2012/13	2013/14
£50,000 - £54,999	0	1
£55,000 - £59,999	0	0
£60,000 - £64,999	0	0
£65,000 - £69,999	0	1
£70,000 - £74,999	1	0
£75,000 - £79,999	0	1
£80,000 - £84,999	0	0
£85,000 - £89,999	0	0
£90,000 - £94,999	<u>1</u>	<u>0</u>
	<u>2</u>	<u>3</u>

Termination Benefits and Exit Packages

There were no termination benefits paid or payable during the year (2012/13 £nil).

Senior Councillors

The remuneration of councillors is regulated by the 2007 regulations and these set out the remuneration payable to councillors with a responsibility of Convenor or Vice-Convenor of the Joint Board. The council of which the Convenor or Vice-Convenor is a member is required to pay their total remuneration and is then reimbursed for the element of the payment made on behalf of the joint board.

Name	Council	Position	2013/14 Reimbursement £	2012/13 Reimbursement £
Councillor C McDonald	Falkirk Council	Convenor (from 22 June 2012)	3,513	2,014
Depute Provost H McLaren	Clackmannanshire Council	Vice Convenor (to 21 June 2012)	-	276
Councillor K Martin	Clackmannanshire Council	Vice Convenor (from 22 June to 6 September 2012)	-	196
Councillor C Holden	Clackmannanshire Council	Vice Convenor (from 7 September 2012)	-	-

CENTRAL SCOTLAND VALUATION JOINT BOARD MOVEMENT IN RESERVES STATEMENT

This statement shows the movement in the year on the different reserves held by the Board, analysed into 'usable reserves' (those that can be applied to fund expenditure) and other reserves. The Surplus or (Deficit) on the Provision of Services line shows the true economic cost of providing the services, more details of which are shown in the Comprehensive Income and Expenditure Statement. These are different from the statutory amounts required to be charged to the General Fund Balance. The Net Increase/Decrease shows the statutory General Fund Balance.

	Usable Reserves £000	Unusable Reserves £000	Total Reserves £000
Balance at 1 April 2012	432	(4,576)	(4,144)
Movement in reserves during 2012/13 Surplus on provision of Services	(12)	0	(12)
Other Comprehensive Income and Expenditure	0	240	240
Total Comprehensive Income and Expenditure	(12)	240	228
Adjustments between			
accounting basis & funding basis under regulations (note 6)	199	(199)	0
Increase/(Decrease) in 2012/13	187	41	228
Balance at 31 March 2013 carried forward	619	(4,535)	(3,916)
Movement in Reserves during 2013/14 Surplus on provision of Services	(54)	0	(54)
Other Comprehensive Income and Expenditure Total Comprehensive Income and Expenditure	<u> </u>	(308) (308)	(308) (362)
Adjustments between Accounting basis & funding basis under regulations (note 6)	198	(198)	0
Increase in Year	144	(506)	(362)
Balance at 31 March 2014 carried forward	763 (5	5,041) (4,27	<u>8)</u>

CENTRAL SCOTLAND VALUATION JOINT BOARD COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT FOR THE YEAR ENDED 31 MARCH 2014

This statement shows the accounting cost in the year of providing services in accordance with generally accepted accounting practices.

Gross Expend £000	2012/13 Gross Income £000	Net Expend £000		Gross xpend £000	013/14 Gross Income £000	Net Expend £000
2,446	(2,646)	(200)	Cost of Services (A) (Note 8)	2,585	(2,731)	(146)
		<u>212</u>	Financing and Investment Income and Expenditure (note 7)			<u>200</u>
		12	(Surplus) or Deficit on Provision of Servinote 8)	ices		54
		(<u>240)</u>	Actuarial (gains)/losses on pension assets/l (note 23)	liabilities		<u>308</u>
		(228)	Total Comprehensive Income and Exper	nditure		362

Cost of Services (A)

All Costs flow through the Central Services line at financial statement level, and therefore there is no further breakdown of Service costs.

CENTRAL SCOTLAND VALUATION JOINT BOARD BALANCE SHEET AS AT 31 MARCH 2014

The Balance Sheet shows the value as at the Balance Sheet date of the assets and liabilities recognised by the Board. The net assets (assets less liabilities) are matched by the reserves held. Reserves are reported in two categories. The first category of reserves are usable reserves, those reserves that the board may use to provide services, subject to the need to maintain a prudent level of reserves and any statutory limitations on their use (for example the Capital Receipts Reserve that may only be used to fund capital expenditure or repay debt). The second category of reserves is those that the board is not able to use to provide services. This category of reserves includes reserves that hold unrealised gains and losses (for example the Revaluation Reserve), where amounts would only become available to provide services if the assets are sold; and reserves that hold timing differences shown in the Movement in Reserves Statement line 'Adjustments between accounting basis and funding basis under regulations'.

31 March 2013 £000		Note	31 March 2014 £000
19	Property, Plant & Equipment	9	41
0	Intangible Assets	10	15
19	Long Term Assets		56
71	Short Term Debtors	11	80
679	Cash and Cash Equivalents	12	859
750	Current Assets		939
(149)	Short Term Creditors	13	(198)
(149)	Current Liabilities		(198)
(4,536)	Other Long Term Liabilities	14	(5,075)
(4,536)	Long Term Liabilities		(5,075)
(3,916)	Net Liabilities	_	(4,278)
619	Usable reserves	 15	763
(4,535)	Unusable Reserves	16	(5,041)
(3,916)	Total Reserves		(4,278)

Nikki Bridle Treasurer

CENTRAL SCOTLAND VALUATION JOINT BOARD CASH FLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2014

The Cash Flow Statement shows the changes in cash and cash equivalents during the reporting period. The Statement shows how the board generates and uses cash and cash equivalents by classifying cash flows as operating, investing and financing activities. The amount of net cash flows arising from operating activities is a key indicator of the extent to which the operations of the Board are funded by way of grant income or from the recipients of services provided by the Board. Investing activities represent the extent to which cash outflows have been made for resources which are intended to contribute to the Board's future service delivery. Cash flows arising from financing activities are useful in predicting claims on future cash flows by providers of capital (borrowing) to the Board.

2012/13 £000		2013/14 £000
(12)	Net surplus or (deficit) on the provision of services	(54)
129	Adjust net surplus or (deficit) on the provision of services for non cash movements (note 17)	282
(7)	Adjust for items in the net surplus or (deficit) on the provision of services that are investing and financing activities	(5)
110	Net cash flows from Operating Activities (note 18)	223
(11)	Investing Activities (note 19)	(48)
7	Financing Activities (note 20)	5
106	Net increase or (decrease) in cash and cash equivalents	180
573	Cash and Cash equivalents at the beginning of the reporting period	679
679	Cash and cash equivalents at the end of the reporting period (note 12)	859

NOTES TO THE FINANCIAL STATEMENTS

	<u>Notes</u>	<u>Page</u>
1.	Accounting Policies	18
2.	Accounting Standards	23
3.	Critical Judgements in Applying Accounting Policies	24
4.	Assumptions Made about the Future and Other Major Sources of Estimation Uncertainty	24
5.	Events After the Reporting Period	24
6.	Adjustments between Accounting Basis and Funding Basis under Regulations	25
7.	Financing and Investment Income and Expenditure	27
8.	(Surplus) or Deficit on Provision of Services	27
9.	Property, Plant and Equipment	28
10.	Intangible Assets	28
11.	Debtors	29
12.	Cash and Cash Equivalents	30
13.	Creditors	30
14.	Financial Instruments	30
15.	Usable Reserves	30
16.	Unusable Reserves	31
17.	Non Cash Movements	33
18.	Operating Activities	33
19.	Investing Activities	33
20.	Financing Activities	33
21.	Material Items of Income and Expense	34
22.	External Audit Costs	34
23.	Defined Benefit Pension Schemes	34
24.	Nature and Extent of Risks Arising From Financial Instruments	42
25.	Related Parties	42

NOTES TO THE ACCOUNTS

1) Accounting Policies

a) General Principles

The Statement of Accounts summarises the Board's transactions for the 2013/14 financial year and its position at the year-end of 31 March 2014. The Board is required to prepare an annual Statement of Accounts by the Local Authority Accounts (Scotland) Regulations 1985, section 12 of the Local Government in Scotland Act 2003 requires they be prepared in accordance with proper accounting practices. These practices primarily comprise the Code of Practice on Local Authority Accounting in the United Kingdom 2013/14 and the Service Reporting Code of Practice 2013/14, supported by International Financial Reporting Standards (IFRS).

The accounting convention adopted in the Statement of Accounts is principally historical cost, modified by the revaluation of certain categories of non-current assets and financial instruments, where applicable.

b) Accruals of Income and Expenditure

Activity is accounted for in the year that it takes place, not simply when cash payments are made or received. In particular:

- Revenue from the sale of goods is recognised when the Board transfers the significant risks and rewards of ownership to the purchaser and it is probable that economic benefits or service potential associated with the transaction will flow to the Board;
- Revenue from the provision of services is recognised when the Board can measure reliably the percentage of completion of the transaction and it is probable that economic benefits or service potential associated with the transaction will flow to the Board;
- Expenses in relation to services received (including those rendered by the Council's officers) are recorded as expenditure when the services are received, rather than when payments are made; and
- Where revenue and expenditure have been recognised but cash has not been received or paid, a debtor or creditor for the relevant amount is recorded in the Balance Sheet.

c) Cash and Cash Equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are investments that mature in three months or less from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

In the Cash Flow Statement, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the Board's cash management.

d) Changes in Accounting Policies and Estimates and Errors

Changes in accounting policies are only made when required by proper accounting practices or the change provides more reliable or relevant information about the effect of transactions, other events and conditions on the Board's financial position or financial performance. Where a change is made, it is applied retrospectively by adjusting opening balances and comparative amounts for the prior period as if the new policy had always been applied.

Changes in accounting estimates are accounted for prospectively, ie, in the current and future years affected by the change.

Material errors discovered in prior period figures are corrected retrospectively by amending opening balances and comparative amounts for the prior period.

e) Charges to Revenue for Non-Current Assets

The following amounts are debited to record the cost of holding non-current assets during the year:

- depreciation attributable to the assets;
- revaluation and impairment losses on assets used by the service where there are no accumulated gains in the Revaluation Reserve against which the losses can be written off; and
- · amortisation of intangible assets.

The Board is required to make an annual provision from revenue to contribute towards the reduction in its overall borrowing requirement. Depreciation, revaluation and impairment losses and amortisations are therefore replaced by way of an adjusting transaction with the Capital Adjustment Account in the Movement in Reserves Statement for the difference between the two.

f) Employee Benefits

Benefits Payable During Employment

Short-term employee benefits (those that fall due wholly within 12 months of the year-end), such as wages and salaries, paid annual leave and paid sick leave, bonuses and non-monetary benefits (eg cars) for current employees, are recognised as an expense in the year in which employees render service to the Board. An accrual is made against services in the Surplus or Deficit on the Provision of Services for the cost of holiday entitlements and other forms of leave earned by employees but not taken before the year-end and which employees can carry forward into the next financial year. The accrual is made at the remuneration rates applicable in the following financial year. Any accrual made is required under statute to be reversed out of the General Fund Balance by a credit to the Accumulating Compensated Absences Adjustment Account in the Movement in Reserves Statement.

Post Employment Benefits

Employees of the Authority are members of The Local Government Pensions Scheme administered by Falkirk Council

This scheme provides defined benefits to members (retirement lump sums and pensions), earned as employees worked for the Joint Valuation Board.

The Local Government Pension Scheme

The Local Government Scheme is accounted for as a defined benefits scheme:

- The liabilities of the Falkirk pension fund attributable to the Board are included in the Balance Sheet on an actuarial basis using the projected unit method – ie an assessment of the future payments that will be made in relation to retirement benefits earned to date by employees, based on assumptions about mortality rates, employee turnover rates, etc, and projections of projected earnings for current employees;
- Liabilities are discounted to their value at current prices, using a discount rate based on the gross redemption yield on the iboxx Sterling Corporate Index, AA cover 15 years;
- The assets of the Falkirk pension fund attributable to the Board are included in the Balance Sheet at their fair value:
 - o quoted securities current bid price;
 - o unquoted securities professional estimate;
 - o unitised securities current bid price;
 - o property market value; and
- The change in the net pensions liability is analysed into seven components:
 - current service cost the increase in liabilities as result of years of service earned this year – allocated in the Comprehensive Income and Expenditure Statement to the services for which the employees worked;
 - past service cost the increase in liabilities arising from current year decisions whose effect relates to years of service earned in earlier years – debited to the Surplus/Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement;
 - interest cost the expected increase in the present value of liabilities during the year as they move one year closer to being paid – debited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement;
 - expected return on assets the annual investment return on the fund assets attributable to the Board, based on an average of the expected long-term return – credited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement;
 - gains/losses on settlements and curtailments the result of actions to relieve the Board of liabilities or events that reduce the expected future service or accrual of benefits of employees – debited/credited to the Surplus/Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement;

- actuarial gains and losses changes in the net pensions liability that arise because events have not coincided with assumptions made at the last actuarial valuation or because the actuaries have updated their assumptions – debited to the Comprehensive Income and Expenditure Statement; and
- contributions paid to the Falkirk pension fund cash paid as employer's contributions to the pension fund in settlement of liabilities; not accounted for as an expense.

In relation to retirement benefits, statutory provisions require the General Fund balance to be charged with the amount payable by the Board to the pension fund or directly to pensioners in the year, not the amount calculated according to the relevant accounting standards. In the Movement in Reserves Statement, this means that there are appropriations to and from the Pensions Reserve to remove the notional debits and credits for retirement benefits and replace them with debits for the cash paid to the pension fund and pensioners and any such amounts payable but unpaid at the year-end. The negative balance that arises on the Pensions Reserve thereby measures the beneficial impact on the General Fund of being required to account for retirement benefits on the basis of cash flows rather than as benefits are earned by employees.

Discretionary Benefits

The Board also has restricted powers to make discretionary awards of retirement benefits in the event of early retirements. Any liabilities estimated to arise as a result of an award to any member of staff are accrued in the year of the decision to make the award and accounted for using the same policies as are applied to the Local Government Pension Scheme.

The Valuation Joint Board is a recognised 'employing authority' within the meaning of the Local Government Superannuation (Scotland) Regulations.

g) Intangible Assets

Expenditure on non-monetary assets that do not have physical substance but are controlled by the Board as a result of past events (eg software licences) is capitalised when it is expected that future economic benefits or service potential will flow from the intangible asset to the Board.

Intangible assets are measured initially at cost. Amounts are only revalued where the fair value of the assets held by the Board can be determined by reference to an active market. The depreciable amount of an intangible asset is amortised over its useful life in the Comprehensive Income and Expenditure Statement. An asset is tested for impairment whenever there is an indication that the asset might be impaired – any losses recognised are posted in the Comprehensive Income and Expenditure Statement. Any gain or loss arising on the disposal or abandonment of an intangible asset is posted to the Other Operating Expenditure line in the Comprehensive Income and Expenditure Statement.

Where expenditure on intangible assets qualifies as capital expenditure for statutory purposes, amortisation, impairment losses and disposal gains and losses are not permitted to have an impact on the General Fund Balance. The gains and losses are therefore reversed out of the General Fund Balance in the Movement in Reserves Statement and posted to the Capital Adjustment Account.

h) Property, Plant and Equipment

Assets that have physical substance and are held for use in the production or supply of goods or services, for rental to others or for administrative purposes and that are expected to be used during more than one financial year are classified as Property, Plant and Equipment.

Recognition

Expenditure on the acquisition, creation or enhancement of Property, Plant and Equipment is capitalised on an accruals basis, provided that it is probable that the future economic benefits or service potential associated with the item will flow to the Board and the cost of the item can be measured reliably. Expenditure that maintains but does not add to an asset's potential to deliver future economic benefits or service potential (ie, repairs and maintenance) is charged as an expense when it is incurred.

Measurement

Assets are initially measured at cost, comprising:

- the purchase price;
- any costs attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management; and
- the initial estimate of the costs of dismantling and removing the item and restoring the site on which it is located.

Assets are then carried in the Balance Sheet using fair value, the amount determined by that what would be paid for the asset in its existing use (existing use value - EUV).

Where there is no market-based evidence of fair value because of the specialist nature of an asset, depreciated replacement cost is used as an estimate of fair value.

Assets included in the Balance Sheet at fair value are revalued sufficiently regularly to ensure that their carrying amount is not materially different from their fair value at the year-end, but as a minimum every five years.

Disposals

When an asset is disposed of or decommissioned, the carrying amount of the asset in the Balance Sheet (whether Property, Plant and Equipment or Assets Held for Sale) is written off to the Other Operating Expenditure line in the Comprehensive Income and Expenditure Statement as part of the gain or loss on disposal. Receipts from disposals (if any) are credited to the same line in the Comprehensive Income and Expenditure Statement also as part of the gain or loss on disposal (ie netted off against the carrying value of the asset at the time of disposal). Any revaluation gains accumulated for the asset in the Revaluation Reserve are transferred to the Capital Adjustment Account.

The written-off value of disposals is appropriated to the Capital Adjustment Account from the General Fund Balance in the Movement in Reserves Statement.

Depreciation

Depreciation is provided for on all Property, Plant and Equipment assets by the systematic allocation of their depreciable amounts over their useful lives

i) Reserves

Reserves are created by appropriating amounts out of the General Fund Balance in the Movement in Reserves Statement. When expenditure to be financed from a reserve is incurred, it is charged in that year to score against the Surplus/Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement. The reserve is then appropriated back into the General Fund Balance in the Movement in Reserves Statement so that there is no net charge.

Certain reserves are kept to manage the accounting processes for non-current assets, financial instruments and retirement benefits and that do not represent usable resources – these reserves are explained in the relevant policies below.

j) Events After the Reporting Period

Events after the Balance Sheet date are those events, both favourable and unfavourable, that occur between the end of the reporting period and the date when the Statement of Accounts is authorised for issue. Two types of events can be identified:

- those that provide evidence of conditions that existed at the end of the reporting period the Statement of Accounts is adjusted to reflect such events; and
- those that are indicative of conditions that arose after the reporting period the Statement of Accounts is not adjusted to reflect such events, but where a category of events would have a material effect disclosure is made in the notes of the nature of the events and their estimated financial effect.

Events taking place after the date of authorisation for issue are not reflected in the Statement of Accounts.

2) Accounting Standards

The Board must disclose information relating to the impact of an accounting change that will be required by a new Accounting Standard that has been issued but not yet adopted.

For 2013/14, the only accounting policy change that requires to be reported relates to the June 2011 amendments to the accounting standard *IAS19 Employee Benefits*. The revised standard has been issued but not yet adopted by *The Code*. The change of accounting policy is effective from 1 April 2013 and there is no impact of this change on the accounts covering the 2013/14 financial year.

The key change relates to the expected return on scheme assets. The expected return on assets is currently credited to the Surplus of Deficit on the Provision of Services; however from 2013 this is effectively replaced with an equivalent figure using the discount rate.

There will be no impact on the Reserves balance of this forthcoming change in policy. Scottish Government regulations require the Reserves to be charged with the amount paid by the Board to the pension fund or to pensioners in the year, not the amount calculated according to accounting standards.

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3) Critical Judgements in Applying Accounting Policies

In applying the accounting policies set out in Note 1, the Board has had to make certain judgements about complex transactions or those involving uncertainty about future events. The critical judgement made in the Statement of Accounts is:

• There is a high degree of uncertainty about future levels of funding from local government. However, the Board has determined that this uncertainty is not yet sufficient to provide an indication that the activities of the Board might be impaired as a result of a need to reduce levels of service provision.

4) Assumptions Made About the Future and Other Major Sources of Estimation Uncertainty

The Statement of Accounts contains estimated figures that are based on assumptions made about the future or that which are otherwise uncertain. Estimates are made taking into account historical experience, current trends and other relevant factors. However, because balances cannot be determined with certainty, actual results could be materially different from the assumptions and estimates.

The items in the Board's Balance Sheet at 31 March 2013 for which there is a significant risk of material adjustment in the forthcoming financial year are as follows:

Effect if Astrol Describe Differ from

<u>Item</u>	<u>Uncertainties</u>	Effect if Actual Results Differ from Assumptions
Pensions Liability	Estimation of the net liability to pay pensions depends on a number of complex judgements relating to the discount rate used, the rate at which salaries are projected to increase, changes in retirement ages, mortality rates and expected returns on pension fund assets. A firm of consulting actuaries is engaged to provide the Board with expert advice about the assumptions to be applied.	liability of changes in individual assumptions can be measured. For instance, a 0.5% increase in the discount rate assumption would result in a decrease in the pension liability of £1.479m, and a 1 year increase in member life expectancy would result in an increase in the pension liability of

5) Events after the Reporting Period

The Unaudited Statement of Accounts was authorised for issue by the Treasurer on 21 June 2013. Events taking place after this date are not reflected in the Financial Statements or Notes.

There have been no material events since the date of the Balance Sheet which necessitates revision to the figures in the financial statements or notes thereto.

There is currently £359K of reserves ear-marked to fund the potential costs associated with the ongoing property review and any unfunded element of Individual Electoral Registration.

6) Adjustments between Accounting Basis and Funding Basis under Regulations

This note details the adjustments that are made to the total comprehensive income and expenditure recognised in the year in accordance with proper accounting practice to the resources that are specified by statutory provisions as being available to meet future capital and revenue expenditure.

2013/14 Usable Reserves

	General Fund Balance £000	Movement in Unusable Reserves £000
Adjustments involving the Capital Adjustment Account:		
Reversal of items debited or credited to the Comprehensive Income and Expenditure Statement:		
Charges for depreciation and impairment of non current assets	(11)	11
Insertion of items not debited or credited to the Comprehensive Income and Expenditure Statement		
Capital expenditure charged against the General Fund	48	(48)
Adjustments involving the Pensions Reserve:		
Reversal of items relating to post employment benefits debited or credited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement (see note 16)	(499)	499
Employer's pensions contributions and direct payments to pensioners payable in the year	268	(268)
Adjustment involving the Accumulating Compensated Absences Adjustment Account		
Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements	(4)	4
Total Adjustments	(198)	198

2012/13 Usable Reserves

		General Fund Balance £000	Movement in Unusable Reserves £000
Adjustments inv Account:	olving the Capital Adjustment		
	debited or credited to the ncome and Expenditure		
Charges for depreciation and impairment of non current assets		(8)	8
	not debited or credited to the ncome and Expenditure		
Capital expenditu	re charged against the General	11	(11)
Adjustments inv	olving the Pensions Reserve:		
Reversal of items relating to post employment (457) benefits debited or credited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement (see note 16)		457	
Employer's pensions contributions and direct payments to pensioners payable in the year		246	(246)
Adjustment involving the Accumulating Compensated Absences Adjustment Account			
Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements		9	(9)
Total Adjustments (199)		199	
Financing and Ir 2012/12 £000	nvestment Income and Expenditur	e	2013/14 £000
219	Pensions interest cost and expected return on pensions assets		205
1	Interest payable		0
(8)	Interest receivable and similar income		(5)
212 Total		200	

7)

8) (Surplus) or Deficit on Provision of Services

Amounts Reported for Resource Allocation Decisions

As the Valuation Board operates as a single entity, the reporting during the year is that specified by the Service Reporting Code of Practice (SERCOP). Thus there is no requirement to include a reconciliation between that reported during the year and that reported in the Comprehensive Income and Expenditure Statement. Within Continuing Operations costs there are included costs of £15k (2012/13 £(1)k that were not reported during the in-year monitoring. These are as a result of Capital Financing Costs, £11k (2012/13 £8k) and Compensating Absences Account Adjustments, £4k (2012/13 £(9)k).

The following costs incurred by the Portal are included in the table below; Supplies and Services costs of £89k for Professional Fees £82k and Computer Hardware for £7k. These costs are fully offset by income of £89k having no impact on the overall Deficit for the Board in the year.

Gross Expenditure	2012/13 £'000	2013/14 £'000
Staff Costs	1,659	1,778
Property Costs	265	231
Transport Costs	30	27
Supplies & Services	397	456
Third Party Payments	11	17
Support Services	76	65
Capital Financing Costs	8	11
Continuing Operations	2,446	2,585
Income		
Sales of Electoral Roll	(41)	(4)
Other Income	(59)	(178)
Council Contributions	(2,546)	(2,549)
	(2,646)	(2,731)
Net Expenditure	(200)	(146)
Financing and Investing Income and Expenditure (Note 7)	212	200
(Surplus) or Deficit on Provision of Services	12	54

9) Property, Plant and Equipment

	2012/13	2013/14
	£000	£000
Opening Gross Book Value	260	271
Additions	11	33
Disposals	0	(171)
Closing gross book value	271	133
Accumulated Depreciation		
Opening Depreciation	244	252
Depreciation for the year	8	11
Disposals	-	(171)
Net carrying amount at end of year	252	92
Net Book Value at 31 March	19	41

Depreciation

Within Property Plant and Equipment the Board holds computer equipment, furniture and other equipment. The deemed useful life and depreciation rate for these assets is 3 years.

Disposals

A review was undertaken within the year of assets held and as a result of this review several tangible and intangible assets which are no longer utilised have been written off.

10) Intangible Assets

The Board accounts for its software as intangible assets, to the extent that the software is not an integral part of a particular IT system and accounted for as part of the hardware item of Property, Plant and Equipment.

All software is given a finite useful life, based on assessments of the period that the software is expected to be of use. The useful life assigned to the new software purchase in the year is three years and the carrying amount of intangible assets is amortised on a straight-line basis. All software purchased in previous years was fully amortised by 31 March 2011 and no amortisation has been applied to purchases in the year.

Software	2012/13	2013/14
	£000	£000
Opening Gross Book Value	84	84
Additions	-	15
Disposals	-	(11)
Closing gross book value	0	88
Accumulated Impairment		
Opening impairment	84	84
Impairment for the year	-	
Disposals	-	(11)
Net carrying amount at end of year	0	73
Net Book Value at 31 March	0	15

11) Debtors

31 March 2013 £000		31 March 2014 £000
1	Central government bodies	33
0	Other local authorities	1
70	Other entities and individuals	46
71	Total	80

12) Cash and Cash Equivalents

The balance of Cash and Cash Equivalents is made up of the following elements:

31 March 2013 £000		31 March 2014 £000
679	Bank current accounts	859
679	Total cash and cash equivalents	859

13) Creditors

31 March 2013 £000		31 March 2014 £000
36	Central government bodies	55
40	Other local authorities	39
73	Other entities and individuals	104
149	Total	198

14) Financial Instruments

Long Term Liabilities

	31 March 2013 £000		31 March 2014 £000
_	(4,536)	Surplus/(deficit) in the pension scheme	(5,075)
-	(4,536)	Total Long Term Liabilities	(5,075)

15) Balance Sheet – Usable Reserves

Movements in the usable reserves are detailed in the Movement in Reserves Statement and note 6.

£000 619	General Fund	£000 763
619	Total Usable Reserves	763

16) Unusable Reserves

31 March 2013 £000		31 March 2014 £000
19	Capital Adjustment Account	56
(4,536)	Pensions Reserve	(5,075)
(18)	Accumulating Compensated Absences Adjustment Account	(22)
(4,535)	Total Unusable Reserves	(5,041)

Capital Adjustment Account

The Capital Adjustment Account absorbs the timing differences arising from the different arrangements for accounting for the consumption of non-current assets and for financing the acquisition, construction or enhancement of those assets under statutory provisions. The Account is debited with the cost of acquisition, construction or enhancement as depreciation, impairment losses and amortisations are charged to the Comprehensive Income and Expenditure Statement (with reconciling postings from the Revaluation Reserve to convert fair value figures to a historical cost basis). The Account is credited with the amounts set aside as finance for the costs of acquisition, construction and enhancement.

Note 6 provides details of the source of all the transactions posted to the Account.

2012/13 £000		2013/14 £000
16	Balance at 1 April	19
	Reversal of items relating to capital expenditure debited or credited to the Comprehensive Income and Expenditure Statement:	
(8)	 Charges for depreciation and impairment of non current assets 	(11)
11	Capital Expenditure charged against the General Fund	48
19	Balance at 31 March	56

Pensions Reserve

The Pensions Reserve absorbs the timing differences arising from the different arrangements for accounting for post employment benefits and for funding benefits in accordance with statutory provisions. The Board accounts for post employment benefits in the Comprehensive Income and Expenditure Statement as the benefits are earned by employees accruing years of service, updating the liabilities recognised to reflect inflation, changing assumptions and investment returns on any resources set aside to meet the costs. However, statutory arrangements require benefits earned to be financed as the Board makes employer's contributions to pensions funds or eventually pays any pensions for which it is directly responsible. The debit balance on the Pensions Reserve therefore shows a substantial shortfall in the benefits earned by past and current employees and the resources the Board has set aside to meet them. The statutory arrangements will ensure that funding will have been set aside by the time the benefits come to be paid.

2012/13 £000		2013/14 £000
(4,565)	Balance at 1 April	(4,536)
240	Actuarial gains or losses on pensions assets and liabilities	(308)
(457)	Reversal of items relating to retirement benefits debited or credited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement	(499)
246	Employer's pensions contributions and direct payments to pensioners payable in the year	268
(4,536)	Balance at 31 March	(5,075)

Accumulating Compensated Absences Adjustment Account

The Accumulating Compensated Absences Adjustment Account absorbs the differences that would otherwise arise on the General Fund Balance from accruing for compensated absences earned but not taken in the year. Statutory arrangements require that the impact on the General Fund Balance is neutralised by transfers to or from the Account.

	2012/13 £000			2013/14 £000
	(27)	Balance at 1 April		(18)
27		Settlement or cancellation of accrual made at the end of the preceding year	18	
<u>(18)</u>		Amounts accrued at the end of the current year	<u>(22)</u>	
	9	Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements		(4)
	(18)	Balance at 31 March		(22)

17) Non Cash Movements

2012/13 £000	2013/14 £000
(8) Depreciation	(11)
89 Movement in Creditors	(49)
1 Movement in Debtors	9
(211) IAS19 Adjustments	(231)
(129) Net cash flows from non cash movements	(282)

18) Cash Flow Statement - Operating Activities

The cash flows for operating activities exclude the following items:

2012/13 £000		2013/14 £000
(8)	Interest received	(5)
1	Interest paid	0
(7)	Total	(5)

19) Cash Flow Statement - Investing Activities

2012/13 £000		2013/14 £000
11	Purchase of property, plant and equipment, investment property and intangible assets	48
11	Net cash flows from investing activities	48

20) Cash Flow Statement - Financing Activities

2012/13 £000		2013/14 £000
(8)	Cash receipts of short- and long-term borrowing	(5)
1	Other payments for financing activities	0
(7)	Net cash flows from financing activities	(5)

21) Material Items of Income and Expense

Council Contributions		2012/13 £000	2013/14 £000
Falkirk CouncilStirling CouncilClackmannanshire Council	49.3% 35.3% 15.4%	(1,254) (898) (394)	(1,256) (899) (394)
		(2,546)	(2,549)

22) External Audit Costs

	2012/13 £000	2013/14 £000
Fees payable to Audit Scotland with regard to external audit services carried out by the appointed auditor for the year		
	8	7
Total	8	7

23) Defined Benefit Pension Schemes

Participation in pension schemes

As part of the terms and conditions of employment of its officers, the Board makes contributions towards the cost of post employment benefits. Although these benefits will not actually be payable until employees retire, the Board has a commitment to make the payments (for those benefits) and to disclose them at the time that employees earn their future entitlement.

The Board participates in two post employment schemes:

- The Local Government Pension Scheme, administered locally by Falkirk Council this is a funded defined benefit final salary scheme, meaning that the Board and employees pay contributions into a fund, calculated at a level intended to balance the pensions liabilities with investment assets.
- Arrangements for the award of discretionary post retirement benefits upon early retirement

 this is an unfunded defined benefit final arrangement, under which liabilities are recognised when awards are made. However, there are no investment assets built up to meet these pensions liabilities, and cash has to be generated to meet actual pensions payments as they eventually fall due.

Transactions relating to post employment benefits

We recognise the cost of retirement benefits in the reported cost of services when they are earned by employees, rather than when the benefits are eventually paid as pensions. However, the charge we are required to make is based on the cash payable in the year, so the real cost of post employment/retirement benefits is reversed out of the General Fund via the Movement in Reserves Statement. The following transactions have been made in the Comprehensive Income and Expenditure Statement and the General Fund Balance via the Movement in Reserves Statement during the year:

	Local Government Pension Scheme £000	
	2012/13	2013/14
Comprehensive Income and Expenditure Statement		
Cost of Services:		
Current service cost	238	294
Past service costs	0	0
Financing and Investment Income and Expenditure		
Interest expense - defined benefit obligation	739	756
Interest income on scheme assets	(520)	(551)
Total Post Employment Benefit Charged to the Surplus or Deficit on the Provision of Services.	457	499
Other Post Employment Benefit Charged to the Comprehensive Income and Expenditure Statement.		
Re-measurement of the net defined benefit liability comprising		
 Return on pension fund assets (excluding interest income above) 	(1,249)	(287)
 Actuarial (gains)/losses arising on changes in financial 	1,037	594
assumptionsOther experience (gains)/losses	(28)	1
Total Post Employment Benefit Charged to the Comprehensive Income and Expenditure Statement	217	807
Actuarial (gains) or losses on pension fund assets and liabilities	(240)	308

Movement in Reserves Statement		
 reversal of net charges made to the Total Comprehensive Income and Expenditure for post employment benefits in accordance with the Code 	(457)	(499)
Actual amount charged against the General Fund Balance for pensions in the year:		
employers' contributions payable to scheme	246	268

Pensions Assets and Liabilities Recognised in the Balance Sheet

The amount included in the balance sheet arising from the Board's obligation in respect of its defined benefit plan is as follows:

	2012/13 £000	2013/14 £000
Present value of the defined benefit obligation *	(16,955)	(17,975)
Fair value of pension fund assets	12,419	12,900
Net Liability arising from Defined Benefit Obligation	(4,536)	(5,075)

^{*}unfunded liabilities included in the figure for present value of liabilities

- unfunded liabilities for Pension Fund

435 443

The liabilities show the underlying commitments that the Board has in the long run to pay post employment (retirement) benefits. The total liability of £5,075m has a substantial impact on the net worth of the Board as recorded in the Balance Sheet, resulting in an overall negative balance of £4.278m. However, statutory arrangements for funding the deficit means that the financial position of the Board remains healthy:

- the deficit on the scheme will be made good by increased contributions over the remaining working life of employees (i.e., before payments fall due), as assessed by the scheme actuary
- finance is only required to be raised to cover discretionary benefits when the pensions are actually paid.

A reconciliation of the Board's share of the present value of Falkirk Pension Fund's defined benefit obligation (liabilities) is as follows:

	2012/13 £000	2013/14 £000
Opening balance at 1 April	(15,594)	(16,955)
Current service cost	(238)	(294)
Interest cost	(739)	(756)
Contributions by scheme participants	(77)	(81)

Re-measurement	gains a	and ((losses)	١
re-ineasurement	yanıs (anu (102262	,

Closing value at 31 March	(16,955)	(17,975)
Benefits paid	702	706
Past service costs	0	0
Actuarial gains/(losses) from other experiences	28	(1)
Actuarial gains/(losses) from change in financial assumptions	(1,037)	(594)

A reconciliation of the Board's share of the fair value of Falkirk Pension Fund's assets is as follows:

	2012/13 £'000	2013/14 £'000
Opening fair value of pension fund assets	11,029	12,419
Interest Income	520	551
Return on pension assets (excluding amounts included in net interest)	1,249	287
Contributions from employers	246	268
Contributions by employees into the scheme	77	81
Benefits paid	(702)	(706)
Closing fair value of pension fund assets	12,419	12,900

Analysis of Pension Fund Assets The Boards share of the Pension Fund's assets at 31 March 2014 comprised:

	31 March 2013	31 March 2014
	£000	£000
Equity instruments (by industry type)		
- Consumer	1,285	1,295
- Manufacturing	718	763
- Energy & utilities	642	670
- Financial Institutions	1,023	1,077
- Health & Care	816	844
- Information Technology	390	388
- Other	273	331
Sub Total Equity	5,147	5,368
Property (by type)		
- UK	751	856
- Overseas	76	67
Sub Total Property	827	923
Private Equity		
- UK	733	686
Sub-Total Private Equity	733	686
Other Investment Funds		
- Equities	2,708	2,862
- Bonds	1,168	1,095
- Infrastructure	243	262
- Other	1,094	1,321
Sub-Total Other Investment Funds	5,213	5,540
Cash and cash equivalents	499	384
Total Assets	12,419	12,901

Basis for Estimating Assets and Liabilities

The Boards share of the net obligations of the Falkirk Pension Fund is an estimated figure bases on actuarial assumptions about the future and is a snapshot at the end of the financial year. The net obligation has been assessed using the "projected unit method", that estimates that the pensions will be payable in future years dependant upon assumptions about mortality rates, salary levels and employee turnover rates.

The fund's obligation has been assessed by Hymans Robertson, an independent firm of actuaries, and the estimates are based on the latest full valuation of the fund at 31 March 2011. The significant assumptions used by the actuary are shown in the table below. The note includes a sensitivity analysis for the pension obligation based on reasonably possible changes in these assumptions occurring at the reporting date.

The principal assumptions used by the actuary have been:

	Local Government Pension Scheme	
	20121/3	2013/14
Long-term expected rate of return on assets in the scheme:		
Equity investments	4.5%	4.1%
Bonds	4.5%	4.1%
Property	4.5%	4.1%
Cash	4.5%	4.1%
Mortality assumptions:		
Longevity at 65 for current pensioners:		
Men	23.0 years	23.0 years
Women	25.8 years	25.8 years
Longevity at 65 for future pensioners:		
Men	24.9 years	24.9 years
Women	27.7 years	27.7 years
Rate of inflation	2.8%	2.6%
Rate of increase in salaries	5.1%	4.9%
Rate of increase in pensions	2.8%	2.6%
Rate for discounting scheme liabilities	4.5%	4.1%

LGPS liabilities are sensitive to the actuarial assumptions set out in the table above. The sensitivity analysis below have been determined based on reasonably possible changes of the assumptions occurring at the end of the reporting period and assumes for each change that the assumption analysed changes while all the other assumptions remain constant. The method and types of assumption used in preparing the sensitivity analysis below did not change from this used in the previous period.

Change in Assumptions at 31 March 2014

	Approx % Increase to Employer	Approx Monetary Amount (£)
0.5% Decrease in Real Discount Rate	9	1,594
1 year increase in Member Life Expectancy	3	539
0.5% increase in the Salary Increase Rate	2	417
0.5% increase in the Pension Increase Rate	6	1,155

Impact on the Authority's Cash Flow

The objectives of the Falkirk Pension Fund are to keep employers' contributions at as constant a rate as possible. Employers' contributions have been provisionally set at the following proportion of employees' rates for the next three years: 2014-15 (20.5%) 2015-16 (21%) and 2016-17 (21.5%). The next triennial valuation is due to be completed on 31 March 2014 where these rates may be required to be updated. The fund will need to take account of impending national changes to the LGPS such as the move to a new career average revalued earnings (CARE) scheme. The total contributions expected to be made by the Board to Falkirk Pension Fund in the year to 31 March 2015 is £294k.

Change in Accounting Policy IAS19R

On 1 April 2013, the Board implemented a change of accounting policy relating to the June 2011 amendments to the accounting standard IAS19 Employee Benefits. The key change relates to the expected return on schemes assets. In order to permit a meaningful comparison between financial years, some figures in the previous year's audited financial statements have been amended.

There has been a redistribution of costs within the CIES. The pension interest cost within the Surplus or Deficit on the Provision of Services has increased with a corresponding reduction in actuarial (gains) or losses on pension assets and liabilities in Other Comprehensive Income and Expenditure. Essentially the expected return on scheme assets that was credited to the Surplus or Deficit on the Provision of Services has been effectively replaced with an equivalent figure using the discount rate.

The effects of the restatement on the financial statements are as follows (only those lines that have changed are shown):

Effect on Comprehensive Income and Expenditure Statement

	As Previously Stated 2012-13 £000	As Restated 2012-13 £000	Amendment 2013-14 £000
Financing and Investment Income and Expenditure	114	212	98
(Surplus) or Deficit on the Provision of Services	(86)	12	98
Actuarial (gains) or losses on pension fund assets and liabilities	(142)	(240)	(98)
Other Comprehensive Income and Expenditure	(142)	(240)	(98)

Movement in Reserves Statement - Usable Reserves 2012-13

General Fund Balance	As Previously Stated 2012-13 £000	As Restated 2012-13 £000	Amendment 2013-14 £000
(Surplus) or Deficit on the Provision of Services	86	(12)	(98)
Total Comprehensive Expenditure and Income	86	(12)	(98)
Adjustments between Accounting basis and Funding basis under regulations	(101)	(3)	98

Movement in Reserves Statement - Unusable Reserves 2012-13

Unusable Reserves	As Previously Stated 2012-13 £000	As Restated 2012-13 £000	Amendment 2013-14 £000
Other Comprehensive Expenditure and Income	142	240	98
Total Comprehensive Expenditure and Income	142	240	98
Adjustments between Accounting basis and Funding basis under regulations	101	3	(98)

24) Nature and Extent of Risks Arising From Financial Instruments

As at 31 March 2014 the Valuation Joint Board has Debtors of £80k and Creditors of £198k. There is no provision for bad debts. The transactions entered into do not give rise to any market, liquidity or credit risk.

25) Related Parties

The Board is required to disclose material transactions with the related parties - bodies or individuals that have potential to control or influence the Board or to be controlled or influenced by the Board. Disclosure of these transactions allows leaders to assess the extent to which the Board might have been constrained in its ability to operate independently or might have secured the ability to limit another parties ability to bargain freely with the Board. In this context related parties include:

- Other Local Authorities
- Elected Members and Chief Officers

The following related party transactions in 2013/14 are disclosed elsewhere within the Statement of Accounts:-

- a) Requisitions from other Local Authorities are shown in Note 8 to the Comprehensive Income and Expenditure Statement.
- b) Payments to Elected Members and Chief Officers are shown in the Remuneration Report.



AGENDA ITEM 5

CENTRAL SCOTLAND VALUATION JOINT BOARD

Subject: Non-Domestic Appeal Disposal

Meeting: Central Scotland Valuation Joint Board

Date: 20th June 2014

Author: Jane Wandless, Assistant Assessor

1.0 Non-Domestic Appeals Received

Since the 2010 Revaluation we have received 9259 appeals. This compares to a total of 3419 received during the same period following the 2005 Revaluation. This represents an increase of approximately 170%.

2.0 Appeal disposal

We have to date disposed of 8979 of these appeals. Approximately 3646 (circa 40%) of these appeals were dealt with between the 1st April 2013 and the 31st March 2014.

3.0 Appeal outcomes year to 31st March 2014

Of the 3646 appeals dealt with in the year to 31st March 2014, some 2749 consisted of Material Change of Circumstance appeals, approximately 99% of which were either withdrawn or dismissed by the Valuation Appeal Committee resulting in no change to the rateable value.

Of the remaining 897 appeals, comprising Revaluation and Running Roll appeals, approximately 60% were either withdrawn or dismissed by the Valuation Appeal Committee resulting in no change to the rateable value.

In summary of the 3646 appeals dealt with in the year to 31st March 2014 only approximately 10.5% resulted in a change to the rateable value.

Whilst it is not possible to provide details of percentage loss relating to Material Change and Running Roll appeals as many properties are subject to multiple appeals, we are able to report on the outcome of Revaluation Appeals. In the year to 31st March 2014 we dealt with 558 Revaluation Appeals for which the loss on appeal amounted to just under 6% of the total rateable value of the subjects appealed.

1.0	Recommendations
	The Valuation Joint Board is asked to note this Report.

Jane Wandless



AGENDA ITEM 6

CENTRAL SCOTLAND VALUATION JOINT BOARD

Subject: BEST VALUE REPORT 2014

Meeting: CENTRAL SCOTLAND VALUATION JOINT BOARD

Date: 20th JUNE 2014

Author: JANE WANDLESS, ASSISTANT ASSESSOR

1. INTRODUCTION

1.1 Reports on performance have been submitted to the Central Scotland Valuation Joint Board on a regular basis since 2000. This report covers the financial year 2013/2014, and shows performance levels on Assessor's work completed between 1st April 2013 and 31st March 2014. The Report follows the same format as previous years and the figures for the past three years are shown.

2. KEY PERFORMANCE INDICATORS

2.1 A key part of Best Value is measuring and monitoring performance. A report detailing the performance indicators was submitted to Central Scotland Valuation Joint Board on 6th October 2000. These indicators were agreed with the Scottish Executive and the Accounts Commission.

2.2 Valuation Roll

The key performance indicator for the Non Domestic Valuation Roll is a measure of how long it takes for a change to be made to the Valuation Roll following a change to a property. Changes include additions and deletions to the Roll e.g. a new property being built or an existing property being demolished.

2.3 <u>Targets Set – Valuation Roll (Non Domestic) Amending the Roll</u>

Amendments to the Valuation Roll as a % of all changes			
Year	2011/12	2012/13	2013/14
In less than 3 months	81%	82%	82%
In less than 6 months	93%	93%	93%
In more than 6 months	7%	7%	7%

2.4 Performance Achieved

Total No. of Entries as at 31 March 2014 - 11,282 Amended Entries 757

Changes Made	Achieved 2011/2012	Achieved 2012/2013	Achieved 2013/2014
In less than 3 months	84%	81%	76%
In less than 6 months	94%	93%	90%
More than 6 months	6%	7%	10%

The target for changes in less than 3 months was missed by a margin of 6% and the target for changes in less than 6 months was missed by a margin of 3%. Whilst these figures are disappointing this was due in the main to the significant appeal workload and also to the large number of trainee valuers. We have experienced problems recruiting fully qualified staff.

2.5 Council Tax

The key performance indicator for Council Tax is a measure of how long it takes for a new house to enter the Valuation List. It is in the taxpayer's interest that the property appears in the List as soon as possible after completion to avoid a backdated bill. It is in the Councils' interest to collect the tax as soon as possible. The number of entries in the List at 31 March 2014 was 142,265. This figure includes approximately 5000 domestic garages and stores that appear in the list but are exempt from Council Tax payment.

2.5 <u>Targets Set – Council Tax</u>

New Entries:

New Entries on the Valuation List as a % of all new entries			
Year	2011/12	2012/13	2013/14
In less than 3 months	96%	96%	97%
In less than 6 months	99%	99%	99%
In more than 6 months	1%	1%	1%

2.6 Performance Achieved

Total new entries 2013/2014: 977

New Entries on the Valuation List as a % of all new entries			
Year	Achieved	Achieved	Achieved
	2011/12	2012/13	2013/14
In less than 3 months	98%	98%	96%
In less than 6 months	100%	100%	99%
In more than 6 months	-	-	1%

Working on maintaining the Council Tax List has a high priority throughout the year. It is particularly important for the Electoral Registration function that all new properties are added to the Valuation List as quickly as possible. This ensures that forms asking people to register to vote are issued promptly and all domestic properties are included in the annual canvass. If the Valuation List is up to date it will help to ensure that the Electoral Register is also up to date.

Whilst it is disappointing to have missed the target for entries to the Valuation List in less than 3 months by such a small margin, this was due in the main to the increased workload caused by the significant number of non-domestic appeals which had to be disposed of during the year.

2.7 Targets for 2014/15

Valuation Roll - Target 2014/15

Amendments to the Valuation Roll	as % of all changes
Year	2014/15
In less than 3 months	82%
In less than 6 months	93%
In more than 6 months	7%

Valuation List – Target 2014/15

Amendments to the Valuation Roll as % of all changes									
Year	2013/14								
In less than 3 months	97%								
In less than 6 months	99%								
In more than 6 months	1%								

It is proposed that targets for this year remain unchanged, the focus for 2014/2015 will be to consolidate and strive to achieve the high standard of performance achieved in previous years.

3. PUBLIC PERFORMANCE REPORTING

The Public Performance Report is published on the Assessors' Portal (www.saa.gov.uk), and is also available from our office.

4. SUMMARY

- 4.1 The Best Value regime has allowed the Assessor for Central Scotland to formally measure performance against indicators agreed with the Scottish Executive and Audit Scotland. The aim is to monitor and constantly improve our performance where feasible. The targets set for the non domestic Valuation Roll in 2014/15 have remained constant and we will aim to meet and if possible exceed them.
- 4.2 In relation to domestic properties, it should be noted that the targets had not been increased 2006/07 to 2010/11. They were increased in 2011/12 and 2013/14, regrettably due to the unprecedented appeal workload one of the 2013/14 targets was missed by a margin of 1%, coincidentally the same increase as applied in 2013/14. The targets for 2014/15 have therefore remained constant and we will aim to meet and if possible exceed them.
- 4.3 Since the inception of the Best Value the Assessor's employees have embraced the scheme and generally have demonstrated consistent improvement. Performance in relation to targets set has been high, and the organisation has generally exceeded these targets. I believe that these high standards will continue to be achieved.

5.0 RECOMMENDATIONS

It is recommended that the Valuation Joint Board note the continuing commitment to Best Value.

Assistant Assessor									



AGENDA ITEM 7

CENTRAL SCOTLAND VALUATION JOINT BOARD

Subject: Risk Assessment Report

Meeting: Central Scotland Valuation Joint Board

Date: 20th June, 2014

Author: Pete Wildman, Acting Assessor & Electoral

Registration Officer

1.0 Introduction

In February 2012 the Joint Board approved the Risk Management Strategy. It is good practice to review the strategy on an annual basis. The strategy, in appendix 1, was slightly amended in June 2013 to make it clear that the same strategy would be adopted in specific projects undertaken as well as for the general organisation risks.

2.0 Review of Strategy

The main purpose of the strategy is to identify potential risks before they occur, to then establish the potential consequences and finally determine the nature of the Joint Board's response to those risks. There are very good management and operational reasons for having such a strategy. It allows the Management Team time to carefully consider and evaluate risks before they occur, make informed decisions on what resources and actions are required and the priority to be given to those actions. This ensures good strategic planning of resources resulting in financial and operational efficiency. Having reviewed the strategy I am proposing that no amendments are necessary to it this year

3.0 Recent Amendments to Identified Risks

The latest Risk Analysis for all general risks with initial "Risk Score" of 4 or more are shown in the appendix 2 along, with any recent changes to "Existing Controls" or "Required Actions". The recent changes are shown in red text.

3.0 Recommendations

- **3.1** It is recommended that the Valuation Joint Board notes the risk strategy.
- **3.2** It is recommended that the Valuation Joint Board note the current general risk assessment analysis for all functions.

Pete Wildman	
20 June, 2014	

Appendix

- 1. Risk Assessment Strategy
- 2. Extract from General Risk Analysis



Appendix

RISK MANAGEMENT STRATEGY

June 2014

VJB Risk Management Strategy.

CONTENTS

SECTION	<u>PAGE No.</u>
1. INTRODUCTION	3
2. POLICY CONTEXT	4
3. AIMS AND OBJECTIVES	4
4. SCOPE	4
5. PROCESS AND METHODOLOGY	4
5.1 Approach	4
5.1.1 Risk Identification	4
5.1.2 Risk Analysis	5
5.1.3 Risk Control	5
5.1.4 Risk Monitoring	5
5.2 Risk Register	5
6. ROLES AND RESPONSIBILITIES	6
7. IMPLEMENTATION	7
8. FINANCING RISK	7
9. COMMITMENT	7
APP 1. RISK DEFINITIONS	8

1. INTRODUCTION

Risk management is the process of identifying risks, evaluating their potential consequences and determining the most effective methods of controlling them. The aim is to reduce the frequency of risk events occurring (wherever this is possible) and minimise the severity of their consequences if they do occur.

Risk management offers a number of benefits. It is not simply about insurance or health and safety risks. Rather, effective risk management will provide the Valuation Joint Board with a means of improving its strategic, operational and financial management. It can also help to minimise financial losses, service disruption, bad publicity, threats to public health or claims for compensation.

Risk management is a key task for managers in every organisation. In local government, identifying and evaluating the consequences of policies or actions is not always referred to as risk management. However, failure to pay proper attention to the likelihood and consequences of risks could cause the Joint Board serious problems. The effective management of risk is therefore a critical part of the Joint Board's approach to delivering the sound governance element of Best Value.

Risk management is an integral to policy planning and operational management. Identifying, analysing, controlling and monitoring risk will help elected members and managers make informed decisions about the appropriateness of adopting policy or service delivery options.

This is Central Scotland Valuation Joint Board's Risk Management Strategy. It sets out policy in respect of business risk and provides a framework to structure the approach taken in the analysis of risks for each project that the Assessor and ERO undertakes

2. POLICY CONTEXT

Central Scotland Valuation Joint Board aims to provide high quality, effective and responsive services to all of our stakeholders.

In order to achieve this the Valuation Joint Board is committed to the management of risks within its control in order to safeguard its employees and service users, protect its assets, preserve and enhance service delivery and maintain effective stewardship of its funds.

3. AIMS AND OBJECTIVES OF THE STRATEGY

The aims and objectives of the strategy include:-

- Identification of risks
- Quantification of risks
- Control of risks
- Financing of risks

4. SCOPE OF THE STRATEGY

All risks associated with

- services
- staff
- assets
- infrastructure
- systems
- stakeholders

will be included in the risk management process. Risk management is a continuous process that will incorporate all strategic and operational risks. Categories of strategic and operational risks are defined in Appendix 1.

5. PROCESS AND METHODOLOGY

To manage risk effectively, the risks associated with each policy option or service delivery method needs to be systematically identified, analysed, controlled and monitored.

In line with these requirements, a four stage approach to risk management will be adopted. This approach will also be adopted for specific projects undertaken as well as for the general organisation risks.

5. 1 Approach

5.1.1 Risk Identification

For each category in Appendix 1, actual losses and failures which have occurred as well as those which might threaten the Joint Board will be identified and listed in a Risk Register.

5.1.2 Risk Analysis

Each risk identified will be systematically and accurately assessed. The process will assess

- the probability of a risk event occurring, and
- the potential severity of the consequences should such an event occur.

Using managers' experience, judgements will be made about the likelihood and severity of events occurring and these will be categorised as low, medium or high risk. The probability and severity will then be assessed together using the formula

Risk =Likelihood of occurrence x Severity

Risks will then be prioritised for control action.

5.1.3 Risk Control

Actions will be taken or planned to minimise the likelihood of the risk occurring or the severity of the consequences should it happen. This may require the identification and implementation of projects or revisions to operating practices. The appropriate action may be to transfer risk to another body or to accept the risk.

5.1.4 Risk Monitoring

The effectiveness of any actions or amendments to operating practices must be monitored and reviewed and the nature of risks will be assessed for change over time.

5.2 Risk Register

- The Assessor and ERO's Management Team will be responsible for developing and maintaining a general risk register.
- Each project undertaken will include a risk assessment specific to that project
- The general risk register will be reviewed by the Management Team at their regular meetings.
- Significant updates to risk registers will be reported to the Joint Board.
- The Assessor and ERO will have overall responsibility for the general risk register.

6. ROLES AND RESPONSIBILITIES

	Role
Elected Members	Oversee the effective management of risk by officers of
	the Joint Board
Assessor and ERO	Ensure that the Joint Board manages risk effectively
	through the development, implementation and review of a
	risk strategy.
	Overall responsibility for the development and
	maintenance of a risk register
	Report risk register to Joint Board
Management Team	Input into the development, implementation and review of
	a risk strategy.
	Input into the development and maintenance of a risk
	register
	To ensure risk is effectively managed across all areas of
	the Joint Board's functions
	Organise relevant training and raise awareness of the
	risk strategy.
	Monitor and Review success of risk control actions and
	procedures.
Depute Assessor	To work with Councils and outside agencies on insurance
	issues.
Line Managers	Assist in the implementation of the risk management
	strategy across relevant area of function
Employees	Make every effort to be aware of situations which place
	themselves, others or service delivery at risk and report
	hazards.
	Provide information on any risks or hazards to
Council Services	Management Team for inclusion within risk register.
Council Services	Provide assistance, advice and training on budgetary
	planning and control. Provide assistance and advice on insurance and risk.
	Assist in the handling of any litigation claims. Negotiate insurance cover?
Office Manager	Advise on any health and safety implications of the
Office Manager	chosen or preferred arrangements for service delivery
	chosen of preferred arrangements for service delivery

7. IMPLEMENTATION

Implementation of this policy will include the following:-

- A risk assessment register will continue to be maintained
- An annual review of the risk management strategy will be carried out and presented to the Valuation Joint Board.

8. **FINANCING RISK**

Risk financing is an important element of risk management. The purpose is to reduce the total cost of risk, which includes;

- The amount of uninsured losses met by the Joint Board's funds
- Insurance premiums for the external insurance cover obtained
- Excesses applied to individual claims
- Management and administration costs associated with risk and insurance
- The cost of preventative measures taken to reduce risk.

In major initiatives and partnerships the cost of risk will be shared as far as is possible.

Revenue budgets will carry the costs relating to risk prevention and loss.

APPENDIX 1

<u>Strategic Risks</u> are hazards and risks which need to be taken into account in judgements about the medium to long term goals and objectives of the Valuation Joint Board. These may include:-

Risk Category	Definition
Political	Those associated with failure to deliver either local/central government policy.
Economic	Those affecting the ability of the Joint Board to meet its financial commitments,
	including budgetary pressures, failure to purchase adequate insurance cover
	and changes in the economy.
Social	Those relating to the effects of changes in demographic, residential or socio-
	economic trends on the Joint Board's ability to deliver its services
Technological	Those associated with the Joint Board's capacity to deal with the pace/scale of
	technological change, its ability to use technology to address changing
	demands, or the consequences of failure of technologies on the Joint Board's
	ability to deliver its services.
Legislative	Those associated with current or potential changes in national or European
	law.
	Those associated with failure to meet statutory duties
Environmental	Those related to the environmental consequences of delivering the Joint
	Boards services.
Competitive	Those affecting the competitiveness of the service in terms of cost or quality
Customer/Citizen	Those associated with failure to meet the current and changing needs,
	expectations and aspirations of customers and services

<u>Operational Risks</u> are hazards and risks which managers and staff will encounter in the daily course of their work. These may include:-

Risk Category	Definition
Professional	Those associated with the particular nature of each profession
Financial	Those associated with financial planning and control and the adequacy of
	insurance cover
Legal	Those related to possible breaches of legislation
Physical	Those related to fire, security, accident prevention and health & safety
Contractual	Those associated with the failure of contractors to deliver services or products
	to the agreed specification and cost and within agreed timescale.
Technological	Those related to reliance on operational equipment (e.g. IT systems etc)
Environmental	Those related to pollution, noise or energy efficiency of ongoing service
	operation.

Appendix 2

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Ī	Risk No	Category	Risk Description	Existing Controls	L	S	Risk Score	Required Actions	Residual Risk	Person(s) mainly responsible	Timescale "continuous/o ngoing" unless otherwise noted	Main function
	77	Customer/ citizen/ legislation	Election during canvass	The "churn" caused by canvass activities is increased by political activity - e.g. poll cards will be based on out of date register but political activists wil be indentifying the same changes that the canvass forms are designed to identify potentially confusing the elector.	2	З	6	The introduction of IER and interim updates prior to an election eases the pressures somewhat but the issue of poll cards being issued on older data remains but to a lesser degree. Proactive measures to identify new electors without waiting on the canvass also mitigates this risk		ERO		Electoral
	78	Customer/ citizen/ legislation	Referendum during canvass	The "churn" caused by canvass activities is increased by political activity - e.g. poll cards will be based on out of date register but political activists wil be indentifying the same changes that the canvass forms are designed to identify potentially confusing the elector. The Scottish Independence Referendum does not fall within a canvass period so the imeediate likeliehood of this scenario occurring is reduced.	2	3	3	The introduction of IER and interim updates prior to an election eases the pressures somewhat but the issue of poll cards being issued on older data remains but to a lesser degree. Proactive measures to identify new electors without waiting on the canvass also mitigates this risk		ERO	ongoing	Electoral
	79	External	Business Continuity Plan	High possibility of serious error affecting all users- mitigated by mirroring and backups but it requires all users to report errors quickly	2	3	6	Check at tender stage that all critical suppliers have a BCP in place. If an existing Contractor does not have one in place, then request that they do so. If that is not possible then look to switch supplier		Assessor & Office Manager	ongoing	all

Risk		Category	Risk Description	Existing Controls	L	S	Risk Score		Residual Risk	Person(s) mainly responsible	"continuous/o ngoing" unless otherwise noted	
	80	Political	Introduction of Individual Registration increasing costs of canvass	Monitor and react to proposals for individual registration - keep involved in Electoral Commission and Cabinet Office groups planning the introduction . Close liaison with other EROs and Cabinet Office through AEA and SAA. Due to a high match rate at CDR our funding was lower than initially anticipated	2	3	6	Extra funding received from Cabinet Office but due to the fact tha the new system is untried it is prudent to keep money in reserves in case of a shortfall. Close monitoring of spend as canvass progresses		ERO	Up to 31/03/2014	Electoral
		Technological	Misuse of data/internet	Use of computers,email, and internet policy approved by Board and explained to staff in 2005 and has been part of induction for new staff since then. All staff sign acceptance of policy before getting access to systems. Confidentiality Agreements in place. Data Protection training provided on an annual basis	2	2	4	Although encryption techniques are used and have been succesful there is a risk of data loss in dealing with legally entitled recipients who are not famililiar with such security. Monitoring of user logs and ensuring strict checking processes are in palce before data is released. Limit use of USB and DVD. Document handling policy being introduced		Office manager (for new staff) Depute ERO and Assistant Assessor for external.	Autumn 2014	All
	82	Technological	Loss of programming capability	In House IT Team. Ensure training is kept up to date in programming capability - IT team training in new systems carried out in 2006/07	,	2	4	Review IT workload - design job specification for new staff member. Make more use of outside suppliers of programming capability. (done from 2008/09, now continuous) Ensure that programming is fully documented and that we employ two programmers for resilience	4	Depute Assessor/IT Team/ITWG		All
	83	Technological	Loss of sytsems administration capability	In House IT Team. Documented procedures, external support contrcat in place	2	3	6	Review support contract to ensure it provides correct cover. Periodically review documentation, no delay in filling any vacancy	4	Depute Assessor/IT Team/ITWG		All
	84	Legislative	Change to method of financing Local government	Monthly meeting with accountant (office manager and/or Assessor). Awareness of and input to government policy through SAA	2	2	4		4	SAA		Valuation

70-

Г	Diale No.	Catamani	Diels December Con-	Eviation Controls		_	Dist	Denviro d Actions	Destrict	Danas (a) was tale	Timenes	Main from the
		Category	Risk Description	Existing Controls	L	S	Risk Score	Required Actions	Residual Risk	Person(s) mainly responsible	Timescale "continuous/o ngoing" unless otherwise noted	
	85	Professional	Reliance on any one individual for particular functions	Review of working practices and manuals to eliminate bottlenecks where the skills or expertise of one person is relied on. Valuation: Assessor and all statutory Deputes are members of the SAA and influence national working practices through the SAA Committee system. Information from these Committees and groups is shared. The Assistant Assessor reviews performance and practice after each VAC hearing (currently in 2011 - monthly). Principal Valuers are on SAA Working Groups	2	2	4	SAA Committee memebership was reviewed in mid 2012. A further review is required once a permanent Assessor appointment is made	4	Assessor	Late 2014	Valuation
	86	Customer/ citizen	Insufficient staff/time to deal with registration applications received close to the 12 day deadline - for instance large numbers of postal vote applications	The risks of late rush are in any case mitigated by proactivity in registration and in postal voting publicity. Team Leader will keep informed of activity by parties and advise ERO accordingly.	2	2	4	There is sufficient staff available over the whole period, including late working at specific times. However, if there is a spate of illness or epidemic, we will re-allocate the workload to non electoral staff that have EROS access for scanning purposes an train them in part of the registration process. Postal Voting timing can be a particular risk because printers operate a queue system and any delay will lose a place in the queue. RO's staff have	d 3	ERO/Depute ERO	Sep-14	Electoral
	87	Customer/ citizen/ legislation		Parties/Permited Participants and Designated Organisations may ask for lists and registers at any time in the run up to the election	2	2	4	We will continue to try to agree dates prior to every election with political parties re the availability of registers and AV lists at 2 or set dates. this is done in conjunction with SAA, EC and EMB where possible. By ensuring candidates make arrangments to collect paper copies from only from Hillside House this has reduced the number of copies requested (which were never collected) Paper copies are only printed immediately prior to		ERO	Sep-14	Electoral
	88	Customer/ citizen	Local Election during canvass (including Community Council)	Staff from Information Team and Office Services have been seconded to Electoral Team during 2011 and are more aware of electoral work due to training received. ERO considers sufficient cover to deliver a local government election and maintain canvass timetable as this was delivered in 2009.All RO's requested to supply details of all	2	2	4	A STATE OF THE STA	4	ERO	annually September	Electoral
	89	Technological	Software becomes obsolete/ inefficient	Expertise within IT Team - continuously review software capabilities and staff needs. IT training organised in line with other training/development	2	2	4	Set up intra office working groups to allow improved communication between users and IT Team. Regular review of I Team's training needs. Software maintenance agreements kept place for key systems		ITWG group		Valuation

- 71 -

г	isk No	Catagory	Risk Description	Existing Controls	1	S	Diek	Required Actions	Posidual	Porcon(s) mainly	Timescale	Main function
				Existing Controls	L		Score		Risk		"continuous/o ngoing" unless otherwise noted	
		Environmental	Inefficient use of resources	Regular meeting with accountant and Office manager. Joint Framework agreement agreed. Use tendering where appropriate.	2	2		Closer liaion and working with Clackmannanshire Council Procurement Services		Assessor/Manageme nt team		All
		Financial		Regular meeting with accountant and Depute Assessor. Early preparation of Budget - 3 year budgeting	2	2		Later overview involving Senior Accountant and Assessor		Depute Assessor		All
		Legal/political	Court Action by Prisoners in run up to elections	establish "Caveats" with all local Courts and Court of Session	2	2	4		4	ERO		Electoral

- 72 -

	Category	Risk Description	Existing Controls	L	S	Risk Score	Required Actions	Residual Risk	Person(s) mainly responsible	"continuous/o ngoing" unless otherwise noted	
92	External	as in 2011 by Electoral	Membership of EMB (directly or through SAA) to influence and keep in touch with possible late changes	2	2	4	Continued membership of AEA and SAA to enure input can be made to EMB decisions. Close working with local ROs	4	ERO		Electoral
93	External	Out of date Corporate Address Gazetteer resulting in moving away from electoral data standards goals	New Council Tax properties are added to CT and EROS systems with CAG numbers. New Non Domestic properties are added to Best Value with CAG numbers	2	2	4	We will continue to assist CAGs with data from our systems to aid in their awareness of completeness of individual properties and verification of addresses	4	Assistant Assessor and Depute ERO		Electoral
94	Technical	Alterations to IT systems in the run up to an election	Work with software and hardware suppliers to ensure that there are no planned alterstions in the run up to an election/referendum	2	3	6	Critically risk assess any unplanned updates to ensure that the delivery of the election/referendum is not compromised. Close liaison with Returning Officers	4	ERO/Depute ERO/Systems Administrator		Electoral
	political/legal	Failure to become PSN accredited ahead of IER	Close working with Cabinet Office and other VJBs. Close monitoring of progress against project plan and early identification of issues. Close working with ROs	2	3	6	Consider use of CLAS consultant	4	ERO/Systems Administrator	Autumn 2014	Electoral
95	political/legal	Conflict between the requirements for the introduction of IER and the delivery of the SIR	Close working with Cabinet Office, Software suppliers and other VJBs. Close monitoring of progress and early identification of issues. Close working with ROs	2	3	6	Close working with SAA & AEA to ensure issue is raised at EMB and with Cabinet Office, Scottish Government and software suppliers. Ensure that SIR is not impacted	4	ERO/Depute ERO	Up to 19/09/2014	Electoral
96	Customer/ citizen	AV list for Returning Officers/printers	This is a major pressure point and there has to be early engagement with RO staff well before the election is called. If possible be involved at an early stage of negotiation between RO and printer regarding timing, but they are ultimately the ROs' decisions.	2	3	6	There are several ways to approach AV lists from an emergency scenario point of view, but the exact arrangements depend on the required final provision of the AV list. In all cases however, AV lists should be kept up to date and saved (or supplied to printers) on an incremental basis so that a system, power, or building failure even on the last day will not require a complete re-start,	9	Depute ERO	Review Early 2014	Electoral

Red text indicates fairly recent new items or comments

- 73 -



AGENDA ITEM 8

CENTRAL SCOTLAND VALUATION JOINT BOARD

Subject: INTERNAL AUDIT ANNUAL REPORT -

Meeting: CENTRAL SCOTLAND VALUATION JOINT BOARD

Date: 20th JUNE 2014 Author: INTERNAL AUDIT

1. INTRODUCTION

1.1 The purpose of this report is to present to the Joint Board the annual Internal Audit opinion on the Board's internal control environment.

2. BACKGROUND

- 2.1 Clackmannanshire Council's Internal Audit function provides Internal Audit services on behalf of the Assessor and the Valuation Joint Board.
- 2.2 An annual opinion is required by Performance Standard 2450 of the Public Sector Internal Audit Standards (PSIAS). In line with best practice the report will be used by the Board to inform its Annual Governance Statement.

3. RECOMMENDATIONS

3.1 The Joint Board is asked to note the contents of this report.

Iain Burns

Internal Audit and Fraud Team Leader, Clackmannanshire Council

LIST OF BACKGROUND PAPERS

1. Internal Audit Annual Report



INTERNAL AUDIT

ANNUAL REPORT

APRIL 2013 TO MARCH 2014

INDEX					
1.	INTRODUCTION	2			
2.	AUDIT OPINION	3			
3.	OVERVIEW OF 2013/14	4			
4.	QUALITY ASSURANCE	4			

1. INTRODUCTION

- 1.1 The purpose of this report is to provide an independent assurance statement on the effectiveness of the financial and non financial internal controls operating within Central Scotland Valuation Joint Board in the period April 2013 to March 2014.
- 1.2 Clackmannanshire Council's Internal Audit function provides Internal Audit services on behalf of the Assessor and the Valuation Joint Board. The provision of an Annual Report by the Internal Audit and Fraud Team Leader is required by Performance Standard 2450 of the Public Sector Internal Audit Standards (PSIAS).
- 1.3 It is the responsibility of senior management to establish an appropriate and sound system of internal control and to monitor the continuing effectiveness of that system. PSIAS requires that the annual internal audit opinion must conclude on the overall effectiveness of the organisation's framework of governance, risk management and control in a report that incorporates;
 - The opinion;
 - A summary of the work that supports the opinion; and
 - A statement on conformance with the PSIAS and the results of the quality assurance and improvement programme.
- 1.4 This report has been prepared in line with the above requirements.

2. AUDIT OPINION

2.1 To form an opinion on the Board's control environment, Internal Audit prepares an Annual Plan which incorporates the audits to be completed during the financial year. The audits in this plan are selected with a view to determining whether the risks facing the key corporate and service objectives are being adequately managed and financial and non financial controls are operating.

Basis of Assurance

- 2.2 In forming my opinion on the Board's control environment, I have relied on different sources, including:
 - The audit work undertaken by the Internal Audit and Fraud Team during the year to 31 March 2014,
 - Progress made by management in the implementation of Internal Audit recommendations,
 - Reports issued by the Council's external auditors, Deloitte LLP and other review agencies,
 - The Annual Governance Statement assurance process.
- 2.5 On this basis I am able to provide **significant** assurance upon the adequacy and effectiveness of Central Scotland Valuation Joint Board's framework of governance, risk management and control in the year to 31 March 2014.

Iain Burns	20 June 2014		
Internal Audit and Fraud Team Leader,	Date		
Clackmannanshire Council			

OVERVIEW OF 2013-14

3.1 Internal Audit and Fraud's Annual Plan for 2013/14 comprised 1 assurance audit (Information Governance and Data Security) together with time allocated for follow up work and input into the Annual Governance Statement (AGS) assurance process for the 2013/14 accounts. A total of 4 weeks were included within the Annual Plan.

Assurance

- 3.2 Within the Annual Audit Plan for 2013-14 a review of the Information Governance and Data Security was scheduled. The scope of the audit was to review and evaluate the guidance prepared by the Assessor which was updated and refreshed in summer 2013 to strengthen procedures and processes in the areas highlighted above. This included considering day-to-day practices to ensure that the updated guidance is being implemented and adhered to.
- 3.3 Internal Audit provided a significant level of assurance. In our opinion there is a strong control environment operating in relation to information governance and data security. We found that updated and refreshed guidance is available to staff and other stakeholders and is being adhered to. We also found that monitoring and reporting of adherence of guidance is robust.

Governance

3.4 The Internal Audit and Fraud Team have contributed to the Annual Governance Statement assurance process through reviewing Governance arrangements. This included reviewing and challenging evidence provided by the Board in support of the assurance statements.

4. QUALITY ASSURANCE

4.1 All Local Authority Internal Audit teams are required to operate in accordance with the Public Sector Internal Audit Standards (PSIAS). The PSIAS formalise standards to be achieved in relation to, for example, independence, staffing and training, audit strategy and planning, reporting and performance and quality and effectiveness.

- 4.2 Significant development work was identified and undertaken in 2013/14. This included re-designing the audit process including moving to an electronic audit package. This ensured that individual audit reviews focused more clearly on the key risks associated with the areas under review. As a result working papers and the format of our reports were revised to accommodate these changes.
- 4.3 The Internal Audit and Fraud Team has also undertaken a self assessment against the PSIAS during 2013/14 with the aim of identifying further development work required. A Quality Improvement Plan has been drafted which identifies a number of areas for improvement including updating the Audit Charter, reviewing and updating the Internal Audit Manual and giving consideration to how independent assurance over the fraud function will be provided.