

FALKIRK COUNCIL

**Subject: POLICE SCOTLAND – FALKIRK AREA COMMAND
PERFORMANCE REPORT**
Meeting: SCRUTINY COMMITTEE (EXTERNAL)
Date: 18 JUNE 2015
Author: DIRECTOR OF CORPORATE AND NEIGHBOURHOOD SERVICES

1. INTRODUCTION AND BACKGROUND

- 1.1 Following the establishment of Police Scotland on 1 April 2013 under the provisions of the Police and Fire Reform (Scotland) Act 2012, local commanders are required to report on performance with regard to the local policing plan. A new local Police Plan covering the period 2014 – 2017 was considered and approved by Falkirk Council on 25 June 2014. The Local Plan is noted as background to this report.
- 1.2 The local policing plan sets out the local priorities and objectives for the Falkirk Council area, and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. The plan takes account of the following:
- The Scottish Government’s overarching vision for public services;
 - Strategic priorities set by Scottish Ministers;
 - The Scottish Police Authority’s Strategic Police Plan;
 - The Chief Constable’s Annual Police Plan; and
 - Local context and need.
- 1.3 The area plan is supported by nine local community based plans, one for each of our Multi-Member wards. Although the policing plan covers a 3 year period this will be subject to review. The policing plan is aligned to the local outcomes within our Single Outcome Agreement. Local priorities have been informed by local people, communities and issues through Police Scotland’s intelligence led community policing approach. The plan also details how police resources will be deployed in support of local priorities and stresses the importance of working closely with partners.
- 1.4 This report covers the period April 2014 to March 2015, and highlights the performance of local policing across the Falkirk Council area, in accordance with the local policing plan, and the following local priorities:
- Protecting People and Places;
 - Dealing with Antisocial Behaviour;
 - Violent Crime;
 - Disrupting Organised Crime;
 - Crimes of Dishonesty; and
 - Making Roads Safer.

- 1.5 In order to achieve these priorities the annual Police Plan sets out the actions Police Scotland will undertake within the timeframe of the plan i.e. 2014-2017.

Protecting People

- 1.6 Actions to support this priority include:

- Prioritised investigation of crimes against vulnerable persons
- Risk assessments to identify victims and repeat and high tariff offenders.
- Early identification and support of vulnerable persons
- Processes to support child protection principles in respect of victims and offenders.
- Support plan for vulnerable adults
- Use partner agencies and community advisors to identify the incidence and victims of hate crime
- Regular participation in planning process and exercises
- Using resources from across Police Scotland to respond to major events or incidents
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank

Protecting Places

- 1.7 Actions to support this priority include:

- Increased staffing for the Community Investigation Unit
- Increased patrol and response capacity at peak times of offending
- Regular analysis of offending patterns to best direct the police response
- Continue to develop early intervention actions through the local MATAC process
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank

Dealing with Anti-Social Behaviour

- 1.8 Actions to support this priority include:

- Analysis of crimes and incidents to target resources
- Focused activity by community teams to prevent incidents
- Involvement of partners to develop preventive measures
- Consultation to measure community confidence and satisfaction
- Close working relationships with licensed trade to promote the licensing objectives
- Continue to develop early intervention actions through the local MATAC process
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank

Violent Crime

1.9 Actions to support this priority include:

- Analysis of crimes and incidents to target resources to locations and offenders
- Increased patrol and response capacity at peak times for offending
- Work with partners to develop intervention strategies in regard to violence against women
- Work with partners to develop intervention strategies for violence in houses
- Close working relationships with licensed trade to promote the licensing objectives
- Continue to develop early intervention actions through the local MATAC process
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank

Disrupting Organised Crime

1.10 Actions to support this priority include:

- Analysis of intelligence to target offenders
- Joint operations with partners to apply differing sanctions to criminals
- National and regional resources used to support operations
- Seizure of criminals' cash and assets
- Use intelligence to prevent criminals obtaining public contracts
- Scrutinize all licensing applications to identify any links to crime groups
- Disrupt the use of the road network by crime groups
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank

Crimes of Dishonesty

1.11 Actions to support this priority include:

- Provide warnings about known scams and localised spates of crime.
- Disrupt the use of the road network by criminals
- Increased staffing in Community Investigation Unit
- Targeted and focused operations
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank

Making Roads Safer

1.12 Actions to support this priority include:

- Listen to local communities about road safety concerns
- Identify problem locations using road collision data and analysis
- Take appropriate action in relation to concerns about speeding and those parking issues which remain a police responsibility.
- Target repeat offenders particularly disqualified drivers and drink drivers
- Carry out regular high profile road policing operations

- Work with partners to provide engineering solutions for safer roads
- Use Automatic Number Plate Recognition to identify offences and offenders
- Work with partners to educate road users about road safety
- Use road checks and visible patrols to reduce risks and increase safety on roads and disrupt criminal activity
- Allocate responsibility and accountability for delivery against priorities to an officer of superintendent rank.

1.13 The reports will be presented by Mandy Paterson, Chief Inspector, Area Commander, Falkirk Area Command who will also answer any questions Members may have on the attached reports.

1.14 A summary report is provided by Police Scotland at appendix 1. The detailed performance report is attached at appendix 2. This provides performance on a number of different indicators as well as trend analysis. In addition to this, the report also covers current risks and threats associated with the Local Policing Plan.

1.15 The core performance data is provided within the attached appendices. The report style is consistent with that provided for Clackmannanshire and Stirling Councils.

2. CONCLUSION

2.1 This report provides an opportunity for Members to fulfil their scrutiny role on local policing as set out in the Police and Fire Reform (Scotland) Act 2012.

3. RECOMMENDATIONS

3.1 **It is recommended that the Scrutiny Committee (External) consider the performance of Police Scotland against the priorities contained within the local policing plan and the performance noted against those as set out in the appendix to the report.**

..... DIRECTOR OF CORPORATE & NEIGHBOURHOOD SERVICES

Date: 26 May 2015

Ref: ABC0515AW – Police Scotland – Falkirk Area Command Performance Report

Contact Name: Andrew Wilson

LIST OF BACKGROUND PAPERS

1. Police Scotland Local Plan 2014 - 2017

Any person wishing to inspect the background papers listed above should telephone Falkirk 01324 506046 and ask for Andrew Wilson.



Subject **PERFORMANCE FALKIRK COUNCIL AREA APRIL- MARCH 2015**
Date: **18 JUNE 2015**
Author: **LOCAL POLICE COMMANDER**

1. INTRODUCTION

- 1.1 The purpose of this report is to highlight matters in the Area Command such as emerging trends, threats and issues or particular successes and difficulties.
- 1.2 The Falkirk Policing Performance Scrutiny Report table contains the current information on performance against selected performance indicators. This covering report provides complementary information to that in the table to present a rounded picture of issues affecting policing in Falkirk Council area.
- 1.3 Data for this report is sourced from Police Databases that are subject to changes as enquiries progress. The data provided in the table and report is for information purposes to allow Board Members to conduct their scrutiny responsibilities. It should be noted that the timing of this meeting of the Committee allows the reporting of full fiscal year to date 2014/15 with statistics covering Quarters 1 - 4. There may be minor amendments between the information in this report and the final 2014/15 statistics – for example due to delayed reporting or recording of crimes, road crashes or incidents. **It would not therefore be accurate or appropriate to refer to, quote or use the data in this report as official statistics.** 5 year average figures are not available for all measures.
- 1.4 The format of this report reflects the Falkirk Local Policing Plan priorities (i.e. **Protecting People and Places, Dealing with Antisocial Behaviour, Violent Crime, Disrupting Organised Crime, Crimes of Dishonesty and Making Roads Safer**). There is also a further category of Cross Cutting Themes which are relevant to all the foregoing priorities.
- 1.5 The format of this report is based on a Covalent report which it is hoped will be the reporting tool once training has been undertaken. A key to the icons precedes the table.
- 1.6 There will be contextual information provided on current performance. For a small number of indicators, only the Forth Valley Division figure is available at this time and this is identified in the contextual comments.

2. INFORMATION

- 2.1 The period April 2014 to March 2015 sees the long-term trend of reducing crime rates continuing in crime groups 1 to 4, with an overall reduction of 15% (908 fewer crimes) when compared with the 5 year average. When compared with the same period 2013/14 there has been a drop of 5.9%, down 324 crimes from 5479 to 5155.
- 2.2 Year on year, there have been reductions in the number of Group 3 Crimes of Dishonesty, down by 8% from 3517 to 3227 (290 fewer crimes) and of Group 4 Vandalism/Fire-raising etc. damage to property crimes down by 6.8% from 1580 to 1472 (108 fewer crimes) which have contributed to the overall fall in groups 1 – 4 Crime. These are offset by an increase in Group 1 Crimes of Violence up by 19.7% from 152 to 182 (30 more crimes,) accompanied by an increase in Group 2 Crimes of Indecency which is up by 19.1% from 230 274 (44 more crimes).
- 2.3 The performance indicators currently used in the table reflect the aspirations of Forth Valley Division to achieve continuous improvement in service delivery to the communities in this area.
- 2.4 The table contains information produced by Police Scotland which is relevant to national priorities and also reflects the objectives in the Falkirk Local Policing Plan. The 39 new local plan indicators are shown as *italics* in the table. Where indicators link to more than one of the six policing priorities they have been collated under the heading of Cross Cutting Themes.
- 2.5 Together, they help to provide information on trends in performance which is expanded by the contextual information and actions shown in the final column. Thirty-one of the local plan indicators currently contain data which allow long term comparisons to be made. Of these, 15 show positive performance, 1 remains static whilst 13 show reduced levels. Forty-seven of the local plan indicators currently contain data which allow short term comparisons to be made. Of these, 23 show positive performance, 5 remain static whilst 19 show reduced levels. The scrutiny table provides detail of how significant the variations in performance were, and whether it varied in respect of the previous year or the 5 year average or both.
- 2.6 One of the objectives under the priority of **Protecting the Public** is to reduce the levels of **crimes of indecency**. The increase in this crime group over the first quarter continued to impact on figures for the rest of the year and shows a rise of 19.1% from 230 during the reporting period last year to 274 in this year. Crimes are recorded according to the date they are reported regardless of when they occurred, and just over a quarter (25.9%) of the crimes reported since 1 April 2014 occurred before that date and are classed as historic enquiries. Levels of offending by individuals who are strangers to the victim remain very low. Out of 50 reports of rape, 19 (38%) are historical abuse investigations.

- 2.7 Another objective under the preceding priority is to respond to **hate crimes** and offences. There has been a slight increase in reported hate crimes, up from 219 to 223. The largest single characteristic of victims continues to be based on race with 62% of all such crimes falling within this category. The rates for detecting offenders remains high at over 80% and reflects the importance placed on addressing this issue. Effort in detecting offenders is complemented by the provision of assistance, advice and guidance to victims.
- 2.8 The number of **domestic abuse incidents** (1573) shows a reduction down 45 crimes against the previous year (1618). This issue has been given particular emphasis within Forth Valley Division and measures including intervention, enforcement and target profiling have been applied successfully.
- 2.9 The long-term downward trend in crimes and offences involving **anti-social behaviour, disorder and vandalism** has continued over the reporting period. There was a significant decrease of just over 21.6% (-2259) in complaints of disorder from the previous year, and a similar picture with vandalism which showed reductions of about 6.5% (-93).
- 2.10 In respect of **violent crime**, overall this crime type has increased. Charges in relation to child cruelty have risen, up from 26 to 41, and account for the increase in this crime group. The number of serious assaults which accounts for 34.6% of this crime group, has remained at the same level (63 crimes) as the previous year. The number of attempted murders has fallen from 10 to 8 with all crimes detected. The number of robberies has reduced by 1 crime, down from 26 to 25, and overall this crime type remains a rare incident. Most robberies involve the taking of items such as mobile phones and small sums of money and are carried out by way of threat of violence rather than acts of violence. Minor assaults have increased, up 1.3% (+26) from last year. Overall this category is following a downward trend as the current level is still 4.2% lower than the 5 year average. Detection rates in all of these categories remain at high levels. In the majority of assaults no weapon was used.
- 2.11 Charges in relation to the **misuse of drugs** have fallen from last year in the number of persons charged with the supply, production or cultivation of illegal substances (199 to 171) however last year was higher than the preceding two years and this year sees trends taking performance back towards the levels seen in previous years.
- 2.12 **Crimes of dishonesty (group 3)** shows an overall reduction of 8.2% against the same period last year, down from 3517 to 3227, and is at its lowest level seen in the preceding 5 years. One of the most significant increases has been in thefts by housebreaking (550 to 573), but this can be attributed to an increase in crimes involving thefts from sheds and garages rather than break-ins to houses. Reports of theft by shoplifting & fraud have reduced significantly by 12.6% & 23% respectively and are also at their lowest levels in the last 5 years. The detection rate for acquisitive crime stands at 40.6%.

- 2.13 **Road Policing and Road Crime** is being addressed within the new structure of a local Forth Valley Divisional Road Policing Unit supplemented by the national Trunks Road Policing Group which covers activity on key main routes. The number of injury road collisions has reduced (257 to 242) and people killed or seriously injured has increased slightly (46 to 47). Focused efforts on addressing the potential causes of collision such as speeding continue although there has been a reduction in detection in the number of speeders, despite proactivity, the number of drivers not wearing seat belts and using mobile phones while driving have similarly reduced.
- 2.14 **Community Confidence and Engagement** remains at the heart of local policing, and the **number of complaints about the police** and the nature of such complaints can be a measure of how well this is being achieved. The number for this reporting period is 107. There were a total of 167 allegations contained within the 35 complaints, of which 147 were in relation to the actions of staff whilst on duty, 0 for off-duty incidents and 20 in respect of the quality of service delivered by the organisation. No significant trends in respect of individuals or particular locations are currently discernible. The results of the **service user survey** shown in sections 72 - 78 of the table relate to Forth Valley Division as a whole, although it is anticipated that future figures will be broken down to local authority areas. There is generally a high level of satisfaction with the various elements of service delivery.

3. RISKS AND THREATS

- 3.1 Some of the risks and threats which continue to present are:

- Metal theft – this has reduced over the year
- Skimming devices in Automated Teller Machines
- Bogus collection/theft of "charity" clothing – although sporadic and has reduced
- Child neglect (including the level of care and hygiene in the home)
- Local impact of serious organised crime groups
- So called "Legal highs" – this is a national issue.

By their nature, these remain longer-term threats and Forth Valley Division continues to focus on intervention and enforcement to address them.

- 3.2 No significant new operational issues emerged during the last reporting period.
- 3.3 During the current reporting period, officers in operations and our Community Investigation Unit have worked continuously in both prevention and enforcement activity tackling vehicle related crime. This has manifested itself in the Falkirk area with thefts of vehicle keys via housebreaking or sneak in thefts and subsequently the vehicles have been stolen using the true keys. Information sharing amongst neighbouring divisions has assisted with the identification and the detection of a number of offenders from outwith the division

4. UPDATES

- 4.1 This section of the report provides brief details of any matters within Falkirk Area Command which present a challenge for Forth Valley Division or which are of particular interest. Information on recent issues which emerged since the production of this report will be provided by way of a verbal report at the meeting.

5. Appendices

- 5.1 Appendix 1 – Falkirk Policing Performance Scrutiny Board Report












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LOCAL COMMANDER, FORTH VALLEY DIVISION

Date: 1 June 2015
Contact Name: PC Amy McGregor (01324 678855)

Falkirk Policing Performance Scrutiny Report



Performance Indicators – 1 April 2014 to 31 March 2015

Appendix 2

Key		
PI Status	Five Year trend	Comparison to previous period
 Alert		
 Warning	 Improving	 Improving
 OK	 No change	 No change
 Unknown	 Getting worse	 Getting worse
 Data only		

Falkirk Police Plan 2014-17 : Performance Reporting

Protecting People

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
1	Number of Group 2 Crimes – Crimes of Indecency	 229.6	230	Reduce	274		<p>Context: In the great majority of crimes of indecency, the perpetrator is known to the victim – the number carried out by strangers remains extremely low. All sexual crimes are investigated with the same thoroughness regardless of when they were committed. The CID oversees every sexual offences case and these are scrutinised daily to ensure prompt progress of the investigation. In recent years there has been a growing confidence among victims to report these crimes. Third party reporting through other organisations is also being promoted through a portal on the Police Scotland website on which details of participating bodies are available. Excessive alcohol consumption increases victim vulnerability to this type of crime, and police and partners are developing ways to highlight this to potential victims and to others who would be able to intervene.</p>

NDA = no data available

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Falkirk Policing Performance Scrutiny Report

Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Protecting People

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>Update: The review period April 2014 to March 2015 shows an overall increase of 44 additional crimes (up 19.1%) recorded under Group 2 Crimes of Indecency. A rise in the number of historic offences explains the increase in the current reporting period.</p> <p>Of the 274 crimes reported since 1 April 2014, 203 were committed during that time frame whilst 71 (25.9%) were committed before that date with 58 of those having occurred before 1 April 2013 and are classed as investigations in historic crimes. Over a quarter of all historic crimes were of rape (details in KPI 2 below). An increase in victims reporting historic crimes is seen as a positive indication of victim confidence in police and, in conjunction with proactive investigation by the Domestic Abuse Unit, this has led to an increase in this area, not just locally but also across the wider area.</p>
2	Group 2 Crimes - Detection Rate	 73.2%	83.5%	Increase	79.6%		<p>Context: There are Standard Operating Procedures (SOPs) to direct investigations into these crimes. Enquiries can be protracted and detection rates can fluctuate month to month, but on average over the longer term are about 80%.</p> <p>Update: The period April 2014 to March 2015 is up on the 5 year average by a rise of 6.4 percentage points, whilst compared with the same period last year, there is a reduction of 3.9 percentage points. Out of 203 crimes committed during the current period, 156 have been detected whilst 47 still have enquiries ongoing. A further 25 historic crimes still have enquiries ongoing.</p>
3	<i>Number of Rapes</i>		50	Reduce	50		<p>Context: A dedicated Rape Investigation Unit has been</p>

NDA = no data available

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Falkirk Policing Performance Scrutiny Report

Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Protecting People

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
		37.6					<p>established in Forth Valley Division. Their remit is to oversee the investigation into these crimes to ensure a common standard of investigation is followed in accordance with the force's Rape Investigation Protocol.</p> <p>Update: Historical reporting of this crime type is still contributing to this figure. Although 50 crimes of rape were reported within the reporting period only 31 crimes were committed during that time, the other 19 were committed pre 1 April 2014, 13 of these occurred prior to 1 April 2013 and have been reported to police as historic crimes.</p>
4	Rape Detection Rate	 68.4%	84%	Increase	84%		<p>Context: In common with other crimes of indecency, detection of rapes often happens months after they are reported. So crimes recorded in any month may not be the same as crimes detected. This makes detection rates fluctuate considerably between months and may sometimes result in rates of over 100%. Forensic investigation is important, but is obviously less applicable for "historic" crimes.</p> <p>Update: The current period shows the level of detected crimes has dropped when compared with the previous year to date and the 5 year average. These detection rates relate to 40 crimes that have been detected during the reporting period, 15 of which were historic. Enquiries are ongoing in relation to the outstanding undetected crimes.</p>
5	Sexual Offences Liaison Officer deployed within 24 hours for all rapes	NDA	NDA	Maintain	100%		<p>Context: A Sexual Offences Liaison Officer (SOLO) is specially trained to provide support to victims of rape and early deployment has proven to be of great benefit to victims. The Target is a Forth Valley wide target to achieve 100%</p>



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Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting							
Protecting People							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>Sexual Offences Liaison Officer (SOLO) deployment within 24hrs of such a crime being reported. There is no previous comparative data available.</p> <p>Update: This target has been achieved for this reporting period.</p>
6	Level of repeat offending – Registered Sex Offender committing sexual offences / other offences (now reported at Falkirk Area Command level)	NDA	NDA	--	2 / 30		<p>Context: Management of offenders under the Multi Agency Public Protection Arrangements (MAPPA) is intended to limit the risk posed to the community. The level of management applied is commensurate with the perceived risk. There are currently 110 registered offenders – of these there is none in the highest category (level 3) with 19(17.2%) at level 2 and 91 at the lowest level 1 (82.7%)</p> <p>Update: 30 of the 110 offenders registered in Falkirk Local Area Command re-offended after inclusion on the sex offenders register, with a total of 2 of these persons having committed offences which involved a sexual element.</p>
7	<i>Number of young people who offend</i>	NDA	1788	--	769		<p>Context: This figure is for the whole of Forth valley Division. The population of 8 to 17 year olds is estimated at 34,307 and the year to date number of young people who offend per 10k population is calculated at 224. In context, over 2014/15 the percentage of 8 to 17 year olds that offend is 2.2%.</p> <p>Update: This 56.9% reduction may be as a result of the whole systems approach being successful.</p>

NDA = no data available

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Falkirk Policing Performance Scrutiny Report

Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Protecting People

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
8	<i>Number of young people issued with Formal Warnings</i>	NDA	129	--	147		<p>Context: These figures are for the whole of Forth Valley.</p> <p>Update: The number of young people issued with formal warnings as a means of diversion from the traditional route of criminal justice via SCRA/COPFS has increased compared with the previous reporting period showing an increase of 14% with 18 more young people warned. This can be viewed as a positive result as this increase reflects the desire to reduce the criminalisation of young people for minor crimes and offences as, in accepting a warning, they are acknowledging they have done something wrong and have an opportunity to learn from a mistake and if relevant make restitution to a victim.</p>
9	<i>Number of young people who are referred to an Early & Effective Interventions co-ordinator.</i>	NDA	NDA	Increase	NDA		<p>Context:.</p> <p>Update: An issue has been identified with the figures for this KPI. This will be addressed for the next reporting period however they are not available at the time of publication.</p>
10	<i>Number of proactive internet based Child Protection investigations</i>	NDA	NDA	--	31		<p>Context: This figure is for the whole of Forth Valley Division and is a new measure therefore no comparative data is available. Over time this will provide an indication of proactive work in this area.</p>
11	<i>Number of children referred to partner agencies</i>	NDA	NDA	--	378		<p>Context: This figure relates to the number of children 15 years and under (or 16-17 years if under a supervision order) reported to Scottish Children's Reporter Administration or to</p>

NDA = no data available

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Falkirk Policing Performance Scrutiny Report

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Falkirk Police Plan 2014-17 : Performance Reporting

Protecting People

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>the Procurator Fiscal across the Forth Valley Division.</p> <p>Update: There is no baseline data with which to compare performance. The year to date figure for referrals can be broken down as follows: SCRA = 123 SCRA/PF = 61 PF only = 194</p>
12	<i>% of police attendance at Child Protection case conferences</i>	NDA	NDA	--	92.1%		<p>Context: This figure relates to % of Police attendance as a result of invitations to partner agency child protection case conferences and is for the whole of the Forth Valley Division. These meetings include Pre-birth meetings, initial meetings and review meetings</p> <p>Update: There were 534 meetings held during the reporting period, 492 of which were attended by Police. Of those attended 33 were pre-birth, 118 initial and 339 were review meetings. Police reports are provided to all meetings not personally attended by officers.</p>
13	<i>E-Safety Partnership - No of persons engaged with at talks/events</i>	NDA	NDA	--	337		<p>Context: The partnership comprises Police, Education, Child Protection, Social Work, 3rd Sector Agencies and private technology industries and works with the Scottish Government Child Internet Safety Stake Holders Group. This measure indicates the total number of persons engaged with at E-Safety Partnership events and presentations in the Falkirk area. Children are placed into 3 age groups – 5-7yrs, 8-10yrs & 11-16yrs with a separate category for parents.</p> <p>Update: Between April & June 2014 events were delivered</p>

NDA = no data available

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No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							in the Falkirk area to 0 x 5-7 year olds, 57 x 8-10 year olds, 82 x 11-16 year olds and 198 adults including parents and professionals from across Forth Valley from sectors including Education, Social work and Health services with a view to enabling them to cascade this to piers and service users. .
14	<i>Number of adult at risk referrals made to partner agencies</i>	NDA	NDA	--	1790		<p>Context: This figure relates to the Forth Valley Division and captures the number of adults identified by police to meet the Three point test under the Adult Support and protection (Scotland) Act 2007. Adults at Risk are defined as those over 16 years who are unable to safeguard their own well-being, property, rights or other interest and are at risk and because they are affected by disability, mental disorder, illness or mental infirmity, are more vulnerable to being harmed than adults not so affected.</p> <p>Update: There is no baseline data with which to compare performance.</p>
15	<i>Number of hate crimes</i>	NDA	219	Reduce	223		<p>Context: Police now specifically identify all categories of hate crime committed in respect of personal characteristics such as disability and sexual orientation as well as race. However, race remains the single largest category. Additional support to victims of such crime is often an important element of the response.</p> <p>Update: During the review period April 2014 to March 2015 there were 222 Hate Incidents resulting in 223 charges. Of these 180 were detected.</p>

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No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>138 were due to Race which accounts for 62% of all Hate Crimes recorded.</p> <p>There were 47 Hate Crimes directed at Police, 19 of which were due to Race. This has reduced significantly compared with last year when 69 such crimes were directed at police.</p> <p>Race Remains the greatest Hate Crime motivation within Falkirk but is not exclusive to any one Ethnic Grouping as the victims were of English, Polish, Pakistani and Indian, Hungarian, Iraqi, Welsh, Haitian, Hong Kong, Zimbabwean, Northern Irish, Dutch, South African, Phillipino and Italian backgrounds.</p>
16	Hate crimes and offences – detection rate	NDA	86.1%	Increase	80.3%		<p>Context: Police now specify all categories of hate crime committed in respect of personal characteristics such as disability and sexual orientation as well as race. Victims of hate crime can be amongst the most vulnerable persons in the community, and investigation of such crime receives particular focus</p> <p>Update: As a result of the priority these crimes are given 80.3% of crimes this year have been detected so far. The year to date figure has reduced compared with both the preceding period and the previous year however remains high and is indicative of the priority afforded to these incidents. Notably the reduction of crimes directed at police officers will have an impact on the overall detection rate as in those particular crimes the offender was already known. Where crimes remain undetected there is usually an insufficiency of corroborative evidence. There is evidence of society becoming less tolerant of hate crime with instances of third</p>

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Falkirk Policing Performance Scrutiny Report

Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Protecting People

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							party reporting being made where the complainer has not been traced. In such cases it is more difficult to detect an offender.
17	Total domestic abuse incidents	NDA	1778	--	1921		<p>Context: The targeting of repeat offenders and strong levels of support for victims are both key to addressing the issue of domestic abuse.</p> <p>Update: This has increased by 8% compared with last year. The Domestic Abuse Investigation Unit is now well established and has the remit of investigating historical abuse investigations which have increased as a result of increasing confidence in police who are working alongside partner agencies such as Women's Aid. These incidents are still afforded a priority status and are managed at daily Tasking Meetings.</p>
18	Total crimes and offences in domestic abuse incidents	NDA	1618	--	1573		<p>Context: This figure relates to the total number of crimes recorded that are attributed to domestic abuse.</p> <p>Update: The current figures show a reduction of 2.8% compared with the same period last year.</p>
19	% of Domestic abuse incidents that result in a crime being recorded	NDA	49.5%	--	60.8%		<p>Context: This figure relates to the number of Domestic Abuse incidents reported that are subsequently investigated as crimes. All domestic abuse incidents are subjected to a high level of scrutiny to ensure a victim oriented approach. NB this figures relates to number of incidents not number of crimes.</p>

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							Update: There has been an increase of 11.3 points in respect of the number of domestic incidents that were subsequently recorded as a crime compared with previous year to date.
20	<i>Total crimes and offences in domestic abuse incidents detection rate</i>	NDA	80.2%	Increase	83.2%		<p>Context: High detection rates arising from thorough investigation may contribute to reductions in the incidence of domestic abuse by highlighting to the perpetrator the likelihood of arrest and subsequent criminal proceedings as a consequence of their action.</p> <p>Update: The detection rate for these crimes has risen by 3 percentage points. These crimes continue to be prioritised and every effort made to trace offenders and protect victims.</p>
21	<i>Number of detections for domestic abuse bail offences.</i>	NDA	113	--	113		<p>Context: This figure provides an indication of how many offenders have breached bail conditions imposed at court following incidents of a domestic nature.</p> <p>Update: The figures show no change from the previous year.</p>
22	<i>Ensure 95% of domestic abuse initial bail checks are conducted within a prescribed timeframe (24hrs)</i>	NDA	NDA	95%	94.9%		<p>Context: This KPI relates to when a perpetrator of domestic abuse has been held in custody and released on bail from court. Once Police are notified they thereafter have 24hrs to trace the victim and notify them of the release to prevent further crime and reduce risk and harm to the victim and wider society.</p> <p>Update: This area is given a high degree of priority with all possible effort made to deliver these messages within the target time.</p>

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23	<i>No of individuals subject of Multi Agency Tasking and Coordinating - MATAC referrals (High risk perpetrators of domestic abuse)</i>	NDA	NDA	--	25		Context: This process started in June 2013 and therefore no previous comparative data is available.
24	<i>No of individuals subject of Multi Agency Risk Assessment Conferences - MARAC referrals (High risk victims of domestic abuse)</i>	NDA	NDA	--	65		Context: This process started in August 2013 and therefore no previous comparative data is available.
25	<i>CONTEST – measures to be developed locally</i>	NDA	NDA	--	29		<p>Context: CONTEST is the UK Government's Counter Terrorism Strategy which is organised around 4 work streams, each comprising a number of key objectives: <u>Pursue:</u> to stop terrorist attacks <u>Prevent:</u> to stop people becoming terrorists or supporting terrorism <u>Protect:</u> to strengthen our protection against a terrorist attack <u>Prepare:</u> to mitigate the impact of a terrorist attack</p> <p>Update: Counter Terrorism (CT) CONTEST awareness inputs have been delivered to LA Chief Executives and Senior Management. Workshop to Raise Awareness of Prevent (WRAP) has been delivered at SPS College, Brighton's and a Product presentation was delivered to Polmont YOI. CT Awareness/Hostile Reconnaissance and WRAP 3 presentations have been delivered to Polmont YOI. Bespoke CT Awareness sessions have been delivered to</p>

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							<p>Police and Scottish Fire & Rescue Service (including Roads Policing and Officers managing Vulnerable Persons Database).</p> <p>The Forth Valley Multi Agency CONTEST Group met on 2nd July, 10th October 2014 and 14th January, 31st March 2015 with senior representation from Falkirk Local Authority who are working towards delivery of the Governments National Strategic Implementation Plan.</p> <p>CONTEST Lead Supt McAllister met with senior management Falkirk LA to provide overview of CONTEST and to discuss LA structures in relation to this.</p> <p>Prevent Delivery Unit provided a CONTEST/Prevent Product input to 80 Directors/Heads of Service/Managers within Criminal Justice/Social Work.</p> <p>ACT Now presentations were delivered to students at both Falkirk and Braes High School.</p> <p>CONTEST Lead Supt McAllister provided at CONTEST/Governance input to Polmont YOI CONTEST representative.</p> <p>CONTEST Lead Supt McAllister provided a CONTEST Input to senior management, NHS</p> <p>WRAP 3 Presentations were delivered to Forth Valley College and Guidance/Pastoral Heads from Falkirk Schools.</p> <p>A Local Implementation Plan overview was provided to Falkirk Community Trust.</p> <p>Year to date at December 2014 there have been 29 presentations delivered in the Falkirk Council area in effort to raise awareness of the CONTEST strategy</p>







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Protecting Places							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
26	Total number of Group 4 crimes	 1973	1580	Reduce	1472		<p>Context: Group 4 Crimes include Fireraising, Vandalism, Reckless Conduct (with a Firearm) and Culpable and Reckless Conduct (not firearms). Vandalism typically makes up 91% of this crime type.</p> <p>Update: There has been a reduction of 6.8%, down 108 crimes in the total number of reported Group 4 crimes year compared with the same period last year. This is continuation of the longer term reduction of 25.4%, 501 crimes fewer when compared with the 5 year average. 2014/15 year was the lowest reported level of these crimes in 5 years.</p>
27	Group 4 crimes detection rate	 36.7%	34.3%	Increase	31.3%		<p>Context: Perpetrators are normally local to the community in which crimes are committed, and community officers focus on identifying them.</p> <p>Update: The detection rate for Group 4 Crimes has fallen by 3.1 points compared with last year and is down 5.4 points compared with the 5 year average. The detection rate has dipped however taking cognisance of the resourcing challenges during quarters 2 & 3 and priority being given to more serious crime, acts of vandalism will fall for review and investigation as such challenges ease.</p>
28	Number of vandalism	 1786	1429	Reduce	1336		<p>Context: Most common types of damage are to house windows and to vehicles.</p>

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Protecting Places

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							Update: There has been a 6.5% reduction in the number of reported vandalism. The longer term reduction also continues to show a drop in this crime type with the current figure 25.2% lower when compared with the 5 year average.
29	Vandalism detection rate	 35%	32%	Increase	29.1%		Update: The detection rate for vandalism has fallen by 2.9 points compared with last year's figures and is 5.9 points lower than the 5 year average.
30	Number of Fireraising	 111.6	73	Reduce	64		Update: Reported crimes of Fireraising are down 12.3% when compared with the previous year and the long term reduction continues with a 42.7% drop when compared with the 5 year average.
31	Fireraising detection rate	 35.8%	31.5%	Increase	29.7%		Update: The detection rate for crimes of Fireraising is down 1.8 points compared with the same period last year and down 6.1 points on the 5 year average.

Falkirk Police Plan 2014-17 : Performance Reporting

Dealing with Antisocial Behaviour

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
32	Number of complaints regarding disorder	NDA	10,467	Reduce	8,208		Context: As incidents of disorder often feature noise/neighbour disputes, work is being undertaken to identify locations where there are repeat occurrences to

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Dealing with Antisocial Behaviour							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>allow preventive /intervention strategies to be developed by partner agencies. High visibility patrols are directed in accordance with intelligence and information about incidents of recurring disorder involving particular locations or individuals. This includes local community information which identifies any recurring disorder</p> <p>Update: There has been a continued reduction in incidents of disorder against last year which follows the long term trend over the past few years. The number of incidents of disorder reported for the full year 2014/15 have fallen by 2259 (21.6%) when compared with the same period the previous year. Joint TT&CG with Falkirk Council is continuing involving regular partnership liaison and circulation of daily tactical reports. CI Paterson will provide an update in relation to the Daily Tactical to the Board.</p>

Falkirk Police Plan 2014-17 : Performance Reporting							
Violent Crime							
No.	Performance Indicator	5 Year Average	Apr-Mar 2014	Target	Apr-Mar 2015	Short Trend	Context and Actions/Response
33	Total number of Group 1: Crimes of Violence	 172.8	152	Reduce	182		<p>Context: Group 1 Crimes encompass serious crimes of violence such as Murder, Att Murder, Robbery, Child Cruelty and Serious Assault. The Criminal Investigation Department has primary responsibility for the investigation of such incidents. Group1 crimes of violence are scrutinised on a daily basis and at present</p>

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Falkirk Police Plan 2014-17 : Performance Reporting

Violent Crime

No.	Performance Indicator	5 Year Average	Apr-Mar 2014	Target	Apr-Mar 2015	Short Trend	Context and Actions/Response
							<p>there are no clear trends of concern.</p> <p>Update: Due to a rise over the first two quarters of 2014, the overall level of violent crime is up 19.7% compared with the same period last year, and levels are also 5.3% higher when compared against the 5 year average.</p> <p>Serious Assaults account for 34.6% of Group 1 crime, Robbery 13% Child Cruelty accounts for 22.5%. Whilst there has been no significant change in the numbers of Serious Assaults or Robbery from last year, Child Cruelty related charged have increased by 57.7% up from 26 in 2013/14 to 41 in 2014/15. This increase is as a result of increased awareness of the implications of drugs supply and other risk factors when officers attend homes where there are children during routine calls or through proactivity and this has contributed to the overall rise in this group.</p> <p>One high profile Murder, with a successful outcome at court, occurred during the review period.</p>
34	Number of reported Attempted Murder	 23.2	10	Reduce	8		<p>Context: The overall trend for this crime type is downward compared with the 5 year average however generally numbers are low therefore there may be fluctuations.</p> <p>Update: There has been 2 less instances of this type of crime year to date.</p>

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Violent Crime

No.	Performance Indicator	5 Year Average	Apr-Mar 2014	Target	Apr-Mar 2015	Short Trend	Context and Actions/Response
35	<i>Attempted Murder detection rate</i>	100%	100%	Maintain	100%		<p>Context: Due to low numbers of these crimes detection rates appear as a high percentage.</p> <p>Update: Due to the scrutiny and priority these crimes are afforded the detection rates are high. All of the 8 incidents that occurred within the period are detected.</p>
36	Number of reported Serious Assault	 76.6	63	Reduce	63		<p>Context: The weekend period is the peak period for serious assaults, often linked to the consumption of alcohol. Most offenders are male. Most assaults are carried out by kicks and punches rather than by use of a weapon.</p> <p>Update: Despite the earlier reported rise over Qtrs 1 and 2 of 2014/15, there has been no change in the overall level of this crime type compared with the same period last year and the figures show a reduction of 17.8% when compared against the 5 year average.</p>
37	Serious Assault detection rate	 96.3%	93.7%	Increase	93.7%		<p>Context: Crimes are recorded on the date they are reported regardless of when they occurred. Detections are recorded on the date a perpetrator is charged, regardless of when the crime was committed. This can mean that in any given month more detections are recorded than the number of crimes that are reported in a particular category. As detection rate is calculated as the proportion of crimes detected against those recorded over a specific period, this can result in detection rates of more than 100%.</p> <p>Update: Group1 crimes of violence are scrutinised on a daily basis and at present there are no trends in respect</p>



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Violent Crime							
No.	Performance Indicator	5 Year Average	Apr-Mar 2014	Target	Apr-Mar 2015	Short Trend	Context and Actions/Response
							of perpetrators, victims or locations. The current detection rate remains high and is there is no change compared to the previous year however it is down 2.6 percentage points when compared against the 5 year average. There has been focused activity across the area including licensed premises checks directed towards prevention and providing reassurance with regard to tackling violent crime.
38	Number of reported Robbery	 23	26	Reduce	25		<p>Context: This category also includes assault with intent to rob. Most crimes involve theft of items from individuals such as mobile phones and small amounts of cash. All cases, regardless of the property taken, are given the priority afforded to crimes of violence and are overseen by the Criminal Investigation Department. Numbers are generally low in this category and fluctuations can be seen from month to month</p> <p>Update: There is no discernable pattern in terms of M/O, victim or offender. The number of robberies averages at just over two per month over the longer term. Despite the initial rise seen in the 1st Qtr of 2014/15 the year to date figure is one crime less than the previous year and two crimes higher than the 5 year average for this crime type.</p> <p>No patterns or trends have emerged which might inform proactive strategies. Most incidents involve the taking of items such as mobile phones and small sums of money, and are often committed by individuals living a chaotic lifestyle. The majority of incidents involve threats of violence rather than acts of violence.</p>

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Violent Crime							
No.	Performance Indicator	5 Year Average	Apr-Mar 2014	Target	Apr-Mar 2015	Short Trend	Context and Actions/Response
39	Robbery detection rate	 79.6%	76.9%	Increase	88%		<p>Context: The CID have primary responsibility for investigation of robberies which are closely scrutinized to discern any emerging trends in respect of location, victim or perpetrator.</p> <p>Update: The current detection rate is up 11.1 points compared with the same period last year and up 8.4 points compared with the 5 year average.</p>
40	Number of reported Petty (common) Assault	 2044	1933	Reduce	1959		<p>Context: A large number of these assaults occur in residential property or in gardens or nearby streets and involve people known to each other. Alcohol is often a contributory factor. Incidents also occur regularly within the night-time economy of town centres. Patrol plans and staffing profiles are designed to have staff available at the times and locations where incidents in public are likely to occur.</p> <p>Update: Levels of assaults have risen slightly, up 1.3% compared with the previous year, which was the lowest in the last 5 years. Year to date for 2014/15 crimes of common assault are still 4.2% lower than the 5 year average. An ever increasing number of these crime occur within private premises and are often as a result of domestic incidents with intervention carried out with partners where a problematic address where ASB is identified.</p>
41	Petty (Common) assault detection rate	 81.6%	79%	Increase	80.7%		<p>Update: Overall the detection rate has remained at a pretty consistent level with approx. 4 in every 5 assaults being detected. In the main, the perpetrator knows his /</p>



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Violent Crime							
No.	Performance Indicator	5 Year Average	Apr-Mar 2014	Target	Apr-Mar 2015	Short Trend	Context and Actions/Response
							her victim. Few common assaults occur locally where the perpetrator / victim are not known to each other. The detection rate for petty assault has increased, up 1.6 percentage points on last year however is slightly lower than the 5 year average.
42	<i>Number of detections for Carrying Knives etc & Possession of Offensive Weapons</i>	 128	122	Increase	104		<p>Context: This crime type is normally as a result of pro-active police work and is linked to stop and search activity (See KPIs 82 & 83).</p> <p>Update: The general trend is that detections for this crime type have reduced in this area.</p>

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Disrupting Organised Crime							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
43	<i>Number of identified Serious and Organised Crime Groups (SOCGs)</i>	NDA		--	4		<p>Context: This figure is for the number of Serious and Organised Crime Groups for the whole of the Forth Valley Division and cannot be broken down to Area Command Level.</p> <p>It is intended that this KPI will be reported at Local Authority Level from April 2015.</p>
44	<i>Number of arrests of Serious and Organised</i>	NDA	78	Increase	83		<p>Context: This figure is for the whole of the Forth Valley Division and cannot be broken down to Area Command Level.</p>





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Disrupting Organised Crime							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
	<i>Crime Group members</i>						Update: There continues to be a real focus around tackling Serious and Organised Crime within the Falkirk Area Command which is evidenced by the year on year increase in arrests. The remit of the Proactive CID, a unit that works with Community Officers, is to address this type of crime at a local level.
45	Number of detections for drugs supply, drugs productions, drugs cultivation	 186.6	199	Increase	171		<p>Context: Detections for this type of crime is usually as a result of community derived information. Community Teams have an important role in disrupting drug dealing at a local level.</p> <p>Update: Performance is up down by 14.1% when compared with the previous year and also down, by 8.4%, when compared with the long term 5 year average. Work is ongoing to develop intelligence with the aim of continuing to identify and tackle drug dealers in our communities. A further update will be provided to the Board by CI Paterson.</p>
46	<i>Signpost Custody Referrals</i>	NDA	71	--	105		<p>Context: Arrest Referral targets drug and alcohol related offenders at the point of arrest and links individuals with addiction needs into Addiction Services via the Single Point of Referral across Forth Valley.</p>
47	Prevent Serious Organised Crime Groups from involvement in	NDA	£1,202,237	£1,246,300 (Y to D)	£6,200,000		<p>Context: This measure is part of the Police Scotland "Letting our Communities Flourish" strategy. It is used as a disruption tactic to deter and prevent the operation of quasi-legitimate businesses associated with Serious and Organised Crime Groups. These figures relate to</p>

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Disrupting Organised Crime							
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	legitimate enterprise (Forth Valley Div figures)						Forth Valley Division and are not broken down to Local Authority Level. Update: The annual target has been exceeded by 497.5% however work will continue to identify and pursue other OCG's who seek to exploit business opportunities in this area.
48	Applications for confiscation of assets under Proceeds of Crime legislation (Forth Valley Div figures)	NDA	£2,463,598	£3,060,000 (Y to D)	£3,669,679	↑	Context: This measure quantifies the cash or value of assets or income seized by Police under the Proceeds of Crime Act legislation in order to disrupt the criminal activities of members of organised crime groups. These figures are calculated for the whole of Forth Valley Division and are not broken down to Local Authority Level. Update: The breakdown of asset confiscation for 2014/15 is, £2,790,581 = restraints and £16,098 cash.

Falkirk Police Plan 2014-17 : Performance Reporting							
Crimes of Dishonesty							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
49	Total Number Group 3 Acquisitive Crime	↑ 3687.8	3517	Reduce	3227	↑	Context: Group 3 crime is known as acquisitive crime and includes Housebreaking, Opening Lockfast Places (OLP), Motor Vehicle crime, Common Theft, Shoplifting and Fraud.

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Crimes of Dishonesty

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							Update: The current period, in line with the recent trend, sees an overall reduction in the reported level of these crimes which has reduced by 8.2% (290 fewer crimes) compared with the previous year and is down 12.5% (460 fewer crimes) compared with the 5 year average.
50	<i>Total No. Group 3 : Acquisitive Crime - detection rate</i>	 49.8%	47.6%	Increase	40.6%		<p>Context: This measure relates to the overall detection rate for all acquisitive (Group 3) crime. The nature of investigations into this crime type often means that detections will occur over time as forensic and other enquires yield information which means this figure will be reasonably expected to improve over time.</p> <p>Update: The overall detection rate for acquisitive crimes has dropped by 7 percentage points compared with same period last year and is down 9.2 points compared with the 5 year average.</p>
51	Theft by housebreaking (All Types)	 484.2	550	Reduce	573		<p>Context: Housebreakings (HBs) or attempts are classified in three categories by police. These are Commercial Property, Residential Dwellings and Other Domestic Buildings such as garages and sheds.</p> <p>Many crimes are opportunistic, most occurring when occupants are out. Police continue to provide security advice to communities to reduce such opportunities.</p> <p>Update: Housebreaking is up compared with both the same period last year up 4.2% (23 more crimes) and up</p>



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							18.3% (89 more crimes) when compared with the long term 5 year average figure. Of the 573 HB's that occurred during this period, they can be broken down into the categories as follows - 208 residential, 119 commercial and 246 housebreakings at sheds and garages. This biggest increase has been in relation to reported housebreakings to sheds and garages, up 19 more crimes compared with the same period the previous year (a rise of 8.4%).
52	Theft by housebreaking (All Types) detection rate	 31.2%	30.2%	Increase	31.6%		<p>Context: As part of the investigation process for HB's Scenes of Crime examinations are carried out whenever possible. The results of these examinations can take time to process however positive forensic leads can lead to crimes being detected some months after they have been committed and therefore this figure may further increase in time.</p> <p>Update: Despite the increase in the number of housebreakings, the detection rate has risen both when compared with the long term, up 0.4 percentage points, and up 1.4 percentage points when compared with the same period last year. The increase in housebreaking crime detections as a result of the focus provided under Operation RAC.</p>

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Crimes of Dishonesty

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
53	<i>Theft by housebreaking (residential)</i>	 217.4	201	Reduce	208		<p>Context: Housebreakings (HBs) or attempts are classified in three categories by police. These are Commercial Property, Residential Dwellings and Other Domestic Buildings such as garages and sheds. Many crimes are opportunistic, most occurring when occupants are out. Police continue to provide security advice to communities to reduce such opportunities.</p> <p>Update: The year to date figure is 3.5% higher than the same period last year however it is still 4.3% lower when compared with the long term 5 year average figure.</p>
54	Theft by housebreaking residential detection rate	 31.1%	32.8%	Increase	40.9%		<p>Update: It is encouraging that despite the rise in the number of reported crimes in this group, as a result of the focus provided by Operation RAC, there has also been an increase in the number of detections for these crime. Detections for these crimes are at the highest level for the last 5 years up 8 percentage points on last year and 9.8 points on the 5 year average, and reflect the focus that was afforded to prioritisation of this crime type.</p>
55	Theft by shoplifting	 708.8	706	Reduce	617		<p>Context: The most common type of retail premises for shoplifting has been supermarket type premises, with alcohol, foodstuffs and clothing being the most common type of goods taken.</p> <p>Update: Compared with the previous year there is a significant reduction of this crime type, down 12.6 % compared with the previous year and down 13% on the 5 year average, taking it to the lowest level in the last 5</p>

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Falkirk Policing Performance Scrutiny Report

Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Crimes of Dishonesty

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							years.
56	Theft by shoplifting detection rate	 88%	90.8%	Increase	81.5%		<p>Context: Police work in partnership with retailers to combat shoplifting particularly organised crime groups.</p> <p>Update: The detection rate of this crime type is normally high however, is currently 9.3 percentage points lower than last year and 6.5 points lower than the 5 year average. The Community Investigation Unit, response and community officers have also been tasked with addressing and improving performance in this area and work in partnership with Retailers Against Crime Scotland. There is potential for the current figure, to rise as lines of enquiry with named suspects are pursued.</p>
57	<i>Fraud</i>	 283.2	244	Reduce	188		<p>Context: Fraud covers a wide range of crime types including Taxi Hire Frauds, Bogus Callers committing doorstep crime on usually vulnerable people, online fraud schemes such as bogus lottery wins and inheritance scams to name but a few.</p> <p>Update: Fraud has reduced significantly both over the longer and short terms, down 33% and 23% respectively. Whilst there is no obvious reason for this reduction, public awareness of fraudsters' methods may be growing as a result of increased media attention and thus impacting on the fraudster's ability to commit crime.</p>
58	<i>Fraud - detection rate</i>	 74.3%	71.7%	Increase	57.4%		<p>Context: Due to the detailed investigation nature of fraud crimes, enquiries may be protracted and these figures may rise over time.</p>

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Falkirk Police Plan 2014-17 : Performance Reporting							
Crimes of Dishonesty							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							Update: The overall detection rate for Fraud related crimes has fallen by 14.3 percentage points compared with same period last year and is down 16.8 points compared with the 5 year average.

Falkirk Police Plan 2014-17 : Performance Reporting							
Making Roads Safer							
No.	Performance Indicator	3/5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
59	Number of injury road collisions	NDA	257	Reduce	242	↑	<p>Context: The figures shown provide a comparison April 2014 to March 2015 with the same period the previous year. Although there may be increases and decreases at different times in the figures, the long-term trend over the past decade shows a significant reduction in the number of injury road collisions. The review period has followed this trend with a 5.8% reduction of 15 collisions compared with the previous year.</p> <p>There are a number of factors which have achieved that result including improvements to vehicle safety, better roads engineering and police enforcement of provisions known to impact on the likelihood of injury collisions. The latter includes speeding and wearing of seat belts. Police use analysis of collision data to highlight roads which may present a particular risk and produce a plan to address the factors which can contribute to that risk. This may include the use of static or mobile speed cameras, high visibility patrol and enhanced publicity.</p>

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Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Making Roads Safer

No.	Performance Indicator	3/5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>about driver behaviour. In some instances where data identifies a particular risk group, there will be special initiatives to counter this.</p> <p>Update: The majority of collisions resulting in serious injury occurred on rural roads with a speed limit of 60 mph. The attached maps provide greater detail in relation to collisions and casualties. Installation of traffic lights at the M9 slip road with A905 Glensburgh Road and at the Earlsgate roundabout began at the end of 2013 became operational in July 2014, which is hoped will improve the traffic flow on that area and reduce collisions.</p>
60	Number of people killed or seriously injured		46	Reduce	47		<p>Context: The comments above in relation to injury collisions apply generally to casualties as well. The definition of serious injury is given in the information pack issued to members.</p> <p>Update: During the first 6 months of the reporting period there were two separate collisions resulting in fatal injuries; a family of 2 adults and 2 children were sadly killed on the A801 in July and a fatal collision where one man died in Bo'ness in August; both of these tragic incidents involved cars colliding with Heavy Goods Vehicles. A further adult fatality was reported in March 2015. These collisions accounted for a total of 6 fatalities over the year and 41 seriously injured casualties..</p>
61	Number of children	NDA	4	Reduce	6		Update: During the reporting period a family of 2 adults

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Falkirk Police Plan 2014-17 : Performance Reporting

Making Roads Safer

No.	Performance Indicator	3/5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
	killed or seriously injured						and 2 children were sadly killed on the A801 in July. A further 4 children were seriously injured casualties.
62	<i>Number of people slightly injured</i>	NDA	275	Reduce	268	↑	Update: This KPI follows the longer term downward trend with a 2.5% reduction compared with last year.
63	<i>Number of Drivers under the influence of Drink or Drugs</i>	218.4	193	--	190		<p>Context: This measure indicates pro-activity in combating the risks posed by persons driving under the influence of alcohol or drugs.</p> <p>Update: There is a slight reduction, down 1.6% in the number of drivers caught driving under the influence when compared with last year with a reduction of 13% when compared with the 5 year average.</p>
64	Number of dangerous driving offences	70	77	--	57		<p>Context: Speeding and the use of mobile phones while driving are recognised as two potential contributory factors in road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the education of drivers.</p>
65	Number of speeding offences	1390.8	1854	--	1654		<p>Context: Speeding and the use of mobile phones while driving are recognised as two potential contributory factors in road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the education of drivers. Operational campaigns against speeding, mobile phones etc are widely publicised and results reported on through various media.</p>



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Making Roads Safer							
No.	Performance Indicator	3/5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>Standard Actions: Analysis of accident data and other roads information highlight locations where enforcement and prevention might be most effective, and resources are deployed accordingly. Operational campaigns against speeding, mobile phones etc. are widely publicised and results reported on through various media.</p> <p>At a local level, speeding is often identified as a local community priority through the process of Police and Communities Together (PACT) and often features in the Multi Member Ward Plans. The response will be tailored to local circumstances, and results reported through PACT.</p>
66	Number of seat belts offences	1043.4	975	--	449		<p>Context: Not wearing a seat belt is recognised as a potential contributory factor in injury road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the education of drivers.</p> <p>Update: Despite proactive activity, the compliance rate has resulted in this reduction. Most vehicles are now fitted with audible alarms which activate when seat belts are not worn which assists in reducing instances of people forgetting to fasten them.</p>
67	Number of mobile phone offences	654	642	--	408		<p>Context: Speeding and the use of mobile phones while driving are recognised as two potential contributory factors in road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the</p>

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Making Roads Safer							
No.	Performance Indicator	3/5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							<p>education of drivers. Operational campaigns against speeding, mobile phones etc are widely publicised and results reported on through various media.</p> <p>Update: The level of driver engagement in Falkirk has been reviewed and is consistent this year with more warnings being given by way of education rather than immediate enforcement.</p>

Falkirk Police Plan 2014-17 : Performance Reporting							
Cross Cutting Themes							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
Alcohol							
68	<i>Number of problematic licensed premises inspections carried out (On/Off Sales Premises)</i>	NDA	5	--	1		<p>Context: This area of work and the following two indicators form part of the multi agency partnership drawn together in the action plan for the Single Outcome Agreement Prevention and Intervention area around Alcohol and Antisocial Behaviour offending.</p> <p>Update : The definition of 'problematic premises' is:- 'Evidence exists of a licensed premises operating in a manner inconsistent with the licensing objectives or out with the conditions of a Premises Licence and where local police intervention or support has failed or is unlikely to succeed in resolving the issues'. Through</p>

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Falkirk Police Plan 2014-17 : Performance Reporting

Cross Cutting Themes

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							daily management and oversight of licensed premises where crimes and intelligence exist indicating that they should be classed as a 'problematic premises', there has been one licensed premises classed as such.
69	<i>Number of Monitored Premises subject to interventions</i>	NDA	4	--	1		<p>Context: As indicator 68, however the definition of a 'monitored premises' is any licensed premises which requires additional supervision or support.</p> <p>Update: There has been one premises falling into this category in the Falkirk area. Close monitoring and management of licensed premises to ensure compliance with licensing regulations / policy is in place to address issues and prevent escalation.</p>
70	<i>Number of Test Purchase Operations</i>	NDA	64	--	19		<p>Context: As indicator 68</p> <p>Update: An increase in compliance has led to this reduction as well as very few premises being highlighted to police as non-complying. The Challenge 25 scheme is now well established however a new pool of TPO's have now completed their training so that they can be deployed where this tactic is required. These operations are intelligence led so it can be seen as positive that no issues are being highlighted.</p>
71	Number of detections for Consuming Alcohol in a designated place (where appropriate)	NDA	127	--	99		<p>Context: This small reduction might also indicate a general reduction in such behaviour.</p> <p>Update: Despite proactivity, there has been a reduction of 22% in the number of persons caught</p>

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Falkirk Policing Performance Scrutiny Report









Performance Indicators – 1 April 2014 to 31 March 2015

Falkirk Police Plan 2014-17 : Performance Reporting

Cross Cutting Themes

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
	byelaws exist)						breaching these byelaws. This reduction can be logically linked with reductions also seen in KPI's 7, 8 (Children offending or warned) and 32 (Incidents of Anti-social Behaviour).

Community Confidence and Satisfaction

72	Public confidence in the police (% satisfied) (Divisional Level)	NDA		--	79.1%		<p>Context: The method previously used by Central Scotland Police to gather information on public satisfaction has recently been replaced by a national process. CSP data is no longer comparable with the national figures, hence there are no data for previous years.</p> <p>Community confidence and satisfaction remains at the core of the approach in Forth Valley Division. Staff are encouraged to focus on the needs of the individual at all stages of contact across all types of situation.</p> <p>Update: Data is currently only available for Forth Valley Division as a whole. All indicators are positive at this time.</p>
73	Treatment by staff on first contact (Divisional Level)	NDA		--	92.4%		
74	Service received at first contact (Divisional Level)	NDA		--	91.4%		
75	Treatment by officers attending incident (Divisional Level)	NDA		--	88.9%		
76	Fair treatment by police in dealing with incident (Divisional Level)	NDA		--	89.8%		
77	Treated with respect by police in dealing with incident (Divisional Level)	NDA		--	93.7%		
78	Adequately informed re progress of incident (Divisional Level)	NDA			64.1%		
79	Average length of time	NDA	NDA		8 mins 35		


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Cross Cutting Themes							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
	taken to attend at the scene of Emergency (Grade 1) classified incidents (Divisional Level)				secs.		Scotland Police to publish information on attendance at emergency calls has recently been replaced by a national one. Update: This figure is for the whole of Forth valley. Work is underway to establish if a breakdown at Area Command level can be provided.
80	Number of complaints about the police	NDA	NDA		107		<p>Context: In order to ensure consistency across all Divisions in the reporting of levels of complaints about the Police a common reporting format has been developed in relation to Police Complaints. The data contained in this section of the Performance Scrutiny Report now applies only to the Falkirk Area Command and reflects the categories which are currently provided from the national performance system. *Due to the change in the way data is now collated there are no comparative figures for the previous year.</p> <p>A single complaint may contain a number of allegations. These may relate to the behaviour of individual members of staff either "On Duty" or "Off Duty", or to an issue in respect of the "Quality of Service" delivered by the organisation. NB One complaint might contain a combination of the different types of Allegations.</p> <p>Update: To allow some measure of proportionality, this figure is also expressed per 10,000 police incidents. This gives a result of 23.7 complaints per 10,000 Police Incidents. For the year 2014/15 there have been a total of 167 allegations – these are classified as 147 On Duty, 0 Off</p>




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Falkirk Police Plan 2014-17 : Performance Reporting							
Cross Cutting Themes							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							duty and 20 Quality of Service. There have been no discernible patterns or trends from the complaints in respect of individuals, police business units or locations.
Engagement							
81	Percentage of community council meetings personally attended by officer	NDA	NDA	--	93.1%		<p>Context: This indicator is new and continues to be developed. The aim is to have a Community Officer attend as many meetings as possible.</p> <p>Update: Out of a possible 174 meetings Apr - March 2014, police attended 164.</p>
82	Percentage of community council meetings receiving standard update report	NDA	NDA		100%		<p>Context: This indicator is new and continues to be developed. The aim is to achieve 100% report submission rates where an officer is unable to attend a community council meeting in person.</p> <p>Update: Out of the 10 meetings not attended, all received updates.</p>
Stop and Search							
83	Stop and searches conducted	NDA	5597	--	3181		<p>Context: There has been a particular focus on stop and search activities to help reduce the incidence and potential severity of the outcome off violence and address the misuse of drugs and alcohol. These activities are not random but are intelligence-led and targeted.</p> <p>Update: Year to date there has been a reduction of n -</p>

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Cross Cutting Themes

No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
							43.2% in the levels of Stop/Search. Stop / Search continues to be intelligence led, however such a reduction is consistent with the downward trend of antisocial behaviour generally as per KPI 32.
84	Percentage of positive stop and searches conducted	NDA	18.7%	Increase	26.1%	↑	Context: The main types of property uncovered during search are drugs, alcohol and weapons Update: Whilst the number of positive stop searches has reduced, a focus on intelligence led use of this as a pro-active tool has resulted in an increase in the proportion of searches yielding positive results, up from 18.7% last year to 26.1% for the same period this year. This improvement is as a result of this tactic being applied to the right people in the right place, at the right time.

Service Improvement

85	<i>Percentage of planned improvement activities in Divisional Improvement Plan (DIP) achieved: Within planned timescale</i>	NDA	NDA		NDA		A national model for Service Improvement Plans is being developed and it may be into 2015/16 before this can be reported here.
86	<i>Percentage of planned improvement activities in Divisional Improvement Plan (DIP) achieved: Within one</i>	NDA	NDA		NDA		

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Falkirk Police Plan 2014-17 : Performance Reporting

Cross Cutting Themes							
No.	Performance Indicator	5 Year Average	Apr- Mar 2014	Target	Apr- Mar 2015	Short Trend	Context and Actions/Response
	<i>month of end of timescale</i>						

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FALKIRK COUNCIL

Subject: FOLLOWING THE PUBLIC POUND (FPP): COMMUNITY SAFETY
Meeting: SCRUTINY COMMITTEE (EXTERNAL)
Date: 18 JUNE 2015
Author: DIRECTOR OF CORPORATE & NEIGHBOURHOOD SERVICES

1. INTRODUCTION

- 1.1 The purpose of this report is to update Members on the work of external organisations who receive funding from the Community Safety budget and who fall within the “Following the Public Pound (FPP) reporting & monitoring arrangements. The reporting period is 1 April 2014 to 31 March 2015.
- 1.2 The services affected by Following the Public Pound reporting requirements are:
- Falkirk Bid – Taxi Marshalling services, monitoring report attached at Appendix 1;
 - Sacro – Restorative Acceptable Behaviour Service, monitoring report attached at Appendix 2;
 - Sacro – Restorative Justice Service, monitoring report attached at Appendix 3; and
 - Forth Valley Family Support Service, monitoring report attached at Appendix 4.
- 1.3 These organisations provide services that could not be delivered internally. They provide the Community Safety Partnership with expertise in managing and minimising potential disorder, anti-social behaviour, criminal activity and support for families and friends of those affected by substance misuse. They contribute to the council community safety priority of achieving Safer Communities - “Our Area will be a Safer Place to Live” and Health Inequalities and Physical Activity – Harms to Health (including alcohol and drugs) provision of support for family and friends of those affected by substance misuse.

2. CONTRIBUTION TO OUTCOMES

- 2.1 Safer Communities is one of our key priorities within our Single Outcome Agreement with regard to the following outcomes:
- Our citizens will be protected;
 - Vulnerable children and adults will be protected;
 - Our citizens will be encouraged to take responsibility for their own health and wellbeing;
 - Our communities will be safe; and
 - We will work to reduce crime and the fear of crime.

- 2.2 Sacro (RABS) and Falkirk Bid/Specialized Security (taxi marshalling service) both contribute to the delivery of Safer Communities and are key partners in management of anti-social behaviour and alcohol related disorder.
- 2.3 The taxi marshalling initiative continues to deliver a valuable service in promoting Falkirk Town Centre as a safe place to have a night out in. The initiative has proved a successful tool in managing and minimising any potential opportunities for alcohol fuelled disorder at peak times within the town centre. Public opinion of the taxi marshalling service is that it provides an essential service and that it has changed people's perception of Falkirk for the better.
- 2.4 Police statistics show a decrease in crimes within the Safe Zone area since the start of the Safer Streets initiative in 2007. Reported crimes during the festive period have dropped from 78 in 2007 to 34 in 2014.
- 2.5 Sacro's Restorative Acceptable Behaviour Service (RABS) contributes to the Council's Single Outcome Agreement Community Safety priority ("Our Area will be a Safer Place to Live) through diverting young people away from anti-social behaviour and criminal activity; challenging and changing attitudes and modifying behaviour; reducing conflict within communities.
- 2.6 Sacro are a key partner in managing youth related antisocial behaviour and support the Community Safety Tasking process both at a monthly and weekly tasking level.
- 2.7 Police Scotland report a reduction in antisocial behaviour across the area by 22% from the same period in the previous year as a result of focused targeting by the partnership of ASB recurrent problems.
- 2.8 Forth Valley Family Support Service provides support to family and friends of those affected by substance misuse, support that otherwise would not be available from any statutory or voluntary drug and alcohol treatment service in the area. The support of family and to family of those affected by substance misuse is paramount to the recovery process.

3. OVERVIEW OF ORGANISATION WHICH RECEIVED FUNDING

Falkirk Bid/Specialized Security Taxi Marshalling Service

- 3.1 Falkirk Town Centre's Taxi Marshalling provision is commissioned by Falkirk Towns Ltd on behalf of the Falkirk BID/Delivers. The service is delivered by Specialized Security Ltd. The taxi marshalling service has been operational at Newmarket Street taxi rank since 2007, initially over the festive period, funded by the Scottish Government and now by Falkirk Council's Community Safety budget in partnership with Falkirk Towns Ltd.
- 3.2 The taxi marshalling initiative was mainstreamed in 2009 providing taxi marshalling at the Newmarket Street taxi rank on Friday and Saturday nights throughout the year supported by Festive Safe Base and Safer Streets in partnership with Falkirk Street Pastors, British Red Cross, Scottish Ambulance Service, Signpost Recovery, Police Scotland, NHSFV Alcohol & Drug Partnership, Falkirk Council's Community & Learning Development Service and Community Safety team.

The aim of the taxi marshalling initiative is to manage and minimise any potential opportunities for alcohol fuelled disorder at peak times within Falkirk Town Centre and consequently enhance the image of Falkirk Town Centre as a safe and enjoyable place to visit at night time.

- 3.3 The taxi marshalling provision was further developed in 2013 to extend the service to the Meadow Street taxi rank which has proved successful in managing alcohol related disorder in this area of the Town Centre. The area around the Storm Nightclub in Meadow Street has repeatedly been identified as an area of concern with regard to alcohol related disorder. The inclusion of the Meadow Street taxi rank has been a positive contribution to reducing alcohol related disorder in this area.
- 3.4 The taxi marshalling service for 2014/2015 provided taxi marshalling at Newmarket Street (Friday and Saturday evenings) and Meadow Street (Saturday evenings) throughout the year in addition to festive period coverage.
- 3.5 Taxi marshalling usage figures have increased during the financial year 2014/2015. Newmarket Street taxi rank has almost seen a rise of 50% in the number of users from 55,716 in 2013/14 to 109,811 during 2014/15. Meadow Street has also risen from 10,937 in 2013/14 to 16,857 during 2014/15 bringing the total to 126,668 people using the taxi marshalling service.
- 3.6 The initiative receives regular positive feedback from Police Scotland, Pubs & Clubs and their patrons. It contributes to the delivery of Safer Communities alongside the Safe Base activity at the Festive Period and identified weekends. Police statistics show a decrease in crimes within the Safe Zone area since the start of the Safer Streets initiative in 2007.
- 3.7 The partnership has also received an award from the Association of Town and City Management under the category of “Developing the Evening and Night-time Economy” in July 2014 and Falkirk BID / Taxi Marshalling Service been nominated for the BII (British Innkeepers Institute) Scotland Awards 2015 under the category of “SOCIAL RESPONSIBILITY AWARD”.
- 3.8 The Service provided is funded externally as it requires a commissioned and accredited service with expertise in stewarding and managing volumes of users of the night time economy to diffuse potential disorder due to the influence of alcohol and or drugs. Specialized Security is an SIA (Security Industry Authority) approved contractor. This is not a service that could be provided in-house.

Sacro Restorative Acceptable Behaviour Service (RABS)

- 3.9 Sacro is funded by the Community Safety budget to provide a Restorative Acceptable Behaviour Service (RABS). The service provided is funded externally as Sacro are leaders across Scotland in providing restorative approaches within a Community Justice setting. The service provides the Partnership with a cost effective and valuable resource in managing anti-social behaviour/conflict within our communities. This is not a service that could be provided in-house.

- 3.10 The aim of the RABS service is to provide a constructive method of addressing anti-social behaviour/offending by young people (8 to 18) within their communities and diverting them from formal measures of intervention by:-
- Enabling young people referred to the service to consider the consequences of their actions and to make amends for their wrong doing;
 - Giving the persons harmed by the behaviour/conflict the opportunity to impress on young person the impact of his/her behaviour has had on them and to be involved in the resolution of the harm;
 - Assisting the young person in developing an understanding of their and others emotions, particularly of those persons harmed by their actions;
 - Engaging the young person in examining the causes and consequences of their anti-social/ offending behaviour;
 - Involving parents of the young people in resolving the conflict; and
 - Involving the community affected by the conflict/antisocial behaviour in the agreed outcome.
- 3.11 The RABS service continues to work with partners and the Community Safety Partnership's monthly and weekly Tasking & Co-ordination processes to reduce levels of conflict and anti-social behaviour in communities through challenging and modifying young people's behaviour; diverting young people away from anti-social behaviour and criminal activity and reducing the fear of crime. This provides an early response to identified anti-social behaviour.
- 3.12 During 2014/2015 Sacro have delivered and developed the following range of services:
- RABS Early Intervention support;
 - RABS Intensive Support;
 - Early and Effective Interventions for Breach of the Peace, Vandalism;
 - Awareness raising sessions for the Community Safety team and Housing Officers;
 - Interventions with young people due to issues identified through the Community Safety Tasking & Co-ordination process.
 - Alternative to Exclusion Service at Falkirk High School which was developed this year as a result of rising exclusions rates in September 2014. Sacro provide specialist support to work with pupils who are at risk of exclusion. This development is in the early stages and provides added value to the RABS service; and
 - Groupwork at St Mungo's High School which is also in addition to the service being funded. This is in response to growing concerns with regard to safe use of social media.
- 3.13 Forty referrals were received this year for the RABS service delivering 65 hours early intervention support and 181 hours of intensive Support. Sacro have also delivered awareness raising sessions to 3rd year pupils at St Mungo's High School to address concerns with regard to young people sending indecent pictures and general safety around social media in addition to providing groupwork at Falkirk High School to address school exclusions.

Sacro Restorative Justice Service

- 3.14 The Sacro Restorative Justice Service is funded by the Social Work Service and compliments the RABS Service. Specifically the service is targeted at children and young people involved in offending behaviour where there is an identifiable victim. The service aims to provide victims of crime with a voice and provide the perpetrators of offences with the opportunity to apologise to their victims and repair the damage they have done. Sacro as an organisation has a vision for a safer Scotland through the constructive resolution of conflict by dealing with offending and its consequences. Sacro aims to promote a safe and cohesive community by reducing conflict in offending.
- 3.15 Sacro receives referrals through a Youth Justice Referral Group and directly from other stakeholders. The service aims to work with 120 referrals per year raising victim awareness and undertaking mediation between victim and perpetrator. Sacro routinely sit on the Community Safety Tasking Group allowing them to provide services immediately to communities where problems are identified through Police Scotland. Additionally, in collaboration with Falkirk Youth Justice Services, Sacro provide training to Children's Hearing panel members and other agencies.
- 3.16 During period 2014 – 2015 Sacro Restorative Justice Service received 106 referrals and engaged fully with 62 children in victim awareness and mediation work. Sacro provide quarterly statistical reports to the Sacro RABS and Restorative Justice Monitoring Group and are able to provide specific outcome information to this multi-agency group. Most recently Sacro have developed a mechanism for tracking young people who exit the service for a 6 month period and are able to determine whether there has been a reduction in offending behaviour as a result of their intervention

Forth Valley Family Support Service

- 3.17 Forth Valley Family Support Service was established with the following objectives and associated activity and outcomes that had been agreed after consultation using the Public Social Partnership (PSP) approach these were given priority rating as indicated:
- Provide opportunities for families in a range of support including group work, peer support groups, one to one, telephone support and home visits (1);
 - Ensure training is available to all staff and volunteers on trends in drugs and alcohol misuse and treatment/recovery support available (1);
 - Promote Forth Valley Family Support Service to treatment services and other professionals, agencies and members of the community (1);
 - Provide signposting and basic information service to family members on matters linked to substance misuse problems (2);
 - Provide respite for family members (3);
 - Offer a range of complimentary therapies to family members (3);
 - Promote the service and offer support via a variety of online media (3); and
 - Fundraising (3).
- 3.18 Forth Valley Alcohol and Drug Partnership contracted Scottish Families Against Drugs to provide Forth Valley Family Support from April 2014.

- 3.19 The service is operational across the three local authority areas in Forth Valley providing equity of access and the service has been successful in establishing local family support groups in the area. The service also provides one to one support and remote support as required.

4. ASSESSMENT OF INDIVIDUAL ORGANISATION'S PERFORMANCE

- 4.1 An individual report is attached for each service. Each report provides an overview of the service provided, the agreed objectives or outcomes, performance information during the reporting period and a financial overview which includes their financial accounts for 2013/2014. Audited accounts for 2014/15 have not yet been published.
- 4.2 As part of the funding application process an annual risk and financial assessment is undertaken based on governance arrangements, financial management and past performance to ascertain their risk rating. The ratings are graded low, medium or high and provide monitoring officers with an indication of the minimum level of monitoring and support which should be established. External organisations deemed as low risk, are monitored at least annually, medium risk external organisations should be monitored at least quarterly and high risk, at least monthly. Monitoring is recommended to take the form of regular reports, which measure performance against outcomes and/or objectives and provide financial monitoring information. Monitoring Officers are also required to hold meetings with the external organisation throughout the year.
- 4.3 Quarterly monitoring is in place for both organisations, funding is released on a quarterly basis on receipt and approval of their monitoring reports. Their annual risk and financial assessment is rated as low to medium risk with annual accounts being assessed as satisfactory.

5. CONCLUSION

- 5.1 As set out within the report to the Scrutiny Committee on 13 June 2013, 'Following the Public Pound: Scrutiny Committee Role and Reporting Schedule', Members are invited to consider each organisation's report and select from the following options for each external organisation:
- A. Approve report and acknowledge progress by the external organisation in meeting Council priorities;
 - B. Request further information on specific aspects of the service provided; or
 - C. Request action with follow-up for subsequent Scrutiny Committee consideration.

6. RECOMMENDATIONS

Members are asked to:

- 6.1 Consider individual reports for external organisations and select an option from those presented in 5.1.**

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DIRECTOR OF CORPORATE & NEIGHBOURHOOD SERVICES

Date: 17 April 2015
Ref: ABC0615AK – FPP – Community Safety
Contact Name: Fiona Campbell

LIST OF BACKGROUND PAPERS

Any person wishing to inspect the background papers listed above should telephone Falkirk 01324 506004 and ask for Fiona Campbell

<p align="center">FALKIRK COUNCIL CORPORATE & NEIGHBOURHOOD SERVICES FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT 2014/15</p>

Organisation Name	Falkirk Towns Ltd on behalf of the Falkirk BID / Delivers
Project	Specialized Security Taxi Marshalling Service
Agreement Dates	1 st April 2014 to 31 st March 2015
Name of Lead Officer	Alice Keenan

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

Falkirk Towns Ltd are funded through Falkirk Council's Community Safety Budget to provide a taxi marshalling service in Falkirk Town Centre with the aim of reducing the potential for alcohol related disorder and supporting the Council's priority of delivering Safer Communities. Falkirk Towns Ltd on behalf of the Falkirk BID commission Specialized Security to provide taxi marshalling at the Newmarket Street taxi rank on Friday and Saturday evenings throughout the year and over the festive period as part of the Safer Streets Campaign.

The aim of the taxi marshalling initiative is to manage and diffuse any potential opportunities for alcohol fuelled disorder at peak times within Falkirk Town Centre and consequently enhance the image of Falkirk Town Centre as a safe and enjoyable place to visit at night time.

During 2014/15, the provision included taxi marshalling at the Meadow street taxi rank on Saturday evenings. The area around the Storm Nightclub in Meadow street has repeatedly been identified as an area of concern with regard to alcohol related disorder. The inclusion of the Meadow street taxi rank has been a positive contribution to reducing alcohol related disorder in this area.

List of Agreed Outcomes

- Reducing the fear of crime;
- Supporting the delivery of safer communities;
- Preserving and restoring public order; and
- Continuing to increase public reassurance

Why Service/Project is Funded Externally Rather than by the Council

Taxi Marshalling is funded externally as it requires a commissioned and accredited service with expertise in stewarding and managing volumes of users of the night time economy to diffuse potential disorder due to the influence of alcohol. This is not a service that could be provided in-house. Specialized Security is an SIA (Security Industry Authority) Approved Contractor. The Taxi Marshalling Service alongside Street Pastors promotes a positive image of the Falkirk Night-Time economy throughout the year.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMESSummary of Key Achievements

The Taxi Marshalling Service continues to provide a valuable service in managing the night time economy and diffusing any potential alcohol fuelled disorder. Taxi marshalling usage figures have increased during the financial year 2014/2015. Newmarket Street taxi rank has almost seen a rise of 50% in the number of users from 55,716 in 2013/14 to 109,811 in 2014/15. Meadow street has also risen from 10,937 in 2013/14 to 16,857 in 2014/15 with a total of 126,668 people using the taxi marshalling service.

The initiative receives regular positive feedback from Police Scotland, Pubs & Clubs and their patrons. It contributes to the delivery of Safer Communities alongside the Safe Base activity at the Festive Period and identified weekends. Police statistics show a decrease in crimes within the Safe Zone area since the start of the Safer Streets initiative in 2007. Reported crimes during the festive period have dropped from 78 in 2007 to 34 in 2014.

The partnership has also received an award from the Association of Town and City Management under the category of "Developing the Evening and Night-time Economy" in July 2014 and Falkirk BID / Taxi Marshalling Service been nominated for the BII (British Innkeepers Institute) Scotland Awards 2015 under the category of "SOCIAL RESPONSIBILITY AWARD".

Summary of Key Issues/ Challenges Facing Organisation

Reduced funding levels for 2015/2016 are a key challenge in maintaining this service. Meadow Street funding was approved in 2014/2015 to assist in reducing the identified night time economy related disorder. This was agreed on a short-term basis. The continuance of this development is now at risk although Falkirk BID and Specialized Security are looking at maintaining the provision although Meadow street will only run on key dates.

How has Organisation Contributed to Council/ Service Priorities

The Project consistently raises the profile of Falkirk as a safe place for patrons to enjoy its' night time economy; provides patrons with reassurance that they can enjoy a night out safely; taxi marshalling contributes to reduced alcohol related disorder on Friday and Saturday nights; reduces the fear of crime and consequently contributes to the Council priority of Safer Communities.

List any Areas where there has been Shortfall in Performance

None.

How often are Review Meetings held with Lead Officer

Bi-monthly as part of the Safer Streets Steering Group meetings.

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

Support From Falkirk Council

- £30,000 for Newmarket Street (51 weeks on Fri. & Sat. nights) & Meadow Street (51 weeks Sat. only)
- £6,000 for Safe Base initiative

Support from the Business Improvement District

- £16,000 BID funding contribution.

Total Funding (All Sources): £52,000

Falkirk Delivers has been assessed as a low risk, as monitoring is in place on a quarterly basis with outcomes achieved on a regular basis and contributing towards a safe night time economy.

Last Period of Submitted Audited Accounts

For year end 31 March 2014.

Future Risks (Financial, Operational or Structural) Faced by Organisation

The main risk is a reduction in funding levels. This year (2014/2015) the taxi marshalling initiative has provided taxi marshalling at Meadow Street on Saturday evenings over the year in addition to the taxi marshalling service at Newmarket Street on Friday and Saturdays throughout the year. As detailed above in section B, the service will be revised to meet financial constraints.

Overall Risk Rating (Low/Medium/High)

Low risk. See attached Annual Risk and Financial Assessment dated 10th April 2015.

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

The taxi marshalling service continues to deliver a valuable service in promoting the Falkirk Town Centre as a safe place to have a night out in. The initiative has proved a successful and popular tool in managing and diffusing any potential opportunities for alcohol fuelled disorder at peak times within the town centre. Public opinion of the taxi marshalling service is that it provides an essential service and that it has changed people's perception of Falkirk for the better.

E COMPLETED BY	
<u>Name</u>	Alice Keenan
<u>Designation</u>	Corporate Policy Officer
<u>Date</u>	17 th April 2015

**FALKIRK COUNCIL CORPORATE & NEIGHBOURHOOD SERVICES
FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT
2014/15**

Organisation Name	Sacro
Project	Restorative Acceptable Behaviour Service
Agreement Dates	1 st April 2014 – 31 st March 2015
Name of Lead Officer	Alice Keenan

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

Sacro are funded through Falkirk Council's Community Safety budget to deliver the Restorative Acceptable Behaviour Service (RABS). The aim of this service is to provide a constructive method of addressing anti-social behaviour/offending by young people (8 to 18) within their communities and diverting them from formal measures of intervention by:-

- Enabling young people referred to the service to consider the consequences of their actions and to make amends for their wrong doing;
- Giving the persons harmed by the behaviour/conflict the opportunity to impress on young person the impact of his/her behaviour has had on them and to be involved in the resolution of the harm;
- Assisting the young person in developing an understanding of their and others emotions, particularly of those persons harmed by their actions;
- Engaging the young person in examining the causes and consequences of their anti-social/offending behaviour;
- Involving parents of the young people in resolving the conflict; and
- Involving the community affected by the conflict/asb in the agreed outcome.

Sacro aim to reduce conflict and offending and make communities safer and more cohesive across Scotland. Sacro's programmes and interventions are based on the GIRFEC principles of appropriate, proportionate and timely responses to the individual needs of each young person referred to the service.

List of Agreed Outcomes

The Restorative Acceptable Behaviour Service (RABS) contributes to the Council's Single Outcome Agreement Community Safety priority ("Our Area will be a Safer Place to Live) through:

- Diverting young people away from anti-social behaviour and criminal activity;
- Changing attitudes and modifying behaviour;
- Reducing the fear of crime; and
- Supporting & promoting the delivery of safer communities.

Sacro provides a Restorative Acceptable Behaviour Service (RABS) which includes short one to one behaviour programmes and more intensive programmes on either a one to one or group

work basis. Individual referrals are received from the Conflict Resolution Service, Education, Community Safety Team, Community Learning & Development Service, Children & Families Service.

Sacro will work with 60 young people individually or in groupwork sessions. They also deliver on the following activities:

- Restorative interventions as a result of actions arising from the Community Safety tasking process which includes attendance at the monthly and weekly Tasking meetings;
- Preventative work with young people by delivering sessions in partnership with Education; and
- Referrals from the Police Scotland through Vulnerable Persons Database for ASB related offences.

Why Service/Project is Funded Externally Rather than by the Council

Sacro has developed significant experience in restorative approaches and is seen as leading the work in restorative approaches with young people displaying anti-social/criminal behaviours.

This Service provides the Community Safety Partnership with expertise in working with young people responsible for repeated incidents of ASB, persons harmed and affected communities to reduce and resolve conflict within local communities. The Service provides the Partnership with a cost effective and valuable resource in managing antisocial behaviour/conflict within our communities.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMES

Summary of Key Achievements

Sacro continues to deliver a high quality range of services which consists of

- RABS Early Intervention support;
- RABS Intensive Support;
- Early and Effective Interventions for Breach of the Peace, Vandalism;
- Awareness raising sessions for the Community Safety team and Housing Officers;
- Interventions with young people due to issues identified through the Community Safety Tasking & Co-ordination process.
- Alternative to Exclusion Service at Falkirk High School was developed this year as a result of rising exclusions rates in September 2014. Sacro provide specialist support to work with pupils who are at risk of exclusion. This development is in the early stages and provides added value to the RABS service; and
- Groupwork at St Mungo's High School which is also in addition to the service being funded. This is in response to growing concerns with regard to safe use of social media.

Forty referrals were received this year for the RABS service delivering 65 hours early intervention support and 181 hours of intensive Support.

Sacro have also increased the range of services available through the RABS service by delivering Alternative to Exclusion Service at Falkirk High School. Sacro in consultation with St Mungo's High School have developed awareness raising sessions to address concerns with regard to young people sending indecent pictures and general safety around social media.

Sacro have been undertaking awareness raising sessions with all 3rd year pupils. Six groupwork sessions over a three week period have now taken place reaching a total of 208 pupils. The provision will continue in the first quarter of 2015/16.

Summary of Key Issues/ Challenges Facing Organisation

The main issues facing SACRO is the continuance of funding in the future and the ability to provide the same range of services. Funding will be reduced in 2016/2017 and it is unlikely that the additional services to Education will be available through this funding.

How has Organisation Contributed to Council/ Service Priorities

The RABS Service continues to work with partners. This has been further developed through the Community Safety Partnership's monthly and weekly Tasking and Co-ordination meetings to provide early responses to identified antisocial behaviour within communities. The interventions aim to reduce levels of conflict and antisocial behaviour through challenging and modifying young people's behaviours; diverting young people away from anti-social behaviour and criminal activity; reducing the fear of crime within our communities and supporting the delivery of safer communities. Case studies are available to evidence the effect of their interventions.

List any Areas where there has been Shortfall in Performance

None.

How often are Review Meetings held with Lead Officer

Quarterly.

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

Falkirk Council Support

£81,296 (Restorative Justice Service – Youth Justice)
£46,104 (Restorative Acceptable Behaviour Service – ASB)
£127,400 (Total Support Provided)

Last Period of Submitted Audited Accounts

Year ended 31 March 2014.

Future Risks (Financial, Operational or Structural) Faced by Organisation

Reduced funding levels. Funding is provided on a year to year basis.

Overall Risk Rating (Low/Medium/High)

Low risk. Annual Risk and Financial Assessment dated 17th April 2015.

D CONCLUSIONS

Summary/ opinion of organisations overall progress carried forward from last report, and also during this year

Sacro RABS Service provides a high quality service to the Community Safety Partnership. They provide an integral role in our management of anti-social behaviour in partnership with Detached Youth Work, Conflict Resolution Service, Community Safety team, Children & Families Service and Police Scotland. Sacro are a key partner in working with communities to resolve anti-social behaviour and provide re-assurance to communities.

E COMPLETED BY

Name

Alice Keenan

Designation

Corporate Policy Officer

Date

17th April 2015

**FALKIRK COUNCIL SOCIAL WORK SERVICES
FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT
2014/2015**

Organisation Name	Sacro
Project	SACRO RESTORATIVE JUSTICE SERVICE
Agreement Dates	1 APRIL 2014 – 31 MARCH 2015
Name of Lead Officer	MATTHEW DAVIES Service Manager Children and Families

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

Sacro deliver Restorative Justice Services commissioned by Social Work and Corporate Services in relation to offending and anti-social behaviour by young people aged up to 16 years. The Service key aims are to provide victims of crime and anti-social behaviour with a voice and to enable the perpetrators of offences and anti-social behaviour the opportunity to apologise to their victims and repair the damage they have done. Sacro has a vision for a safer Scotland through the constructive resolution of conflict by dealing with offending and its consequences. Sacro aims to promote a safe and cohesive community by reducing conflict and offending.

List of Agreed Outcomes

- To attend the Youth Justice Referral Group on a fortnightly basis
- To work with 120 referrals per year
- To provide a diversion service to the Procurator Fiscal for 16 and 17 year olds
- To provide training in collaboration with Falkirk's Youth Justice Service to the Children's Hearing Panel Members
- To provide Restorative Services to high schools within the Falkirk Council area
- To organise and facilitate inter-generational events within the Falkirk Council area as identified
- To participate in the Internet Safety Initiative
- To participate in the roll out and consolidation of Early and Effective Intervention and Whole Systems Approach
- To provide Intensive Support Services to children leaving secure and residential care
- To work in partnership with other agencies to reduce youth offending
- To provide an opportunity for victims of crime to have their voice heard

Why Service/Project is Funded Externally Rather than by the Council

Sacro has developed significant expertise in restorative approaches and is recognised throughout Scotland as a sector leader in this type of intervention. The service works with young people and their families out with normal working hours as required. The Service provides a cost effective mechanism for delivering these services at times to suit young people who offend and their families, thereby ensuring that the intervention is not disruptive to their attendance at school or employment.

B ACTUAL PERFORMANCE vs. OBEJECTIVES / AGREED OUTCOMES

Summary of Key Achievements

Sacro have continued to deliver services to a high standard and maintain collaborative working relationships with agencies and professionals across the Falkirk area.

- During the period 1st April 2014 to 31st March 2015 Sacro received 106 referrals to the Youth Justice Service. The majority of referrals were received through the fortnightly meeting of the Youth Justice Referral Group (YJRG) - formerly the Early and Effective Intervention group. Sacro have maintained a referral route for the Children's Reporter Service to deal with young people who are open cases to them. Sacro has been heavily involved in assisting with the development of YJRG processes including administration to ensure the continued provision of Youth Justice services to young people in Falkirk
- 62 of the referrals completed Restorative interventions including shuttle dialogue, face to face meetings, restorative justice conferences and victim awareness programmes.
- Sacro delivered group work sessions to 208 young people at St Mungo's High School to raise awareness of issues surrounding anti-social behaviour.
- Sacro have developed a service with Falkirk High school to work with young people excluded from school.
- A new volunteer was recruited to the team from another Sacro service in Falkirk.
- Sacro have co-delivered training with Falkirk's Youth Justice Service to the Children's Hearing Panel members.
- Sacro staff continue to be involved in delivering the Step Forward programme to school leavers in Falkirk High.
- A member of staff attends the national Generations Working Together meetings to keep informed of national trends.
- All staff have received Asset training and will be shadowing social workers in completion of the assessment. This will build in resilience to the YJRG.
- Sacro and Connect services have provided joint working with some higher risk young people.
- Sacro continue to provide an out of hours crisis standby service. The rota for this service has been extended to staff working in other Sacro services locally.
- Sacro staff regularly attend Team Around The Child meetings to share information on young people in line with GIRFEC principles.
- Sacro service manager attends the Community Safety Partnership Tasking Group to offer support to other partners in areas experiencing youth problems through anti social and offending behaviour.

Summary of Key Issues/ Challenges Facing Organisation

- Short-term funding continues to impair long term planning for the Service
- Increases staff turnover as a consequence of employment insecurity.

How has Organisation Contributed to Council/ Service Priorities

The Service has worked within the GIRFEC framework to facilitate improved connection between the victims and perpetrators of crime/anti-social behaviour. The Service has contributed to the reduction of offending and anti-social behaviour by young people in the Falkirk Council area.

The service delivery is therefore congruent with Falkirk Councils goals of "developing a thriving, sustainable and vibrant economy by continuing to improve the health, safety and wellbeing of our citizens and communities."

It also supports Falkirk Councils Social Work's objective "to provide and commission support, care and protection services for the people and communities of the Falkirk Council area."

List any Areas where there has been Shortfall in Performance

The Service referral rate fell marginally below the target of 120 in 2014/2015. This was a consequence of a redesign of referral processes and the transition from Early and Effective Intervention to the Youth Justice Referral Group. Most recent data indicates that the referral rate has once again increased however.

How often are Review Meetings held with Lead Officer

3 monthly

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

Falkirk Council Support

£81,296 from Social Work Service budget.

£46,104 from Community Safety Fund (reported on separately.)

£127,400 (Total Support Provided)

Last Period of Submitted Audited Accounts

2013/2014

Future Risks (Financial, Operational or Structural) Faced by Organisation

A risk to Service delivery and staff retention as a result of the year to year funding arrangements for this Service.

Overall Risk Rating (Low/Medium/High)

Low

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

Sacro continues to deliver high quality services and are meeting the agreed outcomes and objectives detailed within the Joint Working Agreement. Sacro are responsive to the change resulting from the introduction of Early and Effective Intervention and Whole Systems Approaches and have on occasion demonstrated flexibility by providing tailored services to individual young people according to identified need. In the view of the writer/monitoring officer Sacro provide services which are value for money.

E COMPLETED BY	
<u>Name</u>	Matthew Davies
<u>Designation</u>	Service Manager
<u>Date</u>	21/05/2015

<p align="center">FALKIRK COUNCIL CORPORATE AND NEIGHBOURHOOD SERVICES FOLLOWING THE PUBLIC POUND ANNUAL REPORTING STATEMENT 2014/2015</p>

Organisation Name	Forth Valley Alcohol and Drug Partnerships – Contract to Scottish Families Against Drugs (SFAD)
Project	Forth Valley Family Support Service (FVFSS)
Agreement Dates	1 st April 2014 – 31 st March 2015
Name of Lead Officer	Caird Forsyth

A OVERALL ORGANISATION AIMS

Summary of Key Aims & Objectives

- Provide Family Support Service across Falkirk, Stirling and Clackmannanshire Council (Forth Valley) areas
- Provide a separate service for individuals (family and friends) (adults) affected by substance misuse from any service provided to substance user or misusers
- Provide a range of support to those referred/self referred, dependant on need including group work, peer support groups, one to one, telephone support and home visits
- Promote the service to organisations/agencies within the area
- Establish local family support groups

List of Agreed Outcomes

- Recruit suitably qualified staff to support persons referred/self referring to the service
- Accept referral/self referral to the service
- That those who engage with the service are given access to all available support or where necessary signposted to support
- Services become more aware of service provided
- Establish self help Family Support Groups in communities throughout Forth Valley

Why Service/Project is Funded Externally Rather than by the Council

FVFS Service is funded externally in line with other alcohol and drug treatment services in Forth Valley and whilst working separately from established services for problematic alcohol and drug the service becomes part of the network of support provided throughout Forth Valley with the long term aim to establish and sustain support networks required to stabilise families and promote recovery. The Forth Valley aspect of the service allows individuals to access the service out with their home area and provides the anonymity that some seek when engaging with a service of this nature.

B ACTUAL PERFORMANCE vs. OBJECTIVES / AGREED OUTCOMESSummary of Key Achievements

- Staff recruited and operational April 2014
- Publicity material produced and distributed to key locations throughout the area
- Service accepted 83 referrals during period of review (100 referrals in 2013/2014) from across Forth Valley – 34 referrals from Falkirk 55 during 2013/2014.
- 2 Family Support Groups have been established in the Falkirk Council area within Falkirk and Grangemouth
- 10 families are being supported on a one to one basis and 17 are within the maintenance phase with the remainder being supported remotely with contact as required.
- Family Support Group (Falkirk) members attending local and national events with family support and recovery focus.

Case Study: (Name changed for anonymity)

Mrs Clark lives in the Forth Valley area and has met with me in Grangemouth. FVFSS have been supporting Mrs Clark for two months. Her story is one of great sadness as her son has endured traumatic events in his past which have led to him abusing drugs and alcohol. Mrs Clark feels she is to blame for much of what her son experienced in the past as this was partly down to a physical assault by her then partner on her son. A short time later, the same son almost lost his life at the hands of another assault – this time at the hands of a stranger. Mrs Clark herself also suffered abuse at the hands of her children's dad (from whom she left taking her children with her to protect them). The dad was an alcoholic.

All in all, the family have suffered much trauma, to which Mrs Clark is still suffering emotionally, but is getting some support from Al.Anon group meetings. She came to the Forth Valley Family Support Service as she wishes support for herself and also to learn how to help her son. To find out where to begin, Mrs Clark agreed to complete an outcome profile to help assess where her greatest need was.

From the initial outcome profile, it was agreed with Mrs Clark that she would work on trying to reduce her stress and anxiety levels (showing as 7/10). Therefore the Family Support Worker gave Mrs Clark the NHS stress booklet and accompanying CD to take home. During the meeting, Mrs Clark was also shown how to use breathing techniques and given a stress ball and breathing technique sheet to also take home to see if these strategies helped her.

Thereafter, Mrs Clark wanted to look at how she could set boundaries with her son, so that she was not inadvertently helping him continue with his substance misuse behaviour. Mrs Clark was offered CRAFT (Community Reinforcement and Family Training) intervention techniques in the form of reinforcement and allowing natural consequences to occur. Mrs Clark has now joined the Grangemouth support group and is keen to share her story and help support others in a similar position to herself. Her son is now attending a local AA group to gain support for his alcohol misuse. Mrs Clark has reported that she has found the meetings offered by the Family Support Service as having been a great help to her. She has offered to recommend the service to other families and has offered to help put up posters in the local area to help spread the word.

Summary of Key Issues/ Challenges Facing Organisation

The service was established after a pilot during 2012/2013 to test the Forth Valley Model for Family Support as agreed through the PSP process and the service has been fully operational since March 2014.

The challenge facing the service is in attracting referrals to the service and of advising Drug and Alcohol services who operate in the area of their existence. Information relating to the service is published online at www.falkirk.gov.uk and www.forthvalleyadp.org.uk.

The service is available to the public by contacting the Scottish Families Against Drugs web site – www.sfad.org.uk and emergency contact telephone number (08080 101011). The service publicise local telephone contact numbers for the service in this area and are at present based within CVS, Callendar Business Park, Falkirk.

How has Organisation Contributed to Council/ Service Priorities

SOA - Health Inequalities and Physical Activity – Harms to Health (including alcohol and drugs)
– Support for family and friends of those affected by substance misuse.

Falkirk Alcohol and Drug Partnership / Forth Valley Alcohol and Drug Partnership – provision of support to family and friends of problematic substance users.

List any Areas where there has been Shortfall in Performance

Low numbers of referral to service however the service have embarked on a marketing campaign to publicise ‘drop in’ aspect of the service as well as contact telephone number. Service staff visit Drug and Alcohol Treatment service waiting rooms and speak with clientele advising of the service and encouragement in including family members within recovery programmes. The service also contribute to the Take Home Naloxone Programme encouraging family members to be involved.

How often are Review Meetings held with Lead Officer

Service is reviewed quarterly by FVADP Monitoring Group.

C FINANCIAL / RISK ASSESSMENT OVERVIEW

Total Support Provided (Financial & In- Kind Contributions)

£20,000.00 – Falkirk Council
£20,000.00 – Clackmannanshire Council
£20,000.00 – Stirling Council

£60,000 (Total Support Provided)

Last Period of Submitted Audited Accounts

Service will be audited within accounts of host agency, Scottish Families Against Drugs. Service finances present no cause for concern.

Future Risks Financial, Operational or Structural) Faced by Organisation

Risk would be the withdrawal of funding from partners to provide service and could result in referral to other council services for support.

Overall Risk Rating (Low/Medium/High)

Medium

D CONCLUSIONS

Summary/ Opinion of Organisations Overall Progress During Year

Support of provision of family support service should continue for family and friends of those with problematic substance misuse, basic support is not offered by any other service and service assists in signposting clients to appropriate services where there are more complex needs. This service is for adults (over 16's) only and where services have knowledge of children within families they make the appropriate referral and in some cases work with the adult and child(ren) or refer to young carers organisation.

E COMPLETED BY

Name

Caird Forsyth

Designation

Policy Officer (Substance Misuse)

Date

19th May 2014