

Personalised service, positive outcomes

Loretto
Care

Tenancy Sustainment Service

Tenancy Sustainment Service. Help designed around you



Who are we?

For more than 35 years, Loretto Care has been transforming the lives of the people we work with. We do this by putting a strong focus on flexible support tailored to meet individuals' outcomes.

We work with a diverse range of people, including:

- individuals, families and young people experiencing or at risk of homelessness
- people who experience learning disabilities, addictions, mental health or alcohol-related brain damage.

Our working practices are underpinned by involvement, compassion, care and respect.

Loretto, in partnership with Falkirk Council is building an infrastructure of care and support that enhances the communities we work in.

What is the Tenancy Sustainment Service?

The Tenancy Sustainment Service is designed around you. We work with you to identify and achieve your outcomes.

We will work with you to establish what you need help with to sustain your tenancy. The service will provide support in your own home, usually for an average of eight weeks, with one or two visits a week.

Examples of support we offer:

- advice on how to deal with official letters
- developing your budgeting skills and building confidence in controlling your finances
- help with the impact of welfare reform and preparing for Universal Credit
- information on community support services to help you build support circles
- access to employability support (whether you're currently working or unemployed)
- help to sustain your tenancy.

Who are our services for?

The Tenancy Sustainment Service is available to residents within the Falkirk Council area who are over the age of 16.



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How do I get referred?

Referrals to the service can be made through landlords, housing associations, Falkirk Council, neighbourhood offices or support hubs.

You and Loretto Care

Looking for some help getting settled into your new home? Already a tenant but need some extra support? The Tenancy Sustainment Service provides free support to help you maintain your tenancy.

It offers help with a range of things from money advice, to helping you respond to official letters. This leaflet provides information on the service and how it could help you.



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Want to know more?

If you would like more information on Loretto Care and the services we offer, contact us.

Call us on: 0141 274 8071

Visit our website: www.lorettoha.co.uk



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Loretto Care is a company registered in Scotland and limited by guarantee (company registration number SC252526) having its registered office at Wheatley House, 25 Cochrane Street, Glasgow, G1 1HL. It is a registered Scottish Charity (SC034584).

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